FOR PROFIT CORPORATION UNH ORM BUSINESS REPORT (UBR)

DOCUMENT # F97000004733

1. Entity Name

Convergys Customer Management Group, Inc.

FILED

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SECRETARY OF STATE TALLAHASSEE, FLORIDA

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			and the street which have
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DU	NOI Whi		A.V.		
2. Principal Place of Eusines: 201 E. Fourth St.		3. Mailing Address 201 E. Fourth St. Suite, Apt. 4, etc.			
Suite, Apt. ≢, etc.					
Ciny & Siele Cincinnati, OH		Ciny & State Cincinnati, OH Country			
Zip 45202	U.S.	45202 U.S.			

DO NOT WRITE IN THIS SPACE \$1150.00 05-16-02 90059 Applied For 4. FEI Number Not Applicable 31-1260729 \$8.75 Additional Certificate of Status Desired Fee Requir**ed**

Part Frank Strage DO NOT WRITE IN THIS SPACE

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<u>s.</u>	7. Name and Address of Current Registered Agent	
Nam€ (CT Corporation System	
Street	Ardiess (P.O. Box Number is Not Acceptable) 1200 South Pine Island Road	
1	1200 South Fine 1010	··
	FL Zip C	ode
City	Plantation FL 333	324

8. The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE Septembers, typero or paramer memor of requisiveror agents and son it applicable.

CITY-ST-ZIP

TITLE

NAME

INOTE: Registered Agunt signature required when reinstating

9. This corporation is eligible to satisfy its intangible Tax filling requirement and elects to do so.

Jenuelya Mey: Feeds \$150,000 Feeds AnerMay 3, Fee 35 2 550.00 Amended UBR is \$61:25 eble 10 Department of State Meke Check

Election Campaign Financing Trust Fund Contribution.

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South the transfer of the second second second

\$5.00 May Be Added to Fees

(See criteria on back) OFFICERS AND DIRECTORS init . 11. TITLE ORR JAMES F STREET ADDRESS NAME 201 E HTH ST CITY 51- 29 STREET ADDRESS CIN CINNATI OH 45202 CITY-51-20° HH PRESIDENT SCHULTZ RONALD E. TITLE STREET ADDRESS HALL 201 E 4TH ST STREET ADDRESS CINCINNATI, OH 45202 CITY-ST-ZIP THE HAME ELINE, CLAUDIA LA TITLE STREET ADDRESS NAME 201 E. 4TH ST. CITY-ST-ZP STREET ADDRESS CINCINNATI OH 45202 IIILE TANK CITY-ST-ZIP COLEMAN, WILLIAM R. ml STREET ADDRESS 201 E 4TH ST. CITY-ST-77 CINCINNATI OH 45202 STREET ADDRESS CITY-57-200 HHT C NAME HAME GARTNER MARK J.
STREET ADDRESS 201 E. 4 TH ST. STREET-ADDRESS CITY ST 20 CINCINNATI OH 45202

DO NOT WRITE IN THIS SPACE

13. Thereby certify that the information supplied with this filling does not qualify for the exemption stated in Section 119.07(3)(i). Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the receiver or trustee empowered to execute this report as required by Chapter 607. Florida Statutes: and that my name appears in Block 11 or on an attachment with an address, with all other like empowered.

STREET ADDRESS

SCHATHRE:

many Johns

11314 NAME

Daytime Phone #

CR2E034B

PRICEV/ATERHOUSE COPERS @

July 1, 2002

Mr. Sean Toner Senior Section Administrator Florida Department of State Division of Corporations P. O. Box 6327 Tallahassee, Florida 32314

Re:

Convergys Corporation 201 East Fourth Street Room 102-1960 Cincinnati, Ohio 45202

EIN: 31-1598292

PricewaterhouseCoopers LLP
2200 Chemed Center
255 East Fifth Street
Cincinnati OH 45202-4798
Telephone (513) 723 4700
Facsimile (513) 723 4777

We are responding on behalf of the above referenced client to your letter (copy attached) dated May 29, 2002. Your letter indicates Convergys Corporation's annual report for the 2002 filing year was filed twice. We believe we have received this notice in error.

Attached are copies of the 2002 annual reports that were filed for the following entities:

Convergys Corporation EIN: 31-1598292 Convergys Customer Management Group, Inc. EIN: 31-1260729 Convergys Information Management Group, Inc. EIN: 31-1069790

Each of the above annual reports was filed once. Your office has record of two annual report filings by Convergys Corporation but no filing for Convergys Customer Management Group, Inc. We believe that Convergys Customer Management Group, Inc.'s 2002 annual report was credited to Convergys Corporation's account in error. We ask that you adjust your records accordingly.

If you have any further questions, please contact Mark Gartner at (513) 723-8947 or me at (513) 768-4626.

Very truly yours,

Troy A. Borne

TAB:ejt

Enclosures Copy of Notice 2002 Annual Reports (3)

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