

F98000004670

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

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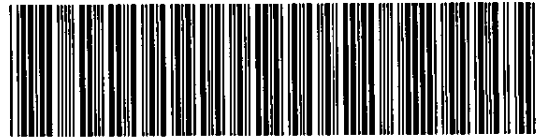
(Business Entity Name)

(Document Number)

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TALLAHASSEE, FL 32301

name change

FEB 09 2017

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COVER LETTER

TO: Amendment Section
Division of Corporations

SUBJECT: EGS Customer Care, Inc.

Name of Corporation

DOCUMENT NUMBER: F98000004670

The enclosed Amendment and fee are submitted for filing.

Please return all correspondence concerning this matter to the following:

Jung Choi

Name of Contact Person

Alorica Inc.

Firm/Company

5 Park Plaza, Suite 1100

Address

Irvine, California 992614

City/State and Zip Code

jung.choi@alorica.com

E-mail address: (to be used for future annual report notification)

For further information concerning this matter, please call:

Jung Choi

Name of Contact Person

at (949) 527-4752 ext. 24752

Area Code & Daytime Telephone Number

Enclosed is a check for the following amount:



\$35.00 Filing Fee



\$43.75 Filing Fee &
Certificate of Status



\$43.75 Filing Fee &
Certified Copy
(Additional copy is
enclosed)



\$52.50 Filing Fee,
Certificate of Status &
Certified Copy
(Additional copy is
enclosed)

Mailing Address:

Amendment Section
Division of Corporations
P.O. Box 6327
Tallahassee, FL 32314

Street Address:

Amendment Section
Division of Corporations
Clifton Building
2661 Executive Center Circle
Tallahassee, FL 32301

SECRETARY OF STATE
TALLAHASSEE, FLORIDA

17 FEB -3 PM 12:23

FILED

(Pursuant to s. 607.1504, F.S.)

F98000004670

EGS Customer Care, Inc.

2. Pennsylvania

3 August 17, 1998

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? January 1, 2017

5 Alorica Customer Care, Inc.

(Name of corporation after the amendment, adding suffix "corporation," "company," or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation)

(If new name is unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)

6. If the amendment changes the period of duration, indicate new period of duration.

(New duration)

7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

(New jurisdiction)

8. Attached is a certificate or document of similar import, evidencing the amendment, authenticated not more than 90 days prior to delivery of the application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the laws of which it is incorporated.

(Signature of a director, president or other officer - if in the hands of a receiver or other court appointed fiduciary, by that fiduciary)


Cece Pan

(Typed or printed name of person signing)

Assistant Secretary
(Title of person signing)

Entity# : 773135
Date Filed : 11/14/2016
Pedro A. Cortés
Secretary of the Commonwealth

PENNSYLVANIA DEPARTMENT OF STATE
BUREAU OF CORPORATIONS AND CHARITABLE ORGANIZATIONS

<input type="checkbox"/> Return document by mail to: <u>CSC order #346745-30</u> Name _____ Corporation Service Company _____ de _____ (xx) Return document by email to: <u>cscpa@cscinfo.com</u>	Articles of Amendment Domestic Corporation  TCO161115JD1193
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Read all instructions prior to completing. This form may be submitted online at <https://www.corporations.pa.gov/>.

Fee: \$70

Check one: ☒ Business Corporation (§ 1915) ☐ Nonprofit Corporation (§ 5915)

In compliance with the requirements of the applicable provisions (relating to articles of amendment), the undersigned, desiring to amend its articles, hereby states that:

1. The name of the corporation is:

EGS Customer Care, Inc.

2. The (a) address of this corporation's current registered office in this Commonwealth or (b) name of its commercial registered office provider and the county of venue is:
(Complete only (a) or (b), not both)

(a) Number and Street	City	State	Zip	County
507 Prudential Road	Horsham	Pennsylvania	19044	Montgomery

(b) Name of Commercial Registered Office Provider	County
c/o:	

3. The statute by or under which it was incorporated: Business Corporation Law

4. The date of its incorporation: 08/08/1983
(MM/DD/YYYY)

5. Check, and if appropriate complete, one of the following:

☐ The amendment shall be effective upon filing these Articles of Amendment in the Department of State.

☒ The amendment shall be effective on: 01/01/2017 at _____
Date (MM/DD/YYYY) Hour (if any)

2016 NOV 14 AM 9: 59

PA. DEPT. OF STATE

6. Check one of the following:

- ☒ The amendment was adopted by the shareholders or members pursuant to 15 Pa.C.S. § 1914(a) and (b) or § 5914(a).
- ☐ The amendment was adopted by the board of directors pursuant to 15 Pa. C.S. § 1914(c) or § 5914(b).

7. Check, and if appropriate complete, one of the following:

- ☒ The amendment adopted by the corporation, set forth in full, is as follows

Article 1 of the Articles of Incorporation is amended and restated in its entirety to read as follows:

"1. The name of the corporation is Alorica Customer Care, Inc."

- ☐ The amendment adopted by the corporation is set forth in full in Exhibit A attached hereto and made a part hereof.

8. Check if the amendment restates the Articles:

- ☐ The restated Articles of Incorporation supersede the original articles and all amendments thereto.

IN TESTIMONY WHEREOF, the undersigned corporation has caused these Articles of Amendment to be signed by a duly authorized officer thereof this

9th day of November, 2016.

EGS Customer Care, Inc.

Name of Corporation



Signature

Chief Legal Officer and Secretary

Title