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APPROVED
AND
FILED

SECRETARY OF STATE
TALLAHASSEE, FLORIDA

1. The first step in the process is to identify the problem or issue that needs to be addressed. This involves gathering information and understanding the context of the problem.

4/5

CR2E034 (11/98)

SIGNATURE: **EMILIO CHARRUR. SERC** **CARLOS CHARRUR. PRES**