2012 LIMITED LIABILITY COMPANY ANNUAL REPORT

DOCUMENT# L09000097388

Entity Name: TOUCHPOINT CONTACT CENTERS, LLC

US

FILED Jun 27, 2012 Secretary of State

Current Principal Place of Business: New Principal Place of Business:

400 ORANGE STREET 3RD FLOOR ASHLAND, OH 44805

Current Mailing Address: New Mailing Address:

C/O GRUBER AND ASSOCIATES, P.A. 6550 NORTH FEDERAL HIGHWAY; SUITE 522 FORT LAUDERDALE, FL 333081417 US

FEI Number: 27-1096866 FEI Number Applied For () FEI Number Not Applicable () Certificate of Status Desired ()

Name and Address of Current Registered Agent: Name and Address of New Registered Agent:

MINERLEY FEIN, PA 980 N FEDERAL HIGHWAY SUITE 412 BOCA RATON, FL 33432 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent Date

MANAGING MEMBERS/MANAGERS:

Title: MGRM

Name: GERALD M. DUNNE, JR. TRUST

Address: 7771 W OAKLAND PARK BLVD, SUITE 209

City-St-Zip: SUNRISE, FL 33351 US

Title: MGRM

Name: SHAH, SANGEETA

Address: 7771 W OAKLAND PARK BLVD. SUITE 209

City-St-Zip: SUNRISE, FL 33351 US

Title: MGRM

Name: ECE CONSULTING GROUP, INC.

Address: 1380 NORTHEAST MIAMI GARDENS DRIVE STE 251

City-St-Zip: NORTH MIAMI GARDENS, FL 33179 US

I hereby certify that the information indicated on this report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am a managing member or manager of the limited liability company or the receiver or trustee empowered to execute this report as required by Chapter 608, Florida Statues.

SIGNATURE: GERRY DUNNE MGRM 06/27/2012