

# 2009 NOT-FOR-PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# N02000002040

FILED  
May 09, 2009  
Secretary of State

**Entity Name:** CENTRAL FLORIDA CHAPTER, INTERNATIONAL CUSTOMER SERVICES ASSOCIATION, INC.

**Current Principal Place of Business:**

326 EAST MICHIGAN ST  
ORLANDO, FL 32806

**New Principal Place of Business:**

7512 DR. PHILLIPS BLVD.  
SUITE 50-943  
ORLANDO, FL 32819

**Current Mailing Address:**

326 EAST MICHIGAN ST  
ORLANDO, FL 32806

**New Mailing Address:**

7512 DR. PHILLIPS BLVD.  
SUITE 50-943  
ORLANDO, FL 32819

**FEI Number:** 38-3646270      **FEI Number Applied For ( )**      **FEI Number Not Applicable ( )**      **Certificate of Status Desired (X)**  
In accordance with s. 607.193(2)(b), F.S., the corporation did not receive the prior notice.

**Name and Address of Current Registered Agent:**

SHUMATE, MIKE  
326 EAST MICHIGAN ST  
ORLANDO, FL 32806      US

**Name and Address of New Registered Agent:**

CLEMENTS, JR, KENNETH  
7512 DR. PHILLIPS BLVD.  
SUITE 50-943  
ORLANDO, FL 32819      US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE: KENNETH CLEMENTS, JR.

05/09/2009

Electronic Signature of Registered Agent

Date

**OFFICERS AND DIRECTORS:**

Title: S/D      ( ) Delete  
Name: PALM, SHERI  
Address: 8415 SOUTH PARK CIRCLE, SUITE 100  
City-St-Zip: ORLANDO, FL 32819 US

Title: DIR      ( ) Delete  
Name: FARIES, HOLLY  
Address: 255 TECHNOLOGY CIRCLE  
City-St-Zip: LAKE MARY, FL 32746 US

Title: P      ( ) Delete  
Name: CHANDLER, TERRY  
Address: 1581 HOBSON STREET  
City-St-Zip: LONGWOOD, FL 32750 US

Title: T      ( ) Delete  
Name: RABIN, SHARLA  
Address: 1055 AAA DRIVE  
City-St-Zip: HEATHROW, FL 32746 US

Title: VP      ( ) Delete  
Name: SCHLEFFER, GORDON  
Address: 1320 SOUTH BABCOCK STREET  
City-St-Zip: MELBOURNE, FL 32904 US

Title: DIR      ( ) Delete  
Name: SHUMATE, MIKE  
Address: 326 EAST MICHIGAN STREET  
City-St-Zip: ORLANDO, FL 32806 US

**ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS:**

Title: PRES      (X) Change ( ) Addition  
Name: SCHLEFFER, GORDON  
Address: 1320 SOUTH BABCOCK STREET  
City-St-Zip: MELBOURNE, FL 32904 US

Title: VP      (X) Change ( ) Addition  
Name: PALM, SHERI  
Address: 8415 SOUTH PARK CIRCLE  
City-St-Zip: ORLANDO, FL 32819 US

Title: TRES      (X) Change ( ) Addition  
Name: CLEMENTS, KASEY  
Address: 9002 SAN MARCO COURT  
City-St-Zip: ORLANDO, FL 32819 US

Title: TRNG      (X) Change ( ) Addition  
Name: FARIES, HOLLY  
Address: 250 TECHNOLOGY PARK DRIVE  
City-St-Zip: LAKE MARY, FL 32746 US

Title: PR      (X) Change ( ) Addition  
Name: PATRICK, GARY  
Address: P.O. BOX 621272  
City-St-Zip: ORLANDO, FL 32862 US

Title: COE      (X) Change ( ) Addition  
Name: SHUMATE, MIKE  
Address: 326 EAST MICHIGAN STREET  
City-St-Zip: ORLANDO, FL 32806 US

I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Chapter 119, Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 617, Florida Statutes; and that my name appears above, or on an attachment with an address, with all other like empowered.

SIGNATURE: KASEY CLEMENTS

TRES

05/09/2009

Electronic Signature of Signing Officer or Director

Date