

F99000005712



ACCOUNT NO. : 072100000032
 REFERENCE : 448765 4352702
 AUTHORIZATION :
 COST LIMIT : \$78.75

Patricia Pizub

ORDER DATE : November 1, 1999
 ORDER TIME : 10:54 AM
 ORDER NO. : 448765-010
 CUSTOMER NO: 4352702
 CUSTOMER: Ms. Lisa Folis
 Williams Parker Harrison Dietz
 200 South Orange Avenue
 Sarasota, FL 34236

800003033838--0

FOREIGN FILINGS

NAME: SERVICE NOW, INC.

(Handwritten signature)

XXXX QUALIFICATION (TYPE: CO)

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

- XX CERTIFIED COPY
- PLAIN STAMPED COPY
- CERTIFICATE OF GOOD STANDING

CONTACT PERSON: Janna Wilson

WJK 11/3/99

RECEIVED
 SECRETARY OF STATE
 DIVISION OF CORPORATIONS
 99 NOV -3 AM 11: 09

RECEIVED
 DEPARTMENT OF STATE
 DIVISION OF CORPORATIONS
 TALLAHASSEE, FL 32399
 99 NOV -3 PM 12: 17

**APPLICATION BY SERVICE NOW, INC., A DELAWARE CORPORATION,
FOR
AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA**

In compliance with section 607.1503, Florida Statutes, the following is submitted to register Service Now, Inc. (the "Corporation"), a Delaware corporation, to transact business in the State of Florida:

99 NOV 18 AM 11:09
CORPORATION
COMMERCIAL

1. The name of the Corporation is Service Now, Inc.
2. The Corporation is incorporated under the laws of the State of Delaware.
3. The federal employer identification number for the Corporation is 43-1621588.
4. The date of incorporation of the Corporation is August 19, 1992.
5. The qualification of the Corporation shall commence upon the filing of this application with the Florida Department of State and shall be perpetual.
6. The date the Corporation will first transact business in Florida is upon the filing of this qualification.
7. The principle office and mailing address of the Corporation is:

2331 Whitfield Industrial Way
Sarasota, Florida 34243
8. The purpose of the Corporation authorized in Delaware to be carried out in the state of Florida is to conduct any lawful business, to promote any lawful purpose, and to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of the State of Delaware.
9. The names and addresses of the officers and director of the Corporation are:

John M. Emrick, President and sole Director
2331 Whitfield Industrial Way
Sarasota, Florida 34243

Cathleen Neal, Secretary
2331 Whitfield Industrial Way
Sarasota, Florida 34243

Keith Johnson, Chief Financial Officer
2331 Whitfield Industrial Way
Sarasota, Florida 34243

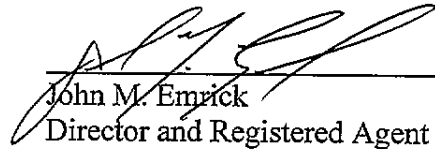
DEPARTMENT OF STATE
DIVISION OF CORPORATIONS
99 NOV -3 AM 11:09

10. The name and street address of the Florida registered agent is:

John M. Emrick
2331 Whitfield Industrial Way
Sarasota, Florida 34243

The undersigned, having been named as registered agent and to accept service of process of the above stated corporation at the place designated in this application, does hereby accept the appointment as registered agent and agrees to act in this capacity. He further agrees to comply with the provisions of all statutes relative to the proper and complete performance of his duties, and certifies that he is familiar with and accepts the obligations of his position as registered agent.

Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the laws of the State of Delaware.



John M. Emrick
Director and Registered Agent

State of Delaware
Office of the Secretary of State

FILED
SECRETARY OF STATE
DIVISION OF CORPORATIONS
99 NOV -3 AM 11:09

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "SERVICE NOW, INC." IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE FIRST DAY OF NOVEMBER, A.D. 1999.

AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE BEEN PAID TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL REPORTS HAVE BEEN FILED TO DATE.



Edward J. Freel

Edward J. Freel, Secretary of State

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AUTHENTICATION:

DATE:

11-01-99