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July 9, 2021

To Whom It May Concern,

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My name is Karen Townsend and I am the Owner/President of IBMS of West Coast Division, LLC ("WCD"). WCD's Articles of Organization, as well as the filing of the state EIN number, were written and submitted on 11/8/18 by a Tampa area attorney, Curran Porto, who had represented me in the past. According to this initial filing, my husband, Dave, and I were listed as Managers. However, these Articles of Organization were amended and Dave was intentionally removed as Manager on 4/23/19.

Prior to opening WCD, I had been doing business in another company, Integrated Building Maintenance Services, Inc. (IBMS), from 2004-2019. This company was a Minority Business Enterprise (MBE) Native American, woman-owned company. I decided to open WCD to service new customers and businesses. WCD is also an MBE.

I had planned to move my office into my home located at 2171 Ontario Way, Lakeland, FL 33805. However, sometime after WCD was opened, I was introduced to Donald (Tripp) Cohagen through a mutual business associate. Cohagen was introduced to me as the owner of a construction and roofing company.

Upon learning of my circumstances, Cohagen offered to rent me some space in his office. I eventually agreed and moved my computers, phones and Office Administrator, Matthew Richards, into Cohagen's office, located at 9913 US Highway 41 South, Gibsonton, FL 33534. Mr. Richards had worked with me in IBMS. In his role with WCD, he was responsible for a variety of tasks, including assisting me in the process of applying for the minority and women-owned certifications, as well as registering our company as a Native American, woman-owned vendor with a number of corporations, both nationally and statewide.

When in Tampa, I would work from Cohagen's office. During my time in the office and in numerous phone calls when I was out of state, Cohagen inquired about the possibility of joining forces with WCD. He made it very clear that he was interested in working with/for a woman and minority-owned company. After months of his persistence, I recognized that there may be some mutual benefit to working together on some projects. During our many conversations regarding the structuring of the Agreement, I made it very clear to him that he would never be an owner of WCD. Likewise, he would not have any responsibility for running the company, including access to the financials. He was to be responsible for sales only. Once he agreed to these terms, we decided to enter into an Operating Agreement ("Agreement") to formalize the relationship.

Cohagen and I scheduled a meeting with Curran Porto to discuss the details of how I wanted the Agreement to be structured. After this meeting, and based on Porto's understanding of my wishes, we decided to have him draft the Agreement. Among other things, the Agreement reflects that Cohagen would share profits of 49%, but is not entitled to any company earnings until company revenue (new sales) exceeds \$1.2 million.

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Once we signed the Agreement, I began referring numerous bids and many business leads to Cohagen. We even made a couple of out-of-state trips together, based on his assurance to me that he had some big deals hanging in the balance. This continued for months with no new business being secured. At some point, I was notified by Matthew Richards, that Cohagen landed a contract in the construction arena which Richards believed had been bid by WCD. Instead of running this through WCD, as we had agreed, he ran it through his own company. When I confronted him with this, his reply was "I wanted to try the company out before giving the sale to WCD."

Around the same time, I learned that he opened a bank account at Bank OZK in WCD's name with him being the only signatory on the account. He had a personal banking relationship with this bank and they opened it for him without my authorization. When I questioned him about this, he said the company needed Workers' Comp insurance, in order to perform a huge contract he was about to land. I went to the bank and told them to add my name to the account and to notify me prior to any transactions being conducted in the account and they made a notation in the file to that effect.

I later learned that Cohagen opened credit cards (I'm not sure how many) in WCD's name, again without my signature, knowledge or authorization. He admitted this, after being confronted, but would never show me any statements. He also opened/purchased 4 phones at T-Mobile, in WCD's name and transferred my phone number and plan, but gave the phones to his employees in his own company (Woodstone). When I questioned about this on 5/1/20, he resigned his employment with WCD. Following my written acceptance of his resignation, he went to T-Mobile and had my phone shut off. When I went to have my phone turned on, T-Mobile told me he was the only person on the account. I had to take the Agreement and Articles of Incorporation, etc., in to T-Mobile and spent 5 hours getting it back in my name. He also had a mail forwarding of WCD stopped and forwarded to his address. Additionally, he removed my name from ownership on my Sunbiz EIN and changed it to his trust.

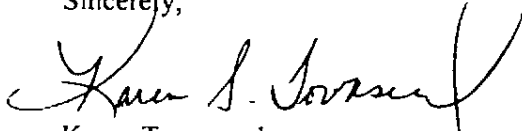
In June of last year I hired an attorney, Chris DeCort, to address this matter with Cohagen. Through several conversations between DeCort and Cohagen/Curran Porto, we reached an agreement in which Cohagen would undo all of the things he had done, i.e., changing the MGRM name on Sunbiz; close any and all bank accounts opened using WCD's name; pay off and close any and all credit cards; indemnify me for any and all claims arising against WCD from his misconduct, and; refrain from any further acts against, or on behalf of the company.

I have recently discovered that the names listed on WCD's profile on Sunbiz have been changed again to Ronald Ervin Richardson (Manager) and Zennergy International, LLC (Authorized Member). Zennergy is the name of Cohagen's trust. He has hijacked an office phone number which I have had for 18 years. This number now rings into his office. He has called T-Mobile and tried to obtain my passcode to make changes to the account (T-Mobile notified me of this). He now gets my mail, gets my calls on my office number and has my EIN.

Because of his actions, I have already lost the opportunity to bid on several large Florida MWBE contracts. I am in jeopardy of not being able to bid several others until these issues are resolved

and I have my EIN back. I have never been made aware of any new business Cohagen has ever secured for WCD. That's why it baffles me as to why he is so adamant about controlling a company which he does not own, and for which he has secured no revenue. If he is bidding and securing contracts using WCD's EIN, he is doing so representing himself as a Native American, woman-owned company, which he is not.

Sincerely,



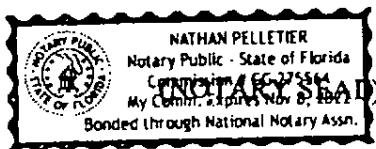
Karen Townsend  
IBMS of West Coast Division, LLC

**Oath or Affirmation:**

Pursuant to Section 117.05(13)(a), Florida Statutes, the following notarial certificate is sufficient for an oath or affirmation:

STATE OF FLORIDA  
COUNTY OF Alachua

Sworn to (or affirmed) and subscribed before me by means of ☒ ] physical presence or ☐ ] online notarization, this (numeric date) this (numeric date) day of (month), (year), by (name of person making statement). 07/12/2021



(Signature of Notary Public-State of Florida)

(Name of Notary Typed, Printed, or Stamped)

Nathan Pelletier

Personally Known \_\_\_\_\_ OR Produced Identification X

Type of Identification

Produced OCMPD C2CFE