



THE UNITED STATES  
CORPORATION  
COMPANY

F98000004234

ACCOUNT NO. : 072100000032

REFERENCE : 148247 4307494

AUTHORIZATION :

*Patricia Pizzuti*

COST LIMIT : \$ 35.00

ORDER DATE : February 25, 1999

ORDER TIME : 11:31 AM

ORDER NO. : 148247-005

CUSTOMER NO: 4307494

100002792171--6

CUSTOMER: Michelle Popu, Legal Asst  
Kay Collyer & Boose  
One Dag Hammarskjold Plaza  
31st Floor  
New York, NY 10017

FOREIGN FILINGS

NAME: ISS TECHNOLOGY, INC.

XX PROFIT  
XXXX AMENDMENT

XX CORPORATE

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:  
XX PLAIN STAMPED COPY

CONTACT PERSON: Tamara Odom

FILED  
99 MAR -2 PM 1:03  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

RECEIVED  
99 MAR -2 PM 12:09  
DIVISION OF CORPORATION

*me 3/3*

# PROFIT CORPORATION

## APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

(Pursuant to s. 607.1504, F.S.)

### SECTION I

(1-3 must be completed)

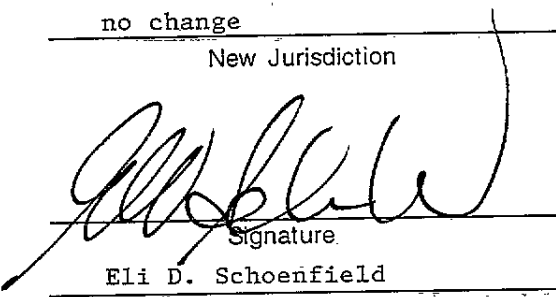
1. ISS TECHNOLOGY, INC.  
Name of corporation as it appears on the records of the Department of State.
2. Delaware  
Incorporated under the laws of
3. July 24, 1998  
Date authorized to do business in Florida

FILED  
99 MAR -2 PM 1:03  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

### SECTION II

(4-7 complete only the applicable changes)

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? February 22, 1999
5. OneSource Customer Care Center, Inc.  
Name of corporation after the amendment, adding suffix "corporation", "company" or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation.
6. If the amendment changes the period of duration, indicate new period of duration.  
no change  
New Duration
7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.  
no change  
New Jurisdiction

  
Signature  
Eli D. Schoenfield  
Typed or printed name

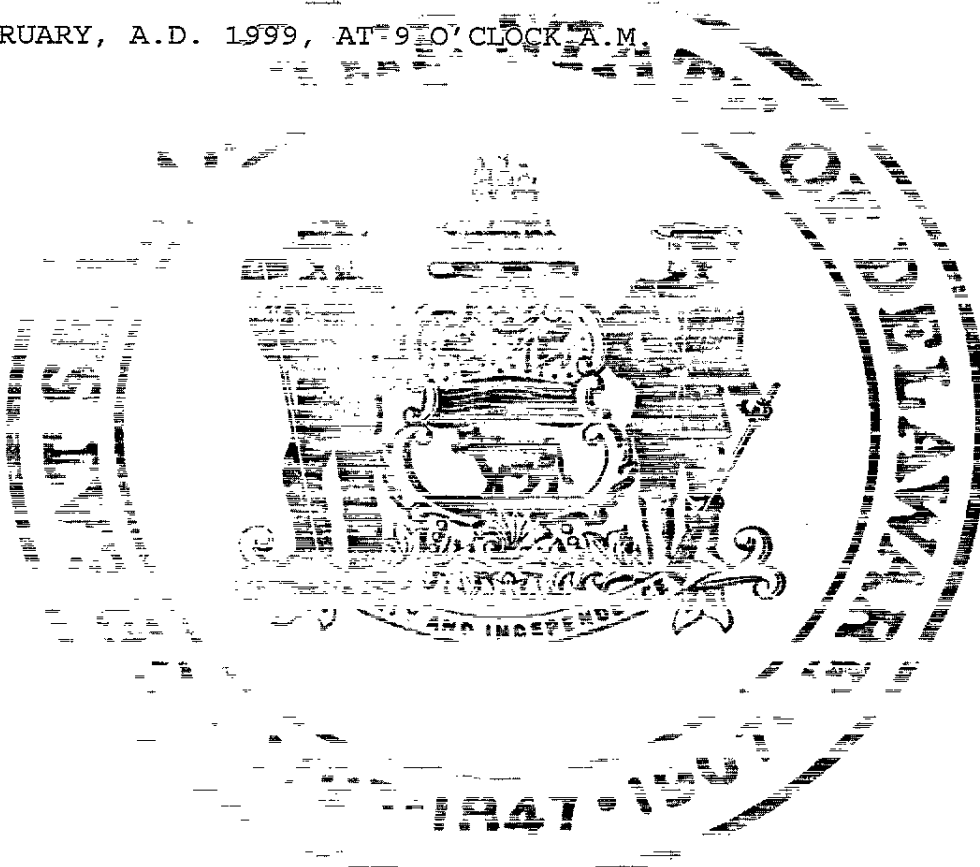
February 24, 1999  
Date  
Assistant Secretary  
Title

State of Delaware

PAGE 1

Office of the Secretary of State

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "ISS TECHNOLOGY, INC.", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "ONESOURCE CUSTOMER CARE CENTER, INC.", THE TWENTY-SECOND DAY OF FEBRUARY, A.D. 1999, AT 9 O'CLOCK A.M.



2914380 8320

991075418



*Edward J. Freel*

9598652

02-26-99

Edward J. Freel, Secretary of State

AUTHENTICATION:

DATE: