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UGLY DUCKLING CORPORATION

March 16, 2000

Amendment Section
Division of Corporations
PO Box 6327
Tallahassee, Florida 32314

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Re: Cygnet Support Services, Inc. Application by Foreign Corporation for Withdrawal of Authority to Transact Business or Conduct Affairs in Florida

Dear Sir or Madam:

Cygnet Support Services, Inc. wishes to withdraw its corporate authority from the State of Florida. Enclosed please find an Application by Foreign Corporation for Withdrawal of Authority to Transact Business or Conduct Affairs in Florida for filing. Also enclosed is a check in the amount of \$35.00 in payment of the filing fee.

If you have any questions or instructions regarding this matter please contact the undersigned at (602-852-6736).

Sincerely,

Andrea M. Rushton Legal Assistant

udeaMRushton

AR: Enclosures

V. SHEPARD MAR 2 9 2000

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APPLICATION BY FOREIGN CORPORATION FOR WITHDRAWAL OF AUTHORITY TO TRANSACT BUSINESS OR CONDUCT AFFAIRS OOMAR 2, I CO IN FLORIDA Cygnet Support Services, Inc. (Name of Corporation) Arizona (Incorporated Under Laws Of) This corporation is no longer transacting business or conducting affairs within the State of Florida and hereby voluntarily surrenders its authority to transact business or conduct affairs in Florida. This corporation revokes the authority of its registered agent in Florida to accept service on its behalf and appoints the Department of State as its agent for service of process based on a cause of action arising during the time it was authorized to transact business or conduct affairs in Florida. The following is a current mailing address to which the Department of State may mail a copy of any process against this corporation that may be served on the Department. 2525 E. Camelback Road, Suite 500 (Mailing Address) Phoenix, Arizona 85016 (City/ State /Zip) The corporation agrees to notify the Department of State in the future of any change in its mailing address. Title

Jon D. Ehlinger

Typed or printed name