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BlueCross BlueShield of Florida Health Options®

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Legal Affairs Division

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August 21, 2003

800022615528

Louise Jackson
Secretary of State
Division of Corporations
P.O. Box 6327
Tallahassee, Florida 32314

FILED
SECRETARY OF STATE
DIVISION OF CORPORATIONS
2003 AUG 25 PM 1:15

Re: Change in Last Name for Registered Agent and Corporate Secretary

Corporation Name:	EIN Number:	UBR Document #:
Health Options, Inc.	59-2403696	G86938
Health Options Connect, Inc.	42-1341161	M90511
Health Options Diversified, Inc.	59-2846848	J84128

Dear Ms. Jackson:

This follows our recent telephone conversation regarding a change in the last name of our Registered Agent and Corporate Secretary for the above entities.

We would like to make a change in the last name of our current Registered Agent and Corporate Secretary from:

Kelly S. Hernandez

to:

Kelly R. Sullivan

All other information for this individual, including address and title should remain the same.

LFS

Your cooperation and assistance is appreciated. If you have any questions or concerns, please do not hesitate to contact me at (904) 905-6191.

Sincerely,

A handwritten signature in black ink that reads "Joni J. Gilliard". The signature is written in a cursive style with a large initial "J".

Joni J. Gilliard
Senior Legal Affairs Representative

cc: Kelly R. Sullivan