

2009 FOR PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# F97000004733

FILED
Apr 30, 2009
Secretary of State

Entity Name: CONVERGYS CUSTOMER MANAGEMENT GROUP INC.

Current Principal Place of Business:

201 E. FOURTH ST.
CINCINNATI, OH 45202

New Principal Place of Business:

Current Mailing Address:

201 E. FOURTH ST.
CINCINNATI, OH 45202

New Mailing Address:

FEI Number: 31-1260729

FEI Number Applied For ()

FEI Number Not Applicable ()

Certificate of Status Desired ()

Name and Address of Current Registered Agent:

C T CORPORATION SYSTEM
C/O C T CORPORATION SYSTEM
1200 SOUTH PINE ISLAND ROAD
PLANTATION, FL 333242525 US

Name and Address of New Registered Agent:

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent

Date

Election Campaign Financing Trust Fund Contribution ().

OFFICERS AND DIRECTORS:

Title: D () Delete
Name: DOUGHERTY, DAVID F
Address: 201 E. 4TH ST.
City-St-Zip: CINCINNATI, OH 45202

Title: P () Delete
Name: DOUGHERTY, DAVID F
Address: 201 E. 4TH ST.
City-St-Zip: CINCINNATI, OH 45202

Title: S () Delete
Name: CLINE, CLAUDIA L
Address: 201 E FOURTH ST
City-St-Zip: CINCINNATI, OH 45202

Title: T () Delete
Name: WESOLOWSKI, TIMOTHY M
Address: 201 E FOURTH ST
City-St-Zip: CINCINNATI, OH 45202

Title: AT () Delete
Name: THEDE, DOUGLAS K
Address: 201 E FOURTH ST RM 102-1920
City-St-Zip: CINCINNATI, OH 45202

ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS:

Title: () Change () Addition
Name:
Address:
City-St-Zip:

Title: P (X) Change () Addition
Name: AYERS, ANDREA J
Address: 201 E. 4TH ST.
City-St-Zip: CINCINNATI, OH 45202

Title: () Change () Addition
Name:
Address:
City-St-Zip:

Title: () Change () Addition
Name:
Address:
City-St-Zip:

Title: AT (X) Change () Addition
Name: WHEATLEY, BRYAN C
Address: 201 E FOURTH ST RM 102-1920
City-St-Zip: CINCINNATI, OH 45202

I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Chapter 119, Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with an address, with all other like empowered.

SIGNATURE: TIMOTHY M WESOLOWSKI

T

04/30/2009

Electronic Signature of Signing Officer or Director

Date