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TRANSMITTAL LETTER

•	on Section of Corporations		
SUBJECT: N	orth American Call Center	r, L.L.C.	
	(Name of Limited Liability Company)		
The enclosed Art	icles of Organization and fed	e(s) are submitted for filing.	
Please return all	correspondence concerning t	his matter to the following:	
Jon G. Waggo	ner, Esq.		
(Name of Person)			
Miller, Hamilto	n, Snider & Odom, LLC		
	(Firm/Company)		
1175 Peachtre	ee St NE, 100 Colony Squa	are, S1920	
Atlanta, Georg	ia 3036.1		
	(City/State and Zip Code)		
For further inform	nation concerning this matte	r, please call:	
Jon G. Waggo	ner, Esq.	at (404) 602-3700	
(N	ame of Person)	(Area Code & Daytime Telephone Number)	
STREET ADDRESS: Registration Section Division of Corporations 409 E. Gaines Street Tallahassee, Florida 32399		MAILING ADDRESS: Registration Section Division of Corporations P.O. Box 6327 Tallahassee, Florida 32314	

ARTICLES OF ORGANIZATION OF NORTH AMERICAN CALL CENTER, L.L.C.

The undersigned, acting as organizer of North American Call Center, L.L.C., under the Florida Limited Liability Company Act, adopt the following Articles of Organization for said Limited Liability Company:

I. NAME OF COMPANY

The name of the limited liability company is North American Call Center, L.L.C. (the "Company").

II. PERIOD OF DURATION

The period of duration is perpetual from the date of filing of these Articles of Organization with the Florida Department of State, unless the Company is sooner dissolved.

III. PURPOSE

The Company is organized for any legal and lawful purpose pursuant to the Florida Limited Liability Company Act.

IV. REGISTERED OFFICE AND AGENT

The Company's principal place of business in Florida is at the address of its initial registered office, and the name and address of the initial registered agent at that address is as follows:

Barry P. Denson 2811 H. Industrial Plaza Drive Tallahassee, Florida 32301

V. MANAGERS

There is one (1) initial manager:

Mr. Barry P. Denson 2811 H. Industrial Plaza Drive Tallahassee, Florida 32301

VI. ADDITIONAL MEMBERS

The Members reserve the right to admit additional Members upon the unanimous agreement of the Members as to the admission of, and the consideration to be paid by, such new Members, and subject to the terms and conditions of the Company's Operating Agreement.

VII. OPERATING AGREEMENT

The Operating Agreement of the Company shall be executed by each member of the Company and shall set forth all provisions for the affairs of the Company and the conduct of its business to the extent that such provisions are not inconsistent with law or these Articles.

VIII. CONTINUATION UPON WITHDRAWAL OF MEMBER

The Members shall have the right to continue the Company upon the death, retirement, resignation, expulsion, bankruptcy or dissolution of a Member or occurrence of any event which terminates the continued membership of a Member in the Company.

IX. LIABILITIES OF MEMBERS AND MANAGERS

Members and managers of the Company are not liable under a judgment, decree or order of a court, or in any other manner, for a debt, obligation or liability of the Company.

IN WITNESS WHEREOF, the undersigned have caused these Articles of Organization to be executed this 1st day of January, 2004.

Jon G. Waggoner, Esq.

Authorized Representative

This Instrument Prepared by:

Jon G. Waggoner, Esquire Miller, Hamilton, Snider & Odom, L.L.C. 1175 Peachtree Street, N.E. 100 Colony Square, Suite 1920 Atlanta, Georgia 30361 Tel: 404-602-3700

Fax: 404-602-3777

Certificate of Registered Agent

I. Barry P. Denson, having been named as registered agent and to accept service of process for North American Call Center, L.L.C. at the address designated in the Articles of Organization, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relating to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent as provided for in Chapter 608, F.S.

Barry P. Denson,

Registered Agent