

FILED
Apr 11 1997 8:00am
Secretary of State

in Section 119.07(3)(i), Florida Statutes. I further certify that the
my signature shall have the same legal effect as if made under oath; that
as required by Chapter 607, Florida Statutes; and that my name

1. The first step in the process is to identify the problem or issue that needs to be addressed. This involves gathering information and understanding the context of the problem.

CB2E034 (9/96)

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