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August 11, 2004

Amendment Section Division of Corporations P.O. Box 6327 Tallahassee, FL 32314

Re: Name change for Sykes HealthPlan Service Bureau, Inc.

Dear Sir or Madam:

The purpose of this letter is to inform you that Sykes HealthPlan Service Bureau, Inc., changed its name to SHPS Human Resource Solutions, Inc., effective June 21, 2004. Enclosed please find the required documents evidencing the name change.

If you have any questions or require further information, please do not hesitate to call me at (502) 267-3184 or you may contact me by e-mail at Cathy. Wells@SHPS.net

Sincerely,

Cathy Wells Legal Department

Catley Wells-

enclosures

TRANSMITTAL LETTER

TO: Amendment Section Division of Corporations
SUBJECT: Sykes Health Plan Service Bureau, Inc. (Name of corporation)
DOCUMENT NUMBER: F97000002197
The enclosed Amendment and fee are submitted for filing.
Please return all correspondence concerning this matter to the following:
Cathy Wals (Name of person)
SHPS, Inc. (Name of firm/company)
11405 Bluegrass Pkuy, (Address)
Louisville, KY 40299 (City/state and zip code)
For further information concerning this matter, please call:
COHOY WElls at (502) 267-3(84 (Name of person) (Area code & daytime telephone number)
Enclosed is a check for the following amount:
\$35.00 Filing Fee \$43.75 Filing Fee & Certificate of Status Certificate of Status & Certificate of Sta
Mailing Address: Amendment Section Division of Corporations P.O. Box 6327 Tollabassee FL 32314 Mailing Address: Amendment Section Division of Corporations 409 E. Gaines Street Tollabassee FL 32300

PROFIT CORPORATION APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

(Pursuant to s. 607.1504, F.S.)

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SECTION I	
(1-3 MUST BE COMPLETED)	700
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(Document number of corporation (if know	vn))
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· Cum Hooly Ola Sarina Burgay	To To
Name of corporation as it appears on the records of the E	Department of State)
(Name of corporation as it appears on the records of the L	pepartinent of State)
	100-
2. <u>Kentucku</u> 3. Apr	71 25, 1997
(Incorporated under laws of) (Date aut	horized to do business in Florida)
; }	
SECTION II	
(4-7 COMPLETE ONLY THE APPLICABLE C	CHANGES)
· ·	,
4. If the amendment changes the name of the corporation, when was the change	nge effected under the laws of
	ige effected ander the laws or
its jurisdiction of incorporation? June 24, 2004	·
	-T.
5. SHPS Human Resource Solutions.	"company," or "incorporated," or
(Name of corporation after the amendment, adding suffix "corporation," appropriate abbreviation, if not contained in new name of the corporation	"company," or "incorporated," or
appropriate appropriate appropriation, it not contained in new name of the corporation	<i>u)</i>
ì	
(If new name is unavailable in Florida, enter alternate corporate name ado	pted for the purpose of transacting
business in Florida)	
· · · · · · · · · · · · · · · · · · ·	
6. If the amendment changes the period of duration, indicate new period of	Juration
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/Now Armston	
(New duration)	
7. If the amendment changes the jurisdiction of incorporation, indicate new	jurîsdiction.
(New jurisdiction)	
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- 1. Hands	<u>8-10-04</u>
(Signature of a director, president or other officer - if in the hands of a receiver or other court appointed fiduciary, by that fiduciary)	(Date)
Tavid P. Haick (Typed or printed name of person signing)	(Title of person signing)
(Typed or printed name of person signing)	(rute or berson 25km/8)



ARTICLES OF AMENDMENT OF PRUDENTIAL SERVICE BUREAU, INC. CHANGING NAME TO SYKES HEALTHPLAN SERVICE BUREAU, INC. FILED APRIL 1, 1998; STATEMENT OF CHANGE OF REGISTERD OFFICE OR REGISTERED AGENT OR BOTH FILED NOVEMBER 6, 2003;

ARTICLES OF AMENDMENT OF SYKES HEALTHPLAN SERIVCE BUREAU, INC. CHANGING NAME TO SHPS HUMAN RESOURCE SOLUTIONS, INC. FILED JUNE 24, 2004.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my Official Seal at Frankfort, Kentucky, this 29th day of July, 2004.



Trey Grayson Secretary of State

Commonwealth of Kentucky

mstratton/0263899 - Certificate ID: 2524



Trey Grayson Secretary of State

Certificate of Existence

I, Trey Grayson, Secretary of State of the Commonwealth of Kentucky, do hereby certify that according to the records in the Office of the Secretary of State,

SHPS HUMAN RESOURCE SOLUTIONS, INC.

is a corporation duly organized and existing under KRS Chapter 271B, whose date of incorporation is October 3, 1989 and whose period of duration is perpetual.

I further certify that all fees and penalties owed to the Secretary of State have been paid; that articles of dissolution have not been filed; and that the most recent annual report required by KRS 271B.16-220 has been delivered to the Secretary of State.

I further certify that the following documents have been filed as follows:

ARTICLES OF INCORPORATION OF PRUDENTIAL SERVICE BUREAU, INC. FILED OCOBER 3, 1989;
SIXTY DAY NOTICE 1990;
STATEMENT OF CHANGE OF REGISTERED OFFICE OR REGISTERED AGENT OR BOTH FILED MARCH 18, 1997;