

**F98000002215**

Florida Department of State  
Division of Corporations  
Electronic Filing Cover Sheet

**Note: Please print this page and use it as a cover sheet. Type the fax audit number (shown below) on the top and bottom of all pages of the document.**

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H110002571553ABC.

**Note: DO NOT hit the REFRESH/RELOAD button on your browser from this page. Doing so will generate another cover sheet.**

To:

Division of Corporations  
Fax Number : (850) 617-6380

From:

Account Name : C T CORPORATION SYSTEM  
Account Number : FCA000000023  
Phone : (850) 222-1092  
Fax Number : (850) 878-5368

SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

2011 OCT 25 PM 3:03

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**\*\*Enter the email address for this business entity to be used for future annual report mailings. Enter only one email address please.\*\***

Email Address: \_\_\_\_\_

**COR AMND/RESTATE/CORRECT OR O/D RESIGN  
CONVERGENT OUTSOURCING SOLUTIONS, INC.**

|                       |         |
|-----------------------|---------|
| Certificate of Status | 0       |
| Certified Copy        | 0       |
| Page Count            | 08      |
| Estimated Charge      | \$35.00 |

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SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

TBrown

10-26-11



October 26, 2011

FLORIDA DEPARTMENT OF STATE

Division of Corporations

CONVERGENT OUTSOURCING SOLUTIONS, INC.

800 SW 39TH STREET  
RENTON, WA 98055

SUBJECT: CONVERGENT OUTSOURCING SOLUTIONS, INC.  
REF: F98000002215

We received your electronically transmitted document. However, the document has not been filed. Please make the following corrections and refax the complete document, including the electronic filing cover sheet.

The filing date of this document will be October 25, 2011, because of the other name change.

The electronic filing cover sheet submitted with your document reflects the incorrect corporate name. The cover sheet must reflect the current name. Please generate a cover sheet under the appropriate corporate name. When resubmitting your document for filing, please also send a copy of the incorrect cover sheet marked "ABANDONED".

Please return your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (850) 245-6925.

Teresa Brown  
Regulatory Specialist II

FAX Aud. #: H11000251099  
Letter Number: 511A00024448

## COVER LETTER

**TO: Amendment Section  
Division of Corporations**

**SUBJECT:** Convergent Outsourcing Solutions, Inc.  
Name of Corporation

DOCUMENT NUMBER: F98000002215

The enclosed Amendment and fee are submitted for filing.

**Please return all correspondence concerning this matter to the following:**

Name of Contact Person

Firm/Company

**Address**

City/State and Zip Code

E-mail address: (to be used for future annual report notification)

For further information concerning this matter, please call:

Name of Contact Person

at ( )

Area Code &amp; Daytime Telephone Number

Enclosed is a check for the following amount:

☐ \$35.00 Filing Fee

☐ \$43.75 Filing Fee & Certificate of Status

☐ \$43.75 Filing Fee & Certified Copy  
(Additional copy is enclosed)

☐ \$52.50 Filing Fee,  
Certificate of Status &  
Certified Copy  
(Additional copy is  
enclosed)

**Mailing Address:**  
Amendment Section  
Division of Corporations  
P.O. Box 6327  
Tallahassee, FL 32314

**Street Address:**  
Amendment Section  
Division of Corporations  
Clifton Building  
2661 Executive Center Circle  
Tallahassee, FL 32301

**PROFIT CORPORATION**  
**APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO**  
**APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA**  
(Pursuant to s. 607.1504, F.S.)

**SECTION I**  
**(1-3 MUST BE COMPLETED)**

F98000002215

(Document number of corporation (if known))

1. Convergent Outsourcing Solutions, Inc.  
(Name of corporation as it appears on the records of the Department of State)
2. Washington 3. 04/20/1998  
(Incorporated under laws of) (Date authorized to do business in Florida)

**SECTION II**  
**(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)**

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? 10/11/2011
5. Convergent Outsourcing, Inc.  
(Name of corporation after the amendment, adding suffix "corporation," "company," or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation)
- (If new name is unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)
6. If the amendment changes the period of duration, indicate new period of duration.  
(New duration)
7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.  
(New jurisdiction)
8. Attached is a certificate or document of similar import, evidencing the amendment, authenticated not more than 90 days prior to delivery of the application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the laws of which it is incorporated.

