

F 9800000 4670

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**COVER LETTER**

**TO:** Amendment Section  
Division of Corporations

**SUBJECT:** NCO Customer Management, Inc.  
Name of Corporation

**DOCUMENT NUMBER:** F98000004670

The enclosed Amendment and fee are submitted for filing.

Please return all correspondence concerning this matter to the following:

Tabita K. Moeller, Paralegal  
Name of Contact Person

Sessions, Fishman, Nathan & Israel, LLC  
Firm/Company

3850 No. Causeway Blvd., Suite 200  
Address

Metairie, LA 70002  
City/State and Zip Code

licensing@sessions-law.biz  
E-mail address: (to be used for future annual report notification)

For further information concerning this matter, please call:

Tabita Moeller at ( 504 ) 846-7956  
Name of Contact Person Area Code & Daytime Telephone Number

Enclosed is a check for the following amount:

- \$35.00 Filing Fee
- \$43.75 Filing Fee & Certificate of Status
- \$43.75 Filing Fee & Certified Copy (Additional copy is enclosed)
- \$52.50 Filing Fee, Certificate of Status & Certified Copy (Additional copy is enclosed)

**Mailing Address:**  
Amendment Section  
Division of Corporations  
P.O. Box 6327  
Tallahassee, FL 32314

**Street Address:**  
Amendment Section  
Division of Corporations  
Clifton Building  
2661 Executive Center Circle  
Tallahassee, FL 32301



FLORIDA DEPARTMENT OF STATE  
Division of Corporations

November 13, 2012

ROSANNA BURCH  
LAKEWAY TWO, SUITE 200  
3850 NORTH CAUSEWAY BLVD.  
METAIRIE, LA 70002-7227

SUBJECT: NCO CUSTOMER MANAGEMENT, INC.  
Ref. Number: F98000004670

*Need  
FF AP  
Showing want  
change  
Have cert*

We have received your document for NCO CUSTOMER MANAGEMENT, INC. and your check(s) totaling \$35.00. However, the enclosed document has not been filed and is being returned for the following correction(s):

A certificate or a document of similar import evidencing the amendment must be submitted with the application. The certificate should be authenticated as of a date not more than 90 days prior to delivery of the application to the Department of State by the Secretary of State or other official having custody of the records in the jurisdiction under the laws of which it is incorporated, formed, or organized. A translation of the certificate, under oath or affirmation of the translator, must be attached to a certificate which is not in English.

Please return your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (850) 245-6050.

Carol Mustain  
Regulatory Specialist II

Letter Number: 012A00027392

**PROFIT CORPORATION**  
**APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO**  
**APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA**  
(Pursuant to s. 607.1504, F.S.)

**SECTION I**  
**(1-3 MUST BE COMPLETED)**

F98000004670

(Document number of corporation (if known))

FILED  
 13 FEB 14  
 AM 10:35  
 CALHOUN COUNTY  
 FLORIDA

1. DCO CUSTOMER MANAGEMENT, INC.  
 (Name of corporation as it appears on the records of the Department of State)
2. Pennsylvania  
 (Incorporated under laws of)
3. 8/17/1998  
 (Date authorized to do business in Florida)

**SECTION II**  
**(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)**

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? \_\_\_\_\_

5. Apac Customer Management, Inc.  
 (Name of corporation after the amendment, adding suffix "corporation," "company," or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation)

(If new name is unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)

6. If the amendment changes the period of duration, indicate new period of duration.

\_\_\_\_\_  
 (New duration)

7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

\_\_\_\_\_  
 (New jurisdiction)

8. Attached is a certificate or document of similar import, evidencing the amendment, authenticated not more than 90 days prior to delivery of the application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the laws of which it is incorporated.

*Julie S. Fogarty*

(Signature of a director, president or other officer (  ) in the hands of a receiver or other court appointed fiduciary, by that fiduciary)

Julie S. Fogarty

(Typed or printed name of person signing)

Assistant Secretary

(Title of person signing)

COMMONWEALTH OF PENNSYLVANIA

DEPARTMENT OF STATE

February 5, 2013

TO ALL WHOM THESE PRESENTS SHALL COME, GREETING:

I DO HEREBY CERTIFY, That from an examination of the indices and Records of this Department, It appears that on April 3, 2012 Articles of Amendment were filed pursuant to the laws of the Commonwealth of Pennsylvania, whereby NCO CUSTOMER MANAGEMENT, INC., changed its corporate name to APAC CUSTOMER MANAGEMENT, INC.

I DO FURTHER CERTIFY, that this shall not imply that all fees, taxes and penalties owed to the Commonwealth of Pennsylvania are paid.



IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the Seal of the Secretary's Office to be affixed, the day and year above written.

A handwritten signature in cursive script, appearing to read "Carol Aichele".

Secretary of the Commonwealth

Certificate Number: 10840596-1

Verify this certificate online at <http://www.corporations.state.pa.us/Corp/SOSKB/verify.asp>