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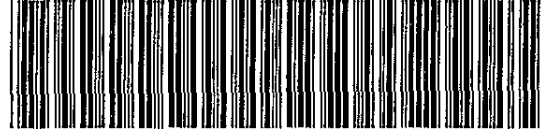
(Business Entity Name)

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J B MANAGEMENT, INC.
300 South Duncan Avenue, Suite 275
Clearwater, Florida 33755
(727) 461-7700 • Fax (727) 446-3446
E-mail: JBManage@aol.com

(850) 487-6051

FILED
02 DEC -6 AM 10:00
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

December 5, 2002

Florida Department of State
Registration Section
Division of Corporations
409 E. Gaines St.
Tallahassee, FL 32399

Dear Sir:

Enclosed are the Articles of Amendment to Articles of Organization for
Customer Service Made Easy, LLC. A check is also enclosed for \$25.00,
\$ 25.00 Filing Fee

If you need any additional information please contact me.

Thank you for your assistance.


Herb Norbom, CPA
CFO

**ARTICLES OF AMENDMENT
TO
ARTICLES OF ORGANIZATION
OF**

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SECRETARY OF STATE
TALLAHASSEE, FLORIDA

CUSTOMER SERVICE MADE EASY, LLC

(Present Name)
(A Florida Limited Liability Company)

FIRST: The date of filing of the articles of organization was MAY 15, 2000
SECOND: The following amendment(s) to the articles of organization was/were adopted by the limited liability company:

Managing Member/Manger
DELETE Barrett, John P Jr.

ADDITION

Erika L. Barrett, Trustee of Erika L. Barrett Living Trust
300 South Duncan Ave., Suite 275
Clearwater, FL 33755

Dated November 15, 2002



Signature of a member or authorized representative of a member

Erika L. Barrett, Trustee Erika L. Barrett Living Trust

Typed or printed name of signee

Filing Fee: \$25.00