2011 NOT-FOR-PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# N02000002040

Jan 17, 2011 Secretary of State

Entity Name: CENTRAL FLORIDA CHAPTER, INTERNATIONAL CUSTOMER SERVICES ASSOCIATION, INC.

Current Principal Place of Business: New Principal Place of Business:

7512 DR. PHILLIPS BLVD. SUITE 50-943 ORLANDO, FL 32819

Current Mailing Address: New Mailing Address:

7512 DR. PHILLIPS BLVD. SUITE 50-943 ORLANDO, FL 32819

FEI Number: 38-3646270 FEI Number Applied For () FEI Number Not Applicable () Certificate of Status Desired ()

Name and Address of Current Registered Agent: Name and Address of New Registered Agent:

CLEMENTS, JR, KENNETH 7512 DR. PHILLIPS BLVD. SUITE 50-943 ORLANDO, FL 32819 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent Date

OFFICERS AND DIRECTORS:

litie: PRES

Name: CLEMENTS, KENNETH JR Address: 9002 SAN MARCO CT City-St-Zip: ORLANDO, FL 32819 US

Title: VP

Name: REIKER, CARYN

Address: 1555 HOWELL BRANCH RD SUITE C220

City-St-Zip: WINTER PARK, FL 32789 US

Title: TRES

Name: O'CONNOR, YVONNE

Address: 8415 SOUTH PARK CIR SUITE 100

City-St-Zip: ORLANDO, FL 32819 US

Title: TRNG

Name: STANEART, SANDY
Address: 8427 SOUTH PARK CIR
City-St-Zip: ORLANDO, FL 32819 US

Title: PR

Name: ASCOLESE, TAMMY
Address: 8427 SOUTH PARK CIRCLE
City-St-Zip: ORLANDO, FL 32819 US

Title: COE

Name: SHUMATE, MIKE

Address: 326 EAST MICHIGAN STREET City-St-Zip: ORLANDO, FL 32806 US

I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 617, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.

SIGNATURE: YVONNE O'CONNOR T 01/17/2011