

PLEASE READ ALL INSTRUCTIONS BEFORE COMPLETING THIS FORM.

APPLICATION FOR REINSTATEMENT		FLORIDA DEPARTMENT OF REVENUE SECRETARY OF STATE DIVISION OF CORPORATIONS	
DOCUMENT # 1. Corporation Name Genesys Telecommunications Laboratories, Inc.		00 AUG 23 PM 1:40 000003384670--0 -09/07/00--01005--022 ****300.00 ****300.00	
Principal Place of Business 1155 Market Street, 11th Floor San Francisco, CA 94103-1522		Mailing Address 9/24/99	
If above addresses are incorrect in any way, line through incorrect information and enter correction below.			
2. New Principal Office Address, If Applicable Suite, Apt. #, etc. City & State Zip Country		3. New Mailing Address, If Applicable Suite, Apt. #, etc. City & State Zip Country	
4. Date Incorporated or Qualified To Do Business in Florida 6-17-1997		5. FEI Number 94-3120525	
6. CERTIFICATE OF STATUS DESIRED <input type="checkbox"/>		Applied For Not Applicable	
7. Names and Street Addresses of Each Officer and/or Director (Florida nonprofit corporations must list at least 3 Directors)			
1	2	3	4
Title(s)	Name of Officers and/or Directors	Street Address of Each Officer and/or Director (Do NOT Use Post Office Box Numbers)	City/State/Zip
	See attached		
8. Name and Address of Current Registered Agent CT Corporation System 1200 South Pine Island Road Plantation, FL 33324		9. Name and Address of New Registered Agent Name Street Address (P.O. Box Number is Not Acceptable) Suite, Apt. #, Etc. City State Zip Code FL	
10. I, being appointed the registered agent of the above named corporation, am familiar with and accept the obligations of Section 607.0505, F.S. Signature of Registered Agent <i>Richard C. DeBolia</i> Date <i>8/21/00</i> <div style="text-align: center;">REGISTERED AGENT MUST SIGN</div>			
11. Does this corporation pay any intangible tax to the Dept. of Revenue under S. 199.032, Florida Statutes. Yes <input type="checkbox"/> No <input type="checkbox"/> (See other side for information on intangible tax.)			
12. I do hereby certify that the information supplied with this filing is voluntarily furnished and does not qualify for the exemption stated in Section 119.07(3)(k), Florida Statutes. I release the Division of Corporations from any liability of non-compliance with Section 119.07(3)(k) in the event that the information supplied is deemed exempt from public access. I certify that I am an officer or director or the receiver or trustee empowered to execute this application as provided for in chapter 607 or 617, F.S. I further certify that when filing this reinstatement application the reason for dissolution has been eliminated, the corporate name satisfies the requirements of section 607.0401 or 617.0401, F.S., and that all fees owed by the corporation have been paid. The information indicated on this application is true and accurate, and my signature shall have the same legal effect as if made under oath.			
SIGNATURE: <i>Richard C. DeBolia</i> SIGNATURE AND TYPED OR PRINTED NAME SIGNING OFFICER OR DIRECTOR		Date <i>8/17/00</i> 1212-539-12325 Daytime Phone #	



GENESYS

LIST OF EXECUTIVE OFFICERS AND DIRECTORS
as of August 2000

FILED
SECRETARY OF STATE
DIVISION OF CORPORATIONS
00 AUG 23 PM 1:40

DIRECTORS

<u>NAME</u>	<u>TITLE</u>	<u>DATE ELECTED</u>
Olivier Houssin	Chairman	February , 2000
Jehan-Eric Chapuis	Director	February , 2000
Alec Miloslavsky	Director	February , 2000
Alan Mottram	Director	February , 2000
Ad Nederlof	Director	February , 2000

EXECUTIVE OFFICERS

<u>NAME</u>	<u>TITLE</u>
Ad Nederlof	President and Chief Executive Officer
Alec Miloslavsky	Chief Technical Officer
Christophe Lamarsaude	Chief Financial Officer
Richard C. DeGolia	Senior Vice President, Corporate Development and Strategic Planning, Legal, and Corporate Secretary
Donald W. Hunt	Senior Vice President, World Wide Sales
Lynda Kate	Senior Vice President, Marketing
Noëlle Leca	Senior Vice President
Laurent Philonenko	Senior Vice President & GM of Service Provider Business Unit
Max Raphalen	Senior Vice President & GM of Enterprise Business Unit
Chanchal Samanta	Senior Vice President & GM of eCommerce Business Unit