

1/30/2019

**F97000004733**

2019-01-30 17:35:55 CS0 1614354852 From: James Panks III  
Division of Corporations

Florida Department of State  
Division of Corporations  
Electronic Filing Cover Sheet

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**COR AMND/RESTATE/CORRECT OR O/D RESIGN  
CONVERGYS CUSTOMER MANAGEMENT GROUP INC.**

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Help

2019 JAN 31 AM 8:14  
SECRETARY OF STATE  
TALLAHASSEE, FL  
C McNAIR

**PROFIT CORPORATION**  
**APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO**  
**APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA**  
(Pursuant to s. 607.1504, F.S.)

**SECTION I**  
**(1-3 MUST BE COMPLETED)**

F97000004733

(Document number of corporation (if known))

2019-JAN-31 PM 4:35  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

1. Convergys Customer Management Group Inc.  
(Name of corporation as it appears on the records of the Department of State)

2. Ohio 3. 09/16/1997  
(Incorporated under laws of) (Date authorized to do business in Florida)

**SECTION II**  
**(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)**

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? October 29, 2018

5. Concentrix CVG Customer Management Group Inc.  
(Name of corporation after the amendment, adding suffix "corporation," "company," or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation)

(If new name is unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)

6. If the amendment changes the period of duration, indicate new period of duration.

\_\_\_\_\_  
(New duration)

7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

\_\_\_\_\_  
(New jurisdiction)

8. Attached is a certificate or document of similar import, evidencing the amendment, authenticated not more than 90 days prior to delivery of the application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the laws of which it is incorporated.

P Belanger  
(Signature of a director, president or other officer - if in the hands of a receiver or other court appointed fiduciary, by that fiduciary)

Tricia Belanger  
(Typed or printed name of person signing)

Secretary  
(Title of person signing)

**UNITED STATES OF AMERICA  
STATE OF OHIO  
OFFICE OF THE SECRETARY OF STATE**

*I, Frank LaRose, do hereby certify that I am the duly elected, qualified and present acting Secretary of State for the State of Ohio, and as such have custody of the records of Ohio and Foreign business entities; that said records show a Certificate of Amendment of CONVERGYS CUSTOMER MANAGEMENT GROUP INC., an Ohio Corporation, Charter No. 734414, changing its corporate title to: CONCENTRIX CVG CUSTOMER MANAGEMENT GROUP INC, was filed on October 29, 2018. Said Corporation, CONCENTRIX CVG CUSTOMER MANAGEMENT GROUP, INC., an Ohio Corporation, Charter No. 734414, having its principal location in Cincinnati, County of Hamilton, was incorporated on October 14, 1988, is in GOOD STANDING upon the records of this office.*



*Witness my hand and the seal of the  
Secretary of State at Columbus, Ohio  
this 29th day of January, A.D. 2019.*

A handwritten signature in cursive script, appearing to read "Frank LaRose".

Ohio Secretary of State