

F97000004733

Document Number Only

CT Corporation System
660 East Jefferson Street
Tallahassee, FL 32301
850-222-1092

DATE: 10 / 25

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-10/25/00--01021--010
*****35.00 *****35.00

Corporation(s) Name

Convergys Customer Management Group Inc

☐ Profit
☐ Nonprofit

☐ Amendment

☐ Merger

☐ Foreign
☐ LLC

☐ Dissolution
☐ Withdrawal

☐ Mark

☐ Limited Partnership
☐ Reinstatement
☐ UCC ☐ 1 or ☐ 3

☐ UBR
☐ Fictitious Name

☐ Other
☒ Ch. RA

***Special Instructions**

☐ Certified Copy
☐ Arts/ameds/mergers ☐ Other-See Above

☐ Photocopies

☐ CUS

☐ (XXX) Walk in

☐ (XXX) Pick-up

☐ () Will Wait

Please Return Filed Stamped
Copies To:

Jeffrey Butterfield

Thank You!

8 OCT 25 2000

Florida Department of State, Sandra B. Mortham, Secretary of State

STATEMENT OF CHANGE OF REGISTERED OFFICE OR REGISTERED AGENT OR BOTH FOR CORPORATIONS

Pursuant to the provisions of sections 607.0502, 617.0502, 607.1508, or 617.1508, Florida Statutes, the undersigned corporation organized under the laws of the State of Ohio submits the following statement in order to change its registered office or registered agent, or both, in the State of Florida.

1. The name of the corporation is: Convergys Customer Management Group Inc.

2. The mailing address of the corporation is: 201 E. Fourth St., Cincinnati, Ohio 45202

3. Date of incorporation/qualification: 9-10-97

Document number: F97-4733

4. The name and address of the current registered agent and office:

The Prentice-Hall Corporation System, Inc.

1201 Hays Street

Tallahassee, FL 32301

5. The name and address of the new registered agent and office: (P. O. Box Not Acceptable)

CT Corporation System

1200 South Pine Island Road

Plantation, FL 33324

FILED
00 OCT 25 AM 10:41
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

The street address of its registered office and the street address of the business office of its registered agent, as changed, will be identical.

Such change was authorized by resolution duly adopted by its board of directors or by an officer so authorized by the board.

Tammy L. Bohrer
(Signature of an officer, chairman or vice chairman of the board)

10/23/2000
(Date)

Tammy L. Bohrer Assistant Secretary
(Printed or typed name and title)

10/23/2000
(Date)

Having been named as registered agent and to accept service of process for the above stated corporation, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligation of my position as registered agent.

(Signature of Registered Agent)

(Date)

If signing on behalf of an entity:

10-23-00

Susan J. Metz
(Typed or Printed Name)

(Capacity)

CR2E045(4/95)

Susan J. Metz
Assistant Secretary

FILING FEE: \$35.00