

M 14 0000005470

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

☐ PICK-UP

☐ WAIT

☐ MAIL

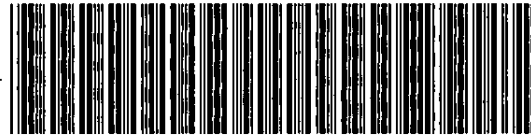
(Business Entity Name)

(Document Number)

Certified Copies \_\_\_\_\_ Certificates of Status \_\_\_\_\_

Special Instructions to Filing Officer:

Office Use Only



400262355944

07/31/14--01022--008 \*\*125.00

07/31/14--01022--009 \*\*916.25

14 JUL 31 AM 9:20  
ST. LOUIS, MO  
RECEIVED



ELISA BOGERT  
RISK & GOVERNANCE MANAGEMENT  
LEGAL DEPARTMENT  
DIRECT DIAL: (303) 397-8451  
FACSIMILE: (303) 397-8677  
EMAIL: ELISA.BOGERT@TELETECH.COM

July 29, 2014

**Via Overnight Mail**

Florida Secretary of State  
Division of Corporations  
Registration Section  
Clifton Building  
2661 Executive Center Circle  
Tallahassee, FL 32301

Re: eLoyalty, LLC  
Application by Foreign Limited Liability Company for Authorization  
to Transact Business in Florida

Dear Sir or Madam:

Enclosed for filing with your office are the following:

1. Cover Letter;
2. Application by Foreign LLC for Authorization to Transact Business in Florida;
3. Certificate of Good Standing from the State of Colorado;
4. Certificate of Designation of Registered Agent/Registered Office; and
5. Check in the amount of \$125.00 for the filing fee.

You will note that this entity has been transacting business in the state of Florida prior to this filing. To that end, attached is a check in the amount of \$916.25 for the penalty fee and annual report filing fees for 2011 through 2013. (Please see attached email indicating amount due.)

We appreciate your assistance with this filing. If you have any questions, please do not hesitate to contact me directly at 303-397-8451.

Thank you.

Regards,

A handwritten signature in cursive script that reads "Elisa Bogert".  
Elisa Bogert

Enclosures

## COVER LETTER

**TO: Registration Section  
Division of Corporations**

**SUBJECT:** eLoyalty, LLC

Name of Limited Liability Company

The enclosed "Application by Foreign Limited Liability Company for Authorization to Transact Business in Florida," Certificate of Existence, and check are submitted to register the above referenced foreign limited liability company to transact business in Florida..

Please return all correspondence concerning this matter to the following:

Elisa Bogert

Name of Person

TeleTech Legal Department

Firm/Company

9197 S. Peoria Street

Address

Englewood, CO 80112

City/State and Zip Code

elisa.bogert@teletech.com

E-mail address: (to be used for future annual report notification)

For further information concerning this matter, please call:

Elisa Bogert

Name of Contact Person

at ( 303 )

Area Code

397-8451

Daytime Telephone Number

**MAILING ADDRESS:**

Division of Corporations  
Registration Section  
P.O. Box 6327  
Tallahassee, FL 32314

**STREET ADDRESS:**

Division of Corporations  
Registration Section  
Clifton Building  
2661 Executive Center Circle  
Tallahassee, FL 32301

Enclosed is a check for the following amount:

☒ \$125.00 Filing Fee

☐ \$130.00 Filing Fee &  
Certificate of Status

☐ \$155.00 Filing Fee &  
Certified Copy

☐ \$160.00 Filing Fee, Certificate  
of Status & Certified Copy

**APPLICATION BY FOREIGN LIMITED LIABILITY COMPANY FOR AUTHORIZATION TO  
TRANSACTION BUSINESS IN FLORIDA**

*IN COMPLIANCE WITH SECTION 605.0902, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A  
FOREIGN LIMITED LIABILITY COMPANY TO TRANSACTION BUSINESS IN THE STATE OF FLORIDA:*

1. eLoyalty, LLC

(Name of Foreign Limited Liability Company; must include "Limited Liability Company," "L.L.C.," or "LLC.")

(If name unavailable, enter alternate name adopted for the purpose of transacting business in Florida. The alternate name must include "Limited Liability Company," "L.L.C.," or "LLC.")

