Electronic Articles of Organization For Florida Limited Liability Company

L10000020095 FILED 8:00 AM February 22, 2010 Sec. Of State tcline

Article I

The name of the Limited Liability Company is: FIRST CALL RESOLUTION SERVICES, LLC

Article II

The street address of the principal office of the Limited Liability Company is:

3005 ETTA CIR. DELTONA, FL. 32738

The mailing address of the Limited Liability Company is:

3005 ETTA CIR. DELTONA, FL. 32738

Article III

The purpose for which this Limited Liability Company is organized is:

ANY AND ALL LAWFUL BUSINESS. VIRTUAL SERVICE CORPORATION-CUSTOMER SERVICE REPRESENTATIVE ON BEHALF OF CLIENT DATABASE FOR THEIR CUSTOMERS VIA PHONE.

Article IV

The name and Florida street address of the registered agent is:

CORPORATION SERVICE COMPANY 1201 HAYS ST. TALLAHASSEE, FL. 32301

Having been named as registered agent and to accept service of process for the above stated limited liability company at the place designated in this certificate, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relating to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

Registered Agent Signature: MICHELE L. ABBOTT

Article V

The name and address of managing members/managers are:

Title: MGRM KIMBERLY A JAMES 3005 ETTA CIRCLE DELTONA, FL. 32738 L10000020095 FILED 8:00 AM February 22, 2010 Sec. Of State toline

Article VI

The effective date for this Limited Liability Company shall be: 02/22/2010

Signature of member or an authorized representative of a member Signature: KIMBERLY A. JAMES