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From:

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R. WHITE

MAY 21 2015

**Enter the email address for this business entity to be used for future annual report mailings. Enter only one email address please. **

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COR AMND/RESTATE/CORRECT OR O/D RESIGN APAC CUSTOMER SERVICES, INC.

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COVER LETTER

| TO: Amendment Section Division of Corporations | |
|--|---|
| SUBJECT: APAC Customer Services, Inc. | of Corporation |
| | |
| DOCUMENT NUMBER: F98000004670 | |
| The enclosed Amendment and fee are submi | itted for filing. |
| Please return all correspondence concerning | this matter to the following: |
| Ivy M. Shapiro, Paralegal | |
| Name of Contact Person | |
| | |
| Blank Rome LLP Firm/Company | |
| t nucompany | |
| One Logan Square | |
| Address | |
| Philadelphia, PA 19103 | v* |
| City/State and Zip Code | |
| BDRICKHER@AFACMAIL.COM | . c. |
| E-mail address; (to be used for future annu | al report notification) |
| · | 1 1 2 |
| For further information concerning this matt | ter, please call: |
| Ivy M. Shapiro | mt 215 569-5784 |
| Name of Contact Person | at (Area Code & Daytime Telephone Number |
| | • |
| Enclosed is a check for the following amoun | nt: |
| 535.00 Filing Pec \$43.75 Filing Pec & | X \$43.75 Filling Fee & S52.50 Filling Fee, |
| Certificate of Status | Certified Copy Certificate of Status & Certificate Copy (Additional copy is Certified Copy |
| | enclosed) (Additional copy is enclosed) |
| | |
| Mailing Address: Amendment Section | Street Address: |
| Division of Corporations | Amendment Section Division of Corporations |
| P.O. Box 6327 | Clifton Building |
| Taliahassee, FL 32314 | 2661 Executive Center Circle Tallahassee, FL 32301 |

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15 HAY 20 AH 8: 42

PROFIT CORPORATION APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

(Pursuant to s. 607.1504, F.S.)

SECTION I (1-3 MUST BE COMPLETED)

| F98000004670 | | |
|--|--|--|
| (Document number of corporation (if known) | | |
| APAC Customer Services, Inc. | | |
| (Name of corporation as it appe | ears on the records | of the Department of State) |
| Pennsylvania | 3.08 | V17/1998 |
| (Incorporated under laws of) | | (Date authorized to do business in Florida) |
| (4-7 COMPLETE ON | SECTION II LY THE APPLIC | able Changes) |
| l. If the amendment changes the name of the corpor | ation, when was | s the change effected under the laws of |
| its jurisdiction of incorporation? | 5(18/2015 | <u> </u> |
| ; EGS Customer Care, Inc. | | • |
| (Name of corporation after the amendment, addin appropriate abbreviation, if not contained in nev (If new name is unavailable in Florida, enter altern | v name of the co | rporation) |
| business in Florida) If the amendment changes the period of duration, | indicate new pe | eriod of duration. |
| | (New duration) | |
| . If the amendment changes the jurisdiction of inco | rporation, indic | ate new jurisdiction. |
| | New jurisdiction) | |
| Attached is a certificate or document of similar in 90 days prior to delivery of the application to the having custody of corporate records in the jurisdiction. | nport, evidencin Department of S ction under the | g the amendment, authenticated not more the State, by the Secretary of State or other offici- aws of which it is incorporated. |
| | | _ |
| (Signature of a director, president or other officer of a reserver or other court appointed fiduciary, by | If in the hands that fiduciary) | |
| Jay King | | PresNorth American Operations |
| (Typed or printed name of person signing) | | (Title of person signing) |

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COMMONWEALTH OF PENNSYLVANIA DEPARTMENT OF STATE

May 19, 2015

TO ALL WHOM THESE PRESENTS SHALL COME, GREETING:

I DO HEREBY CERTIFY, That from an examination of the indices and Records of this Department, it appears that Articles of Amendment were filed pursuant to the laws of the Commonwealth of Pennsylvania on May 18, 2015, for APAC Customer Services, Inc., a Pennsylvania corporation, Incorporated June 6, 1983, whereby the corporate name was changed to EGS Customer Care, Inc.

I DO FURTHER CERTIFY, That this shall not imply that all fees, taxes, and penalties owed to the Commonwealth of Pennsylvania are paid.



IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the Seal of the Secretary's Office to be affixed, the day and year above written.

Pedus C. Contés

Acting Secretary of the Commonwealth