

# 2011 FOR PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# F97000004733

FILED  
Mar 15, 2011  
Secretary of State

**Entity Name:** CONVERGYS CUSTOMER MANAGEMENT GROUP INC.

**Current Principal Place of Business:**

201 E. FOURTH ST.  
CINCINNATI, OH 45202

**New Principal Place of Business:**

201 EAST FOURTH ST  
CINCINNATI, OH 45202

**Current Mailing Address:**

201 E. FOURTH ST.  
CINCINNATI, OH 45202

**New Mailing Address:**

201 EAST FOURTH ST  
CINCINNATI, OH 45202

**FEI Number:** 31-1260729

**FEI Number Applied For ( )**

**FEI Number Not Applicable ( )**

**Certificate of Status Desired ( )**

**Name and Address of Current Registered Agent:**

C T CORPORATION SYSTEM  
C/O C T CORPORATION SYSTEM  
1200 SOUTH PINE ISLAND ROAD  
PLANTATION, FL 333242525 US

**Name and Address of New Registered Agent:**

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

\_\_\_\_\_  
Electronic Signature of Registered Agent

\_\_\_\_\_  
Date

**OFFICERS AND DIRECTORS:**

Title: D  
Name: FOX, JEFFREY H  
Address: 201 EAST FOURTH ST  
City-St-Zip: CINCINNATI, OH 45202

Title: PREA  
Name: AYERS, ANDREA J  
Address: 201 EAST FOURTH ST  
City-St-Zip: CINCINNATI, OH 45202

Title: SECR  
Name: ROHRER, TAMMY L  
Address: 201 EAST FOURTH ST  
City-St-Zip: CINCINNATI, OH 45202

Title: TREA  
Name: WIEDWALD, DAVID R  
Address: 201 EAST FOURTH ST  
City-St-Zip: CINCINNATI, OH 45202

Title: AT  
Name: WHEATLEY, BRYAN C  
Address: 201 EAST FOURTH ST  
City-St-Zip: CINCINNATI, OH 45202

I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.

SIGNATURE: BRYAN C WHEATLEY

AT

03/15/2011

\_\_\_\_\_  
Electronic Signature of Signing Officer or Director

\_\_\_\_\_  
Date