## 2000 UNIFORM BUSINESS REPORT (UBR)

## OCUMENT # M88224 Entity Name

HEALTHCARE SUPPORT GROUP, INC.

1

Mailing Address

7/7/00-9

## FILED Aug 22, 2000 8:00 am Secretary of State

08-22-2000 90144 001 \*\*\*800.00 07-07-2000 90453 001 \*\*\*300.00

BAY CENTER DRIVE 135 FL 33509		% Douglas L. Benning P.O. Box 21068 Tampa Fl. 33622-1068				1 10 M (10 M			(1 <b>611</b> (1 1 <b>41</b> )		
Principal Place of Business		3. Malling Address			7						
Suite, Apl.	#, etc.	Suite, Apt. #, etc.				DO NOT WRITE IN THIS SPACE					
City & State	9	City & State	City & State			4. FEI Number 59-2555022 Applied For Not Applicable					
Zip	Country	Zip	Country			5. Certificate of Status Desired					
	6. Name and Address of Current	Registered Agent	~ #		7.	Name and Address of New Hegis	ered Aq	ent	<del></del>	-	
		``.		Name							
	NING, DOUGLAS L. BAY CENTER DR SUITE-1305	. <sup>24</sup>			Street Address (P.O. Box Number is Not Acceptable)						
	E 135					. ,					
TAM	PA FL 33609						FL	Zip Cod	e		
. The above	named entity submits this statement for	r the purpose of changing its	register	ed office or reg	istered a	gent, or both, in the State of Florida.					
IGNATURE _	Signature, typed or printed name of registered agent a	and title if applicable. [NOTE	: Registere	d Agent signature re	guited when	revistabilig)	DATE				
Tax filing r	oration is eligible to satisfy its intangible equirement and elects to do so.	FILE NOW!!! FEE IS \$150.00 After MAY 1, 2000 Fee will be \$550.00 Make Check Payable to Department of St.				10. Election Campaign Financi Trust Fund Contribution.	" <sup>9</sup> 🗅	\$5.0 Added	O May Be I to Fees		
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SIGNATURE:

LATURE AND TYPED OR PRINTED HAME OF SIGNING OFFICER OR DIRECTOR

Executive Directo

813-284-1749



June 30, 2000

Per instruction of "Marie," a copy of this letter must acc accompany Corporate filing to State Dept

KOGER EXECUTIVE CENTER
5444 Bay Center Drive
Suite 135
Tampa, Florida 33609
(813) 286-1749

Mrs. Katherine Harris, Secretary of State Division of Corporations
P.O. Box 1500
Tallahassee, FL. 32302-1500

Re: 2000 UNIFORM BUSINESS REPORTS DUE ON MEDICAL COLLECTION & MANAGEMENT SVCS., INC. HEALTHCARE SUPPORT GROUP, INC.

Dear Mrs. Harris:

I am writing this letter in follow-up to the instructions of "Narie" from the Department of State to me on June 22, 2000. "Marie" recommended I write this letter in an effort to: 1.) Make an "Exception" to the late filing of our UBR's due to "Circumstances beyond the employer's control and 2.) Not to be monetarily penalized by the State Dept. for these late filings."

As reflected on the top copy of the UBR's, our Accounting Department received them on January 3, 2000. The Accounting Manager set them up in the Accounts Payable File for April 28, 2000 for payment to be disbursed and mailed to the Department of State. Obviously, this task was never performed. From the information gathered to date by our staff, the UBR's must have been pulled prior to April 28th by the Accounting Manager to disburse payment... The only problem being the Accounting Manager quit without notice on April 26, 2000. Both UBR's were found with several other unpaid bills in the April, 2000 "PAID EXPENDITURES" file folder for the firm. We are still asking ourselves WHY anyone would intentionally file unpaid bills away in "Paid" bills knowing that within days, no more than weeks, someone internally or our CPA would pick-up on the error(s).

As reflected by your records, we have NEVER defaulted with registering with the Division of Corporations in over sixteen years of being in business. The justification, I presume, for "Marie's" instructing me to write this "Exception" letter to accompany both UBR filings, along with our Corporate check in the amount of \$300.00. Please accept my most humble apology.

Should you have any questions relating to this incident, please do not hesitate calling my office.

Sincerely,

Doug Benning, CPAM Executive Director

PROFESSIONAL MEMBERSHIPS:
Healthcare Financial Management Association
American Guild of Patient Account Management
American Collectors Association

An Affiliate of MCMS

COPYUW/LEALTHCARE

SUPPORT GROUP FILING

DLB:br

HEALTHCARE
SUPPORT
GROUP

July 26, 2000

Attachment DCC # 1188 224

KOGER'EXECUTIVE CENTER

5444 Bay Center Drive Suite 135

Tampa, Florida 33609 (813) 286-1749

FILE COPY

Governor Jeb Bush
The Capital
Tallahassee, FL. 32399-0001
Certified Mail No. 7099 3400 0004 6259 3157

Re: Division of Corporations Complaint Annual Reports Section

Dear Mr. Bush:

This letter with accompanying documentation should draw your immediate attention, as well as your ire. It is an excellent example of Bureaucratic attitude still running rampant in Tallahassee. PLEASE TAKE FIVE MINUTES TO REVIEW THE CONTENTS OF THIS LETTER WITH ACCOMPANYING DOCUMENTS. I assure you, your time will be well spent. After reading through this information, I hope, you will arrive at the same conclusion I did, after reading the Annual Report Section's July 14, 2000 letter. Essentially, an honest business person is treated the same as a dishonest business person in the eyes of this Department. Something is definitely WRONG with this type of callous attitude and conduct. This attitude, illustrated by the Annual Reports Section, is certainly NOT the BUSH philosophy of government BY THE PEOPLE FOR THE PEOPLE that is for certain.

I am NOT a whiner or complainer. I believe, a quick background check on me via the Republican Party or the Department of Defense will readily prove that. However, there comes a time, when enough is enough. The response letter I received from the Annual Reports Section, would test even the strongest willed business person. Their letter clearly depicts the blatant and callous attitude of their Department. There is no such thing as Customer Service or empathy towards a business person's plight. There is only ONE LANGUAGE clearly understood by anyone dealing with this Department... Brute and callous treatment. Severe financial penalties seems to be the predominant "Message of the Day."

I humbly request your assistance with checking into this Department's protocol particularly relating to Customer Service, as well as, the \$800.00 in penalties that Department has assessed our business.

Thanking you in advance for your assistance relating to this matter, I remain-

Very truly yours,

PROFESSIONAL MEMBERSHIPS:

Healthcare Financial Management Association

Ap A M American Guild of Patient Account Management

American Collectors Association

Doug Benning, SPAM Executive Director

Attachment Doc # 11888884

## Katherine Harris, Secretary of State, Page 2

However, the Annual Reports Section July 14, 200 unsigned letter, clearly reflects that BIG GOVERNMENT is still ALIVE and WELL in Tallahassee! Small businesses attempting to survive hard economic times, while BIG GOVERNMENT continues to dictate and penalize such ethical firms. Something is still drastically wrong in Tallahassee for this type of callous conduct to continue to this day. I request your reconsideration regarding penalizing our Company \$800.00 for the late filing of these Reports. I anxiously await your response relating to this matter.

Thanking you in advance, I remain-

Sincerely,

Doug Benning, CPAM Executive Director

MCMS/HSG

DLB:br

enc.

cc: Governor Jeb Bush