2012 LIMITED LIABILITY COMPANY ANNUAL REPORT

DOCUMENT# M11000000319

Entity Name: CONVERGYS CMG INSURANCE SERVICES LLC

FILED Apr 10, 2012 Secretary of State

Current Principal Place of Business: New Principal Place of Business:

201 EAST FOURTH STREET CINCINNATI, OH 45202

Current Mailing Address: New Mailing Address:

201 EAST FOURTH STREET
CINCINNATI, OH 45202

201 EAST FOURTH STREET
TAX DEPT, 102-1100
CINCINNATI, OH 45202

FEI Number: 27-4587113 FEI Number Applied For () FEI Number Not Applicable () Certificate of Status Desired ()

Name and Address of Current Registered Agent: Name and Address of New Registered Agent:

C T CORPORATION SYSTEM 1200 SOUTH PINE ISLAND ROAD PLANTATION, FL 33324 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent Date

MANAGING MEMBERS/MANAGERS:

Title: MGR

Name: CONVERGYS CUSTOMER MANAGEMENT GROUP INC.

Address: 201 EAST FOURTH STREET City-St-Zip: CINCINNATI, OH 45202

Title: DIR

Name: KOWALCZYK, CHRISTINE A Address: 201 EAST FOURTH ST City-St-Zip: CINCINNATI, OH 45202

Title: SECR

Name: ROHRER, TAMMY L Address: 201 EAST FOURTH ST City-St-Zip: CINCINNATI, OH 45202

I hereby certify that the information indicated on this report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am a managing member or manager of the limited liability company or the receiver or trustee empowered to execute this report as required by Chapter 608, Florida Statues.

SIGNATURE: TAMMY L ROHRER SECR 04/10/2012