

2004 FOR PROFIT CORPORATION ANNUAL REPORT

FILED
Jan 30, 2004 8:00 am
Secretary of State

01-30-2004 90087 031 ***150.00

DOCUMENT # F97000004733

1. Entity Name
CONVERGYS CUSTOMER MANAGEMENT GROUP INC.



Principal Place of Business

**201 E. FOURTH ST.
CINCINNATI, OH 45202**

Mailing Address

**201 E. FOURTH ST.
CINCINNATI, OH 45202**

54002169



2. Principal Place of Business

Suite, Apt. #, etc.

3. Mailing Address

Suite, Apt. #, etc.

01072004

Chg-P

CR2E034 (10/03)

City & State

City & State

4. FEI Number

31-1260729

Applied For

Not Applicable

Zip

Country

Zip

Country

5. Certificate of Status Desired ☐

\$8.75 Additional
Fee Required

6. Name and Address of Current Registered Agent

7. Name and Address of New Registered Agent

**CORPORATION SERVICE COMPANY
1201 HAYS STREET
TALLAHASSEE, FL 32301-2525**

Name

Street Address (P.O. Box Number is Not Acceptable)

City

FL

Zip Code

8. The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. I am familiar with, and accept the obligations of registered agent.

SIGNATURE

Signature, typed or printed name of registered agent and title if applicable.

(NOTE: Registered Agent signature required when reinstating)

DATE

**FILE NOW!!! FEE IS \$150.00
After May 1, 2004 Fee will be \$550.00**

9. Election Campaign Financing
Trust Fund Contribution. ☐

\$5.00 May Be
Added to Fees

10. OFFICERS AND DIRECTORS

11. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 11

TITLE **D** ☐ Delete
NAME **ORR, JAMES F**
STREET ADDRESS **201 E. 4TH ST.**
CITY-ST-ZIP **CINCINNATI, OH 45202**

TITLE ☐ Change ☐ Addition
NAME
STREET ADDRESS
CITY-ST-ZIP

TITLE **P** ☒ Delete
NAME **SCHULTZ, RONALD E**
STREET ADDRESS **201 E. 4TH ST.**
CITY-ST-ZIP **CINCINNATI, OH 45202**

TITLE **P** ☒ Change ☐ Addition
NAME **John C Frecker**
STREET ADDRESS **201 E Fourth St**
CITY-ST-ZIP **Cincinnati, OH 45202**

TITLE **S** ☐ Delete
NAME **CLINE, CLAUDIA L**
STREET ADDRESS **201 E FOURTH ST**
CITY-ST-ZIP **CINCINNATI, OH 45202**

TITLE ☐ Change ☐ Addition
NAME
STREET ADDRESS
CITY-ST-ZIP

TITLE **T** ☐ Delete
NAME **VALENTINE, ANDRE**
STREET ADDRESS **201 E FOURTH ST**
CITY-ST-ZIP **CINCINNATI, OH 45202**

TITLE ☐ Change ☐ Addition
NAME
STREET ADDRESS
CITY-ST-ZIP

TITLE **AT** ☐ Delete
NAME **GARTNER, MARK J**
STREET ADDRESS **201 E FOURTH ST RM 102-1960**
CITY-ST-ZIP **CINCINNATI, OH 45202**

TITLE ☐ Change ☐ Addition
NAME
STREET ADDRESS
CITY-ST-ZIP

TITLE ☐ Delete
NAME
STREET ADDRESS
CITY-ST-ZIP

TITLE ☐ Change ☐ Addition
NAME
STREET ADDRESS
CITY-ST-ZIP

12. I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 10 or Block 11 if changed, or on an attachment with an address, with all other like empowered.

SIGNATURE:

SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

Date

Daytime Phone #

Mark J Gartner

Mark J Gartner

1-4-04

513-723-8440