James J. Thorpe  
(Signature of a director, president or other officer - if in the hands of a receiver or other court appointed fiduciary, by that fiduciary)

James J. Thorpe  
(Typed or printed name of person signing)

Attorney in Fact  
(Title of person signing)

FILED  
2011 OCT 25 PM 3:05  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

UNITED STATES OF AMERICA

The State of  Washington

Secretary of State

I, Sam Reed, Secretary of State of the State of Washington and custodian of its seal,  
hereby issue this

certificate that according to records on file in this office,

Articles of Amendment to

CONVERGENT OUTSOURCING SOLUTIONS, INC.

a Washington corporation, whereby the corporate name is changed to

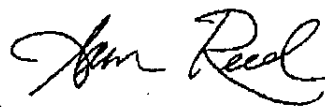
CONVERGENT OUTSOURCING, INC.

was received and filed by this office on October 11, 2011.

Date: October 17, 2011



Given under my hand and the Seal of the State  
of Washington at Olympia, the State Capital

A handwritten signature in cursive script that reads "Sam Reed".

Sam Reed, Secretary of State

UNITED STATES OF AMERICA

The State of  Washington

Secretary of State

I, Sam Reed, Secretary of State of the State of Washington and custodian of its seal,  
hereby issue this

certificate that according to the records on file in this office,  
CONVERGENT OUTSOURCING, INC.

a Washington corporation, was incorporated on January 11, 1972 and is duly authorized to  
transact business in the State of Washington; with a license expiration  
date of January 31, 2012; and I further certify that the following charter  
documents are on file in this office;

Filing:

ARTICLES OF INCORPORATION - INTERNATIONAL  
MERCANTILE COMPANY, INC.  
ARTICLES OF AMENDMENT  
ARTICLES OF AMENDMENT  
ARTICLES OF AMENDMENT  
ARTICLES OF MERGER  
ARTICLES OF AMENDMENT - Changing name to ER  
SOLUTIONS, INC.

Date Filed:

January 11, 1972  
December 13, 1990  
December 18, 1998  
September 21, 1999  
December 8, 1999  
July 17, 2000



Given under my hand and the Seal of the State  
of Washington at Olympia, the State Capital



Sam Reed, Secretary of State

UNITED STATES OF AMERICA

# The State of Washington



Secretary of State.  
continued from previous page

Filing:

ARTICLES OF MERGER  
ARTICLES OF AMENDMENT - Changing name to  
CONVERGENT OUTSOURCING SOLUTIONS, INC.  
ARTICLES OF AMENDMENT - Changing name to  
CONVERGENT OUTSOURCING, INC.

Date Filed:

April 29, 2005  
September 16, 2011  
October 11, 2011

Date: October 17, 2011



Given under my hand and the Seal of the State  
of Washington at Olympia, the State Capital

Sam Reed, Secretary of State

Consent of Sole Shareholder of ER Solutions, Inc.

Convergent Resources, Inc. being the sole shareholder of ER Solutions, Inc., hereby consents to the following actions upon recommendation of the Board of Directors of the Company.

BE IT RESOLVED, that the name of the company be changed from ER Solutions, Inc. to Convergent Outsourcing Solutions, Inc.

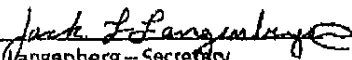
BE IT FURTHER RESOLVED, that the name change be accomplished as soon as practical.

BE IT FURTHER RESOLVED, that the Board of Directors and the Officers of the Company are granted all necessary authority to accomplish the name change.

BE IT FURTHER RESOLVED, that James J. Thorpe of the law firm of Bush and Ramirez LLC is hereby appointed attorney in fact for the corporation for the limited purpose of executing all documents necessary to effect the name change in the companies domicile state of Washington and in all other states in which the company currently holds a Certificate of Authority to do business.

BE IT FURTHER RESOLVED, that James J. Thorpe of the law firm of Bush and Ramirez LLC is hereby appointed attorney in fact for the corporation for the limited purpose of executing all documents necessary to amend all current collection agency licenses held by the Company, and to execute all new collection agency license applications that may be required, in order to complete the name change process with all state collection agency regulators.

Convergent Resources, Inc.

  
Jack Langenberg - Secretary

September 14, 2011