

ACCOUNT NO.

0.72100000032

REFERENCE

479465

7192788

AUTHORIZATION

ORDER DATE: November 11, 1999

ORDER TIME : 3:41 PM

ORDER NO. :

479465-045

900003044889--9

CUSTOMER NO:

7192788

CUSTOMER: Ms. Vanese Blackmar

Wilson, sonsini, goodrich & 8911 Capitol Of Texas Highway

Suite 3350

Austin, TX 78759

FOREIGN FILINGS

NAME:

MISSION CRITICAL SOFTWARE -

NORTH AMERICA, INC.

XXXX AMENDMENT (TYPE: <u>CO</u>)

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

CERTIFIED COPY

PLAIN STAMPED COPY

CERTIFICATE OF GOOD STANDING

CONTACT PERSON: Janna Wilson

N.C.

C. COULLIETTE NOV 3 0 1999



FLORIDