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LIMITED LIABILITY COMPANY

CONTACT CENTER RESOURCES, LLC

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ARTICLES OF ORGANIZATION OF CONTACT CENTER RESOURCES, LLC

The undersigned, a member or authorized representative, hereby subscribes to these Articles of Organization to form a limited liability company (the "Company") under the Florida Limited Liability Company Act (Chapter 608, Florida Statutes) and in accordance with F.S. § 608.407.

- Name. The name of the Company is Contact Center Resources, LLC.
- 2. <u>Mailing Address and Street Address of Principal Office</u>. The mailing address and the street address of the principal office of the Company is 7724 Alister MacKenzie Drive, Sarasota, Florida 34240.
- 3. <u>Name and Street Address of Initial Registered Agent</u>. The name and street address of the Company's initial registered agent is Timothy Gannon, 7724 Alister MacKenzie Drive, Sarasota, Florida 34240.
 - 4. <u>Management</u>. The Company shall be a manager-managed company.
- 5. <u>Existence</u>. In accordance with F.S. § 608.409, the Company's existence shall begin at the date and time these Articles of Organization are filed, as evidenced by the Department of State's date and time endorsement.

6. Amendment. These Articles of Organization may be amended in the magner provided in the Operating Agreement of the Company.

In witness whereof, the undersigned member or authorized representative has these Articles of Organization as of the 27 day of April 2005 (the Execution Date").

R. David Bustard

Member or Authorized Representative

ACKNOWLEDGEMENT OF REGISTERED AGENT

In accordance with F.S. §§ 608.407(c) and 608.415, the undersigned is familiar with the obligations imposed on the position of registered agent by the Florida Limited Liability Company Act and hereby accepts appointment as the initial registered agent of the Company.

In witness whereof, the undersigned has executed this Acknowledgement of Registered Agent as of the Execution Date.

Timothy Gannon
As Registered Aftent

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