

**Electronic Articles of Organization
For
Florida Limited Liability Company**

L09000097388
FILED 8:00 AM
October 08, 2009
Sec. Of State
clewis

Article I

The name of the Limited Liability Company is:

TOUCHPOINT CONTACT CENTERS, LLC

Article II

The street address of the principal office of the Limited Liability Company is:

400 ORANGE ST
3RD FLOOR
ASHLAND, OH. US 44805

The mailing address of the Limited Liability Company is:

7771 W. OAKLAND PARK BLVD
SUITE 209
SUNRISE, FL. US 33351

Article III

The purpose for which this Limited Liability Company is organized is:

ANY AND ALL LAWFUL BUSINESS.

Article IV

The name and Florida street address of the registered agent is:

MINERLEY & FEIN
980 N FEDERAL HIGHWAY
SUITE 412
BOCA RATON, FL. 33432

Having been named as registered agent and to accept service of process for the above stated limited liability company at the place designated in this certificate, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relating to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

Registered Agent Signature: KENETH MINERLEY

Article V

The name and address of managing members/managers are:

Title: MGRM
GERALD M DUNNE JR.
7771 W OAKLAND PARK BLVD, SUITE 209
SUNRISE, FL. 33351 US

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Article VI

The effective date for this Limited Liability Company shall be:

10/08/2009

Signature of member or an authorized representative of a member

Signature: GERALD M DUNNE, JR.