

2012 FOR PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# F97000004733

FILED
Apr 10, 2012
Secretary of State

Entity Name: CONVERGYS CUSTOMER MANAGEMENT GROUP INC.

Current Principal Place of Business:

201 EAST FOURTH ST
CINCINNATI, OH 45202

New Principal Place of Business:

Current Mailing Address:

201 EAST FOURTH ST
CINCINNATI, OH 45202

New Mailing Address:

201 EAST FOURTH ST
TAX DEPT, 102-1100
CINCINNATI, OH 45202

FEI Number: 31-1260729

FEI Number Applied For ()

FEI Number Not Applicable ()

Certificate of Status Desired ()

Name and Address of Current Registered Agent:

C T CORPORATION SYSTEM
C/O C T CORPORATION SYSTEM
1200 SOUTH PINE ISLAND ROAD
PLANTATION, FL 333242525 US

Name and Address of New Registered Agent:

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent

Date

OFFICERS AND DIRECTORS:

Title: D
Name: FOX, JEFFREY H
Address: 201 EAST FOURTH ST
City-St-Zip: CINCINNATI, OH 45202

Title: PRES
Name: AYERS, ANDREA J
Address: 201 EAST FOURTH ST
City-St-Zip: CINCINNATI, OH 45202

Title: SECR
Name: ROHRER, TAMMY L
Address: 201 EAST FOURTH ST
City-St-Zip: CINCINNATI, OH 45202

Title: TREA
Name: WIEDWALD, DAVID R
Address: 201 EAST FOURTH ST
City-St-Zip: CINCINNATI, OH 45202

Title: AT
Name: WHEATLEY, BRYAN C
Address: 201 EAST FOURTH ST
City-St-Zip: CINCINNATI, OH 45202

I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.

SIGNATURE: BRYAN C WHEATLEY

AT

04/10/2012

Electronic Signature of Signing Officer or Director

Date