

**CERTIFICATE OF WITHDRAWAL OF AUTHORITY TO  
TRANSACTION BUSINESS IN FLORIDA**

The name of the limited liability company as currently filed with the Florida Department of State:  
AEGIS COMMUNICATIONS GROUP, LLC

The document number of the limited liability company is M11000001043.

This limited liability company was organized under the laws of Delaware.

The date this limited liability registered with the Department of State is February 28, 2011.

This limited liability company is withdrawing its certificate of authority in this state.

The effective date of the certificate of withdrawal is January 15, 2014.

Signature: CHUNG DENEICE HUGGINS

Electronic Signature of Authorized Representative