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HARNED, BACHERT & DENTON, LLP

ATTORNEYS AT LAW
324 EAST TENTH AVENUE
P. O. BOX 1270
BOWLING GREEN, KY 42102-1270

(270) 782-3938
FAX: (270) 781-4737

NORMAN E. HARNED
SCOTT A. BACHERT
JOY D. DENTON
JEFF V. LAYSON III
AMANDA A. YOUNG
LAURA M. ROENKER
STEPHANIE L. MCGEHEE
DAVID W. MUSHLIN

LEXINGTON OFFICE:
181 PROSPEROUS PLACE
LEXINGTON, KY 40509
(859) 264-8186

FAX: (859) 264-8406

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McGehee@hbd-law.com

January 15, 2001

Florida Department of State
Division of Corporations
P.O. Box 6327
Tallahassee, FL 32314

RE: Articles of Amendment for name change of ERS Investigations, L.C.

Dear Sir/Madam:

Please find enclosed an original and one copy of the Articles of Amendment for ERS Investigations, L.C., a Florida limited liability company. This amendment changes the name of the company to PhotoFact Claims Services, L.C. Also find enclosed a check in the amount of \$25.00 for the filing fee. Please file the Articles of Amendment with your records and return a stamped copy to me.

Thank you for your attention to this matter. Should you have any questions, please feel free to contact me.

Very truly yours,

HARNED, BACHERT & DENTON, LLP

Stephanie L. McGehee
Stephanie L. McGehee

SLM
Enclosures

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DIVISION OF CORPORATIONS
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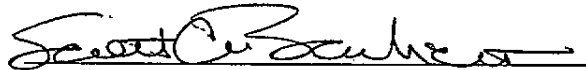
**ARTICLES OF AMENDMENT
TO THE
ARTICLES OF ORGANIZATION
FOR
ERS INVESTIGATIONS, L.C.**

a Florida Limited Liability Company

The undersigned does hereby, pursuant to F.S. 608.411, amend the Articles of Organization for the limited liability company as follows:

1. The date of filing of the Articles of Organization was December 11, 2000.
2. The following amendment to the Articles of Organization was adopted by the limited liability company: the name of the limited liability company shall be **PhotoFact Claims Services, L.C.**
3. The amendment shall be effective as of the date of filing.

IN WITNESS WHEREOF, the undersigned representative has hereunto set his hand and seal this the 15th day of January, 2001.



Scott A. Bachert
Assistant Secretary

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