



**COVER LETTER**

**TO:** Amendment Section  
Division of Corporations

**SUBJECT:** EGS Customer Care, Inc.  
Name of Corporation

**DOCUMENT NUMBER:** F98000004670

The enclosed Amendment and fee are submitted for filing.

Please return all correspondence concerning this matter to the following:

Jung Choi  
Name of Contact Person

Alorica Inc.  
Firm/Company

5 Park Plaza, Suite 1100  
Address

Irvine, California 992614  
City/State and Zip Code

jung.choi@alorica.com  
E-mail address: (to be used for future annual report notification)

**FILED**  
**17 FEB -3 PM 12: 23**  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

For further information concerning this matter, please call:

Jung Choi at ( 949 ) 527-4752 ext. 24752  
Name of Contact Person Area Code & Daytime Telephone Number

Enclosed is a check for the following amount:

\$35.00 Filing Fee

\$43.75 Filing Fee & Certificate of Status

\$43.75 Filing Fee & Certified Copy (Additional copy is enclosed)

\$52.50 Filing Fee, Certificate of Status & Certified Copy (Additional copy is enclosed)


**Mailing Address:**  
Amendment Section  
Division of Corporations  
P.O. Box 6327  
Tallahassee, FL 32314

**Street Address:**  
Amendment Section  
Division of Corporations  
Clifton Building  
2661 Executive Center Circle  
Tallahassee, FL 32301



Entity# : 773135  
Date Filed : 11/14/2016  
Pedro A. Cortés  
Secretary of the Commonwealth

PENNSYLVANIA DEPARTMENT OF STATE  
BUREAU OF CORPORATIONS AND CHARITABLE ORGANIZATIONS

<input type="checkbox"/> Return document by mail to: <u>CSC order # 366745-30</u> Name _____	Articles of Amendment Domestic Corporation  TCO161115JD1193
Corporation Service Company de _____ <input checked="" type="checkbox"/> Return document by email to: <u>cscpa@cscinfo.com</u>	

Read all instructions prior to completing. This form may be submitted online at <https://www.corporations.pa.gov/>.

Fee: \$70

Check one:  Business Corporation (§ 1915)     Nonprofit Corporation (§ 5915)

In compliance with the requirements of the applicable provisions (relating to articles of amendment), the undersigned, desiring to amend its articles, hereby states that:

1. The name of the corporation is:  
EGS Customer Care, Inc.

2. The (a) address of this corporation's current registered office in this Commonwealth or (b) name of its commercial registered office provider and the county of venue is:  
*(Complete only (a) or (b), not both)*

(a) Number and Street	City	State	Zip	County
<u>507 Prudential Road</u>	<u>Horsham</u>	<u>Pennsylvania</u>	<u>19044</u>	<u>Montgomery</u>

(b) Name of Commercial Registered Office Provider \_\_\_\_\_ County \_\_\_\_\_  
c/o: \_\_\_\_\_

3. The statute by or under which it was incorporated: Business Corporation Law

4. The date of its incorporation: 06/06/1983  
(MM/DD/YYYY)

5. Check, and if appropriate complete, one of the following:

The amendment shall be effective upon filing these Articles of Amendment in the Department of State.

The amendment shall be effective on: 01/01/2017 at \_\_\_\_\_  
Date (MM/DD/YYYY) Hour (if any)

2016 NOV 14 AM 9: 59

PA. DEPT. OF STATE

6. Check one of the following:

- The amendment was adopted by the shareholders or members pursuant to 15 Pa.C.S. § 1914(a) and (b) or § 5914(a).
- The amendment was adopted by the board of directors pursuant to 15 Pa. C.S. § 1914(c) or § 5914(b).

7. Check, and if appropriate complete, one of the following:

- The amendment adopted by the corporation, set forth in full, is as follows

Article 1 of the Articles of Incorporation is amended and restated in its entirety to read as follows:

"1. The name of the corporation is Alorica Customer Care, Inc."

- The amendment adopted by the corporation is set forth in full in Exhibit A attached hereto and made a part hereof.

8. Check if the amendment restates the Articles:

- The restated Articles of Incorporation supersede the original articles and all amendments thereto.

IN TESTIMONY WHEREOF, the undersigned corporation has caused these Articles of Amendment to be signed by a duly authorized officer thereof this

9th day of November, 2016.

EGS Customer Care, Inc.

Name of Corporation



Signature

Chief Legal Officer and Secretary

Title