

F970000003163

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

☐ PICK-UP

☐ WAIT

☐ MAIL

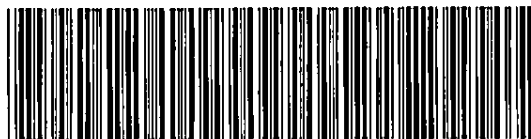
(Business Entity Name)

(Document Number)

Certified Copies \_\_\_\_\_ Certificates of Status \_\_\_\_\_

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FILED  
2021 AUG -3 AM 8:17  
CLERK OF STATE  
TALLAHASSEE, FL

RECEIVED  
2021 AUG -3 AM 11:59  
CLERK OF STATE  
TALLAHASSEE, FL

CORPORATION SERVICE COMPANY  
1201 Hays Street  
Tallahassee, FL 32301  
Phone: 850-558-1500

ACCOUNT NO. : I20000000195

REFERENCE : 931505 7876922

AUTHORIZATION : *[Signature]*

COST LIMIT : \$ 35.00

ORDER DATE : July 27, 2021

ORDER TIME : 9:19 AM

ORDER NO. : 931505-090

CUSTOMER NO: 7876922

FOREIGN FILINGS

NAME: GENESYS TELECOMMUNICATIONS  
LABORATORIES, INC.

XX\_\_\_ CORPORATE  
\_\_\_ LIMITED PARTNERSHIP  
\_\_\_ LIMITED LIABILITY COMPANY

XXXX AMENDMENT

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

\_\_\_ CERTIFIED COPY  
XX\_\_\_ PLAIN STAMPED COPY  
\_\_\_ CERTIFICATE OF GOOD STANDING

CONTACT PERSON: Project Team -- EXT#

EXAMINER: \_\_\_\_\_

**PROFIT CORPORATION**  
**APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO APPLICATION FOR**  
**AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA**  
(Pursuant to s. 607.1504, F.S.)

**SECTION I**  
**(1-3 MUST BE COMPLETED)**

F97000003163

(Document number of corporation (if known))

1. Genesys Telecommunication Laboratories, Inc.

(Name of corporation as it appears on the records of the Department of State)

2. California

(Incorporated under laws of)

3. 06/17/1997

(Date authorized to do business in Florida)

**SECTION II**  
**(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)**

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? 03/15/2021

5. Genesys Cloud Services, Inc.

(Name of corporation after the amendment, adding suffix "corporation," "company," or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation)

(If new name is unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)

6. If the amendment changes the period of duration, indicate new period of duration.

(New duration)

7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

(New jurisdiction)

8. If the amendment changes the jurisdiction of organization, indicate new jurisdiction:

9. If the amendment changes person, title or capacity in accordance with 607.1504 (4), indicate that change:

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2021 AUG -3 AM 8:17  
SECRETARY OF STATE  
TALLAHASSEE, FL

Title/ Capacity

Name

Address

Type of Action

☐ Add

☐ Remove

☐ Add

☐ Remove

☐ Add

☐ Remove

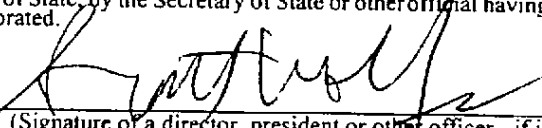
☐ Add

☐ Remove

☐ Add

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10. Attached is a certificate or document of similar import, evidencing the amendment, authenticated not more than 90 days prior to delivery of the application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the laws of which it is incorporated.

  
(Signature of a director, president or other officer - if in the hands of a receiver or other court appointed fiduciary, by that fiduciary)

Scott Wolfe

(Typed or printed name of person signing)

Assistant Secretary

(Title of person signing)

FILING FEE \$35.00

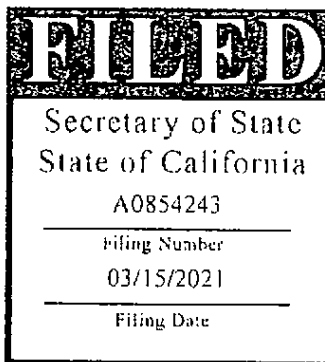
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TALLAHASSEE FL

FILED



Secretary of State  
Certificate of Amendment  
of Articles of Incorporation  
*Name Change Only - Stock*

AMDT-  
STK-NA



**IMPORTANT - Read Instructions before completing this form.**

Filing Fee - \$30.00

Copy Fees - First Page \$1.00 & .50 for each attachment page;  
Certification Fee - \$5.00

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1. Corporation Name (Enter the exact name of the corporation as it currently is recorded with the California Secretary of State.)  
Genesys Telecommunications Laboratories, Inc.

2. 7-Digit Secretary of State Entity  
Number

C1515861

3. New Corporation Name

Enter the number, letter, or other designation assigned to the provision in the Articles of Incorporation being amended (e.g., "1.", "I", "First", or "One").

Article I of the Articles of Incorporation is amended to read:

The name of the corporation is Genesys Cloud Services, Inc.

4. Approval Statements

4a. The Board of Directors has approved the amendment of the Articles of Incorporation.

4b. Shareholder approval was (check one):

☒ By the required vote of shareholders in accordance with California Corporations Code section 902.  
The total number of outstanding shares of the corporation entitled to vote is 26,377,338.  
The number of shares voting in favor of the amendment equaled or exceeded the vote required.  
The percentage vote required was more than 50%.

OR

☐ Not required because the corporation has no outstanding shares.

Read, sign and date below (See instructions for signature requirements. Note: Both lines must be signed.)

We declare under penalty of perjury under the laws of the State of California that the matters set forth herein are true and correct of our own knowledge and we are authorized by California law to sign.

March 15, 2021

Date

Theresa Wise  
Signature (Do not leave blank)

Theresa Wise

Type or Print Name of Vice President

March 15, 2021

Date

Scott Wolfe  
Signature (Do not leave blank)

Scott Wolfe

Type or Print Name of Assistant Secretary



I hereby certify that the foregoing  
transcript of \_\_\_\_\_ (pages)  
is a full true and correct copy of the  
original record in the custody of the  
California Secretary of State's office

JUL 29 2021

*Shirley H. Weber* (s)

SHIRLEY H. WEBER, Ph.D. Secretary of State