

March 5, 1997

400002106164-

-03/06/97--01080--001 *****52.50 *****52.50

VIA OVERNIGHT MAIL

Florida Department of State Division of Corporations P.O. Box 6327 Tallahassee, FL 32314

RE: Customer Service Center of F.N.B. Co., L.L.C.

Dear Sir or Madam:

Enclosed is an original Certificate of Amendment to Articles of Organization of Customer Service Center of F.N.B. Co., L.L.C., along with a check in the amount of \$52.50 payable to your office for the same. Please date/time stamp the enclosed copy of this document and return it to our office in the enclosed envelope.

If you have any questions, please call my office at (941) 435-762 hank you for your assistance in this matter.

Very truly yours,

Todd H. Katz

General Counsel

THK/dma

Enclosures

fnb/amend.ltr

Name Acresility Donument Exan Iner Updater Upchie Verifyer Acknowledgement W.P. Verityer

CERTIFICATE OF AMENDMENT TO ARTICLES OF ORGANIZATION OF

FILED

97 MAR -6 PM 1: 24

SECRETARY OF ST.

CUSTOMER SERVICE CENTER OF F.N.B. COMPA

(Present Name)

(A Florida Limited Liability Company)

FIRST: The date of filing of the articles of organization was December 27, 1996.

SECOND: The following amendment(s) to the articles of organization was/were adopted by the limited liability company:

ARTICLE I - NAME:

The name of the Limited Liability Company is:

CUSTOMER SERVICE CENTER OF F.N.B., L.L.C.

ARTICLE IV - MANAGEMENT:

The Limited Liability Company is to be managed by a manager or managers and the name(s) and address(es) of such manager(s) who is/are to serve as manager(s) is are:

Gary L. Tice

840 Goodlette Road N. Naples, Florida 34102

Dated: February 28, 1997.

Signature of a member or authorized representative of a member

Lewis S. Albert, Chief Financial Officer
Typed or printed name of person signing

N9600000345

400002114064---1 -03/14/97--01088--003 ******76.25 ******76.25

March 14, 1997

REPLACEMENT FEE 1997

ANNUAL REPORT: BETTY CHE LEON

FOUNDATION, INC.



DEBIT MEMO: # 1597-A

CHECK #: 1029