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June 29, 2005

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% BANKATLANTIC 4150 28TH WAY FT. LAUDERDALE, FL 33312

SUBJECT: CALL CENTER ASSOCIATION OF SOUTH FLORIDA, INC.

Ref. Number: W05000031791

We have received your document for CALL CENTER ASSOCIATION OF SOUTH FLORIDA, INC.. However, the document has not been filed and is being returned for the following:

Entities may file using only the entity's name. Please delete any reference to the "doing business as name" in your document. If you wish to register your fictitious name, you may do so by filing the enclosed application and submitting the appropriate fees to this office.

The document is illegible and not acceptable for imaging.

Please return the original and one copy of your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (850) 245-6934.

Loria Poole Document Specialist New Filings Section

Letter Number: 805A00043914

CHRISTINE D. HANLEY & ASSOCIATES, P.A.

EMPLOYMENT LAW & LABOR RELATIONS

CHRISTINE D. HANLEY *
SALLY STILL *
BARI L. GOLDSTEIN
LAURA L. MALL
*FLORIDA BAR CERTIFIED
LABOR & EMPLOYMENT LAW

OF COUNSEL

DIANE L. BEAUCHESNE ©

I WATERMILL PLACE, \$224

ARLINGTON, MA 02174

ONOT ADMITTED IN FLORIDA

PRACTICE ADMINISTRATOR
MARY C. AGUIAR

WRITER'S e-MAIL; sstill@cdhanley.com

September 9, 2005

Ms. Loria Poole,
Document Specialist, New Filing Section
Florida Department of State
Division of Corporations
P.O. Box 6327
Tallahassee, FL 32314

Dear Ms. Poole:

Re: Call Center Association of South Florida, Inc./Reference #W05000031791

Pursuant to your correspondence dated June 29, 2005, enclosed is a revised version of the Articles of Incorporation for the referenced not-for-profit entity, Call Center of South Florida, Inc. This revised version of the Articles of Incorporation eliminates any references to a "doing business as" name and should be legible and acceptable for imaging and filing. It is my understanding that all other documents that were submitted were acceptable, and this enclosed document completes the file.

Ms. Loria Poole September 9, 2005 Page 2 of 2

Please contact the undersigned directly if there are any other concerns regarding the status of the Call Center Association of South Florida, Inc.

Sincerely,

Sally Still

SSG/kfg

Enclosures: Articles of Incorporation

June 29, 2005 correspondence

cc: Steven Mayfield, President

Howard Glass, Treasurer

CT Corporation

ARTICLES OF INCORPORATION In Compliance with Chapter 617, F.S., (Not for Profit) ARTICLE I MAME The name of the corporation shall be: Call Center Association of South Florida, Inc. ARTICLE II PRINCIPAL OFFICE The principal place of business and mailing address of this corporation shall be: Steven Mayfield, c/o Bank Atlantic, 4150 SW 28th Way, Ft. Lauderdale, Ft. 33312

ARTICLE III PURPOSE

The purpose for which the corporation is organized is:

Call Center Association of South Florida, Inc., is a forum for call, center professionals to discuss industry issues focused on people, process and technology and to enhance the operation of their centers and the professionalism of the industry through education.

ARTICLE IV MANNER OF ELECTION

The manner in which the directors are elected or appointed:

Annual elections

ARTICLE V INITIAL DIRECTORS AND/OR OFFICERS

List name(s), address(cs) and specific title(s):

Steven Mayfield, President, c/o Bank Atlantic, 4150 SW 28th Way, Ft. Lauderdale, Ft. 33312 Laura Sindicich, Vice Pres., c/o City Furniture, 6701 N. Hiatus Road, Tamarac, FL 33321 Howard Glass, Treasurer, c/o IRT, 4500 N. SR 7, Ft. Lauderdale, FL 33319

ARTICLE VI INITIAL REGISTERED AGENT AND STREET ADDRESS

The name and Florida street address (P.O. Box NOT acceptable) of the registered agent is:

CT Corporation System 1200 South Pine Island Road Plantation, FL 33324

ARTICLE VII INCORPORATOR

The name and address of the Incorporator is: Steven Mayfield, President, Call Center Association of South Florida c/o BankAtlantic 4150 SW 280 Way Lauderdale, KL 33312

Having been named as registered agent to accept zervice of process for the above stated curporation at the place designated

in hits certificate, I have familiar with and accept the appointment as registered agent and agree to act in this capacity. PETER F. SOUZA SECTION SECTION Signature Registered Agent Mentatre/Incorporator