2005 LIMITED LIABILITY COMPANY ANNUAL REPORT

DOCUMENT# L04000008865

Entity Name: CUSTOMER SATISFACTION IMPROVEMENT, LLC

FILED Feb 03, 2005 Secretary of State

Current Principal Place of Business: New Principal Place of Business:

2204 S.W. MAYFLOWER DRIVE 27499 RIVERVIEW CENTER BLVD. PALM CITY, FL 34990

SUITE 253

BONITA SPRINGS, FL 34134

Current Mailing Address: New Mailing Address:

2204 S.W. MAYFLOWER DRIVE 27499 RIVERVIEW CENTER BLVD.

PALM CITY, FL 34990 SUITE 253 BONITA SPRINGS, FL 34134

FEI Number: FEI Number Applied For () FEI Number Not Applicable (X) Certificate of Status Desired ()

Name and Address of Current Registered Agent: Name and Address of New Registered Agent:

GIACHINO, FERNANDO M WOLF, MARY D

17 MARTIN LUTHER KING JR. BLVD. 27499 RIVERVIEW CENTER BLVD. SUITE 200 SUITE 253

STUART, FL 34994 US BONITA SPRINGS, FL 34134 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE: MARY DENISE WOLF 02/03/2005

> Electronic Signature of Registered Agent Date

MANAGING MEMBERS/MEMBERS: ADDITIONS/CHANGES:

MGR Title: () Delete (X) Change () Addition

WOLF, MARY D Name: Name: WOLF MARY D Address: 2204 S.W. MAYFLOWER DRIVE Address: 27499 RIVERVIEW CENTER BLVD. City-St-Zip: PALM CITY, FL 34990 City-St-Zip: BONITA SPRINGS, FL 34134

I hereby certify that the information supplied with this filing does not qualify for the for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am a managing member or manager of the limited liability company or the receiver or trustee empowered to execute this report as required by Chapter 608, Florida Statutes.

SIGNATURE: MARY DENISE WOLF 02/03/2005