2. Colorado

(Jurisdiction under the law of which foreign limited liability company is organized)

3. 45-1453033

(FEI number, if applicable)

4. March 17, 2011

(Date first transacted business in Florida, if prior to registration.)  
(See sections 605.0904 & 605.0905, F.S. to determine penalty liability)

5. 9197 S. Peoria Street, Englewood, CO 80112

(Street Address of Principal Office)

6. 9197 S. Peoria Street, Englewood, CO 80112

(Mailing Address)

7. The name, title or capacity and address of the person(s) who has/have authority to manage is/are:

TeleTech Services Corporation (Member)

9197 S. Peoria Street, Englewood, CO 80112

8. Attached is an original certificate of existence, no more than 90 days old, duly authenticated by the official having custody of records in the jurisdiction under the law of which it is organized. (A photocopy is not acceptable. If the certificate is in a foreign language, a translation of the certificate under oath of the translator must be submitted)

Elisa Bogert 7/29/2014  
Signature of an authorized person

(In accordance with section 605.0203, F.S., the execution of this document constitutes an affirmation under the penalties of perjury that the facts stated herein are true. I am aware that any false information submitted in a document to the Department of State constitutes a third degree felony as provided for in s.817.155, F.S.)

Elisa Bogert, Asst. Secretary

Typed or printed name of signee

OFFICE OF THE SECRETARY OF STATE  
OF THE STATE OF COLORADO

**CERTIFICATE**

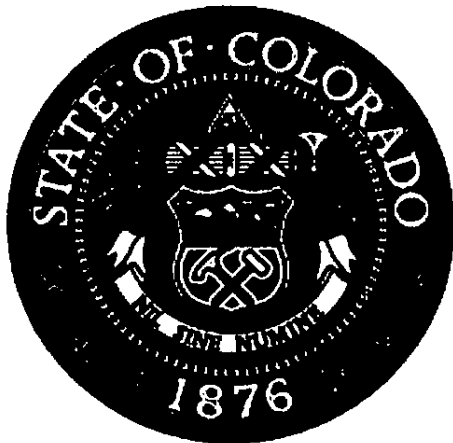
I, Scott Gessler, as the Secretary of State of the State of Colorado, hereby certify that, according to the records of this office,

**eLoyalty, LLC**

is a **Limited Liability Company** formed or registered on 03/15/2011 under the law of Colorado, has complied with all applicable requirements of this office, and is in good standing with this office. This entity has been assigned entity identification number 20111157413.

This certificate reflects facts established or disclosed by documents delivered to this office on paper through 07/14/2014 that have been posted, and by documents delivered to this office electronically through 07/15/2014 @ 14:29:45.

I have affixed hereto the Great Seal of the State of Colorado and duly generated, executed, authenticated, issued, delivered and communicated this official certificate at Denver, Colorado on 07/15/2014 @ 14:29:45 pursuant to and in accordance with applicable law. This certificate is assigned Confirmation Number 8901333.



Secretary of State of the State of Colorado

14 JUL 31 PM 9:32  
SECRETARY OF STATE

\*\*\*\*\*End of Certificate\*\*\*\*\*

*Notice: A certificate issued electronically from the Colorado Secretary of State's Web site is fully and immediately valid and effective. However, as an option, the issuance and validity of a certificate obtained electronically may be established by visiting the Certificate Confirmation Page of the Secretary of State's Web site, <http://www.sos.state.co.us/bi-/CertificateSearchCriteria.do> entering the certificate's confirmation number displayed on the certificate, and following the instructions displayed. Confirming the issuance of a certificate is merely optional and is not necessary to the valid and effective issuance of a certificate. For more information, visit our Web site, <http://www.sos.state.co.us/> click Business Center and select "Frequently Asked Questions."*

**CERTIFICATE OF DESIGNATION OF  
REGISTERED AGENT/REGISTERED OFFICE**

PURSUANT TO THE PROVISIONS OF SECTION 605.0113 or 605.0902 (1)(d), FLORIDA STATUTES, THE UNDERSIGNED LIMITED LIABILITY COMPANY SUBMITS THE FOLLOWING STATEMENT TO DESIGNATE A REGISTERED OFFICE AND REGISTERED AGENT IN THE STATE OF FLORIDA.

1. The name of the Limited Liability Company is:

eLoyalty, LLC

If unavailable, the alternate to be used in the state of Florida is:

\_\_\_\_\_

2. The name and the Florida street address of the registered agent and office are:

C T Corporation System

(Name)

1200 South Pine Island Road

Florida Street Address (P.O. Box NOT ACCEPTABLE)

Plantation

FL 33324

City/State/Zip

*Having been named as registered agent and to accept service of process for the above stated limited liability company at the place designated in this certificate, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relating to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent as provided for in Chapter 605, Florida Statutes.*

By: C T Corporation System

*Hiedi M. Liesch*

(Signature) Hiedi M. Liesch, Asst. Secretary

\$ 100.00 Filing Fee for Application  
\$ 25.00 Designation of Registered Agent  
\$ 30.00 Certified Copy (optional)  
\$ 5.00 Certificate of Status (optional)