### Florida Department of State

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#### Foreign Limited Liability Company CONVERGYS LEARNING SOLUTIONS LLC

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JUL - 2 2014

6/27/2014

## APPLICATION BY FOREIGN LIMITED LIABILITY COMPANY FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 605.0902, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN LIMITED LIABILITY COMPANY TO TRANSACT BUSINESS IN THE STATE OF FLORIDA:

1. Converges Learning Solutions LLC  (Name of Porcego Limited Liability Company, must isolute "Limited Liability Company," "LLC.," or "LLC.")		
(If name anavaliable, oner alternate name adopted for the purpose of tress Liability Company," "LL.C," or "LLC.")	acting business in Florida. The alternate name most include "Limited	
2, Delawate 3.	94-3244366	
(Jurisdiction ender the law of which foreign limited liability company is organized)	(FEI number, if applicable)  rida, [Porior to registration.] 3, to determine penalty liability)  Principal Office)	
4. 12/31/2012		
(Dute first transacted business in Flor (See sections 605,0904 & 605,0905, P.8	ida, il prior to registration.), to determine penalty liability)	
5. 201 Bast Fourth Street, Cincinnati, OH 45262		
	50 B	
(Street Address of	Principal Office)	
Same '	92 5	
	0)	
(Malling X	ddresa)	
7. The name, title or capacity and address of the person	(s) who has/have authority to manage is/are:	
Claudia L. Cline, Manager, 201 East Fourth Street, Cincinnati,	• •	
Princetti N. Citting Control of the		
	*	
3. Attached is an original certificate of existence, no mor	e than 90 days old, duly authenticated by the official	
naving custody of records in the jurisdiction under the law acceptable. If the certificate is in a foreign language, a tra	w of which it is organized. (A photocopy is not mulation of the certificate under outh of the translator	
nust be submitted)	moleran of the settlesset man path of my rensults	
- Clark	(A se	
Signature of an m		
in importance with meeting our visual, 1722, the executing of this document for the Department of its an aware that any lists information submitted in a document to the Department of its	o an affirmation maker the penalties of perfusy dist the faces mated betein are true. I use constitutes a third dagram followy as provided for in s.A17.155, P.S.)	
Claudia L. Cline		
Typed or printed na	me of signee	

1. The name of the Limited Liability Company is:

## CERTIFICATE OF DESIGNATION OF REGISTERED AGENT/REGISTERED OFFICE

PURSUANT TO THE PROVISIONS OF SECTION 605.0113 or 605.0902 (1)(d), FLORIDA STATUTES, THE UNDERSIGNED LIMITED LIABILITY COMPANY SUBMITS THE FOLLOWING STATEMENT TO DESIGNATE A REGISTERED OFFICE AND REGISTERED AGENT IN THE STATE OF FLORIDA.

Convergye Learning Solutions LLC	
If unavailable, the alternate to be used in the	state of Florida is:
2. The name and the Florida street address of	of the registered agent and office are:  Corporation System (Name)
cr	Corporation System
	(Name)
1200 \$	South Pine Island Road
Florida Street Add	ress (P.O. Box NOT ACCEPTABLE)
Planta	
	City/Sinte/Zip
liability company at the place designated in the registered agent and agree to act in this capa statutes relating to the proper and complete paceent the obligations of my position as registed.	o accept service of process for the above stated limited his certificate, I hereby accept the appointment as city. I further agree to comply with the provisions of all verformance of my duties, and I am familiar with and tered agent as provided for in Chapter 605, Florida
Statutes.	James M. Halpin
CT Comporation System	• • • • • • • • • • • • • • • • • • •
By: Jan-19 Hu	Assistant Secretary
(Stights)	turo)
\$ 100.00	Filing Fee for Application
\$ 25,00	Designation of Registered Agent
\$ 39.00	Certified Copy (optional)
\$ 5.00	Certificate of Status (optional)

• 0 6

# Delaware

DRGP 1

#### The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO BEREBY CERTIFY "CONVERGYS LEARNING SODUTIONS LLC"

IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE TWENTY-THIRD DAY OF JUNE, A.D. 2014.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL TAXES HAVE BEEN PAID TO DATE.

3119692 8300

140873455

You may verify this cartificate Caling

ADTHENTACATION: 1478728

DATE: 06-23-14