# F99000005712

CORPORATION

ACCOUNT NO. : 07210000032

REFERENCE: 448765

4352702

AUTHORIZATION :-

COST LIMIT : \$78.75

ORDER DATE: November 1, 1999

ORDER TIME :

10:54 AM

ORDER NO. : 448765-010

800003033838--0

CUSTOMER NO: 4352702

CUSTOMER:

Ms. Lisa Folis

Williams Parker Harrison Dietz

200 South Orange Avenue

Sarasota, FL 34236

FOREIGN FILINGS

SERVICE NOW, INC.

XXXX QUALIFICATION

(TYPE: CO)

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

\_\_ CERTIFIED COPY

PLAIN STAMPED COPY

CERTIFICATE OF GOOD STANDING

CONTACT PERSON: Janna Wilson

## APPLICATION BY SERVICE NOW, INC., A DELAWARE CORPORATION, FOR

#### AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

In compliance with section 607.1503, Florida Statutes, the following is submitted to register Serivce Now, Inc. (the "Corporation"), a Delaware corporation, to transact business in the State of Florida:

- 1. The name of the Corporation is Service Now, Inc.
- The Corporation is incorporated under the laws of the State of Delaware.
- 3. The federal employer identification number for the Corporation is 43-1621588.
- 4. The date of incorporation of the Corporation is August 19, 1992.
- 5. The qualification of the Corporation shall commence upon the filing of this application with the Florida Department of State and shall be perpetual.
- 6. The date the Corporation will first transact business in Florida is upon the filing of this qualification.
  - 7. The principle office and mailing address of the Corporation is:

2331 Whitfield Industrial Way Sarasota, Florida 34243

- 8. The purpose of the Corporation authorized in Delaware to be carried out in the state of Florida is to conduct any lawful business, to promote any lawful purpose, and to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of the State of Delaware.
  - 9. The names and addresses of the officers and director of the Corporation are:

John M. Emrick, President and sole Director 2331 Whitfield Industrial Way Sarasota, Florida 34243 Cathleen Neal, Secretary 2331 Whitfield Industrial Way Sarasota, Florida 34243

Keith Johnson, Chief Financial Officer 2331 Whitfield Industrial Way Sarasota, Florida 34243

10. The name and street address of the Florida registered agent is:

John M. Emrick 2331 Whitfield Industrial Way Sarasota, Florida 34243

The undersigned, having been named as registered agent and to accept service of process of the above stated corporation at the place designated in this application, does hereby accept the appointment as registered agent and agrees to act in this capacity. He further agrees to comply with the provisions of all statutes relative to the proper and complete performance of his duties, and certifies that he is familiar with and accepts the obligations of his position as registered agent.

Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the laws of the State of Delaware.

John M. Emrick

Director and Registered Agent

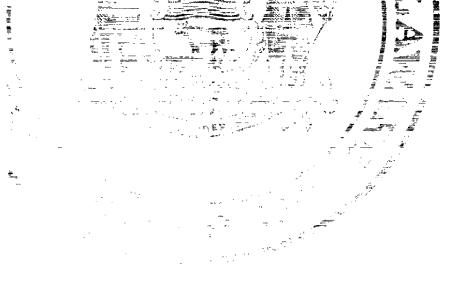
#### State of Delaware

### Office of the Secretary of State

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE O DELAWARE, DO HEREBY CERTIFY "SERVICE NOW, INC." IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS I GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE FIRST DAY OF NOVEMBER,

AND L-DO HEREBY FURTHER CERTIFY THAT THE ERANGHISE TAXES HAVE BEEN PAID TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAT REPORTS HAVE BEEN-FILED TO DATET





Edward J. Freel, Secretary of State

0056111

AUTHENTICATION:

991462581

2307229 \_8300

11-01-99

DATE: