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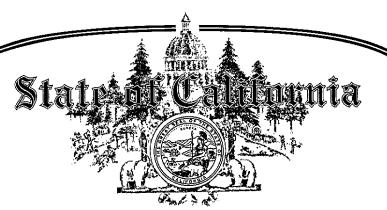
CT Corporation System 660 East Jefferson Street Tallahassee, FL 32301 Tel 850 222 1092 Fax 850 222 7615 Attn: Jeff Netherton

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CORPORATION(S) NAM	Æ.	**************************************
Fourth Tier, Inc.		
changing to: Keane CRM	Solutions Practice, Inc.	7.0 9
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Acknowledgement		
W.P. Verifier		^3

# APPLICATION BY FOREIGN CORPORATION TO FILE AMENDMENT TO APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

SECTION I (1-3 must be completed)
1. Fourth Tier, Inc. Name of corporation as it appears within the records of the Department of State.
2. Incorporated under laws of: California
7× 9
3. Date authorized to do business in Florida: 3/16/99 ピラー
SECTION II (4-7 complete only the applicable changes)
4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation?
Live 25, 1999
5. Name of corporation after the amendment, adding suffix "corporation," "company," "in corporated," or appropriate abbreviation, if not contained in new name of the corporation
Keane CRM Solutions Practice, Inc.
6. If the amendment changes the period of duration, indicate new period of duration.
N/A
7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.
N/A
Milliag Asst. Minsula 6/2/95
/ Signature / Date / Name and Title



## SECRETARY OF STATE

### **CERTIFICATE OF FILING**

I, BILL JONES, Secretary of State of the State of California, hereby certify:

That on the **25th day of June, 1999,** there was filed in this office an amendment changing the corporation name from **FOURTH TIER, INC.,** a California corporation, to **KEANE CRM SOLUTIONS PRACTICE, INC..** 



IN WITNESS WHEREOF, I execute this certificate and affix the Great Seal of the State of California this day of July 2, 1999.

BILL JONES Secretary of State