2011 LIMITED LIABILITY COMPANY ANNUAL REPORT

DOCUMENT# M04000001356

Apr 27, 2011 Secretary of State

Entity Name: TIAA-CREF INDIVIDUAL & INSTITUTIONAL SERVICES, LLC

Current Principal Place of Business: New Principal Place of Business:

730 THIRD AVENUE NEW YORK, NY 10017

Current Mailing Address: New Mailing Address:

730 THIRD AVENUE NEW YORK, NY 10017

FEI Number: 55-0856733 FEI Number Applied For () FEI Number Not Applicable () Certificate of Status Desired ()

Name and Address of Current Registered Agent: Name and Address of New Registered Agent:

CORPORATION SERVICE COMPANY 1201 HAYS STREET TALLAHASSEE, FL 323012525 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent Date

MANAGING MEMBERS/MANAGERS:

Title: MGR

Name: KURZWEIL, MATTHEW L Address: 730 THIRD AVENUE City-St-Zip: NEW YORK, NY 10017

Title: MGR

Name: ANDRADE, KATHIE
Address: 730 THIRD AVENUE
City-St-Zip: NEW YORK, NY 10017

Title: MGR

Name: JONES, ERIC T Address: 730 THIRD AVENUE City-St-Zip: NEW YORK, NY 10017

Title: MGR

Name: DECKBAR, CAROL Address: 730 THIRD AVENUE City-St-Zip: NEW YORK, NY 10017

Title: MGR

Name: KENNEDY, PETER
Address: 730 THIRD AVENUE
City-St-Zip: NEW YORK, NY 10017

Title: ASEC

 Name:
 ACOSTA, JANET

 Address:
 730 THIRD AVENUE

 City-St-Zip:
 NEW YORK, NY 10017

I hereby certify that the information indicated on this report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am a managing member or manager of the limited liability company or the receiver or trustee empowered to execute this report as required by Chapter 608, Florida Statues.

SIGNATURE: JANET ACOSTA ASEC 04/27/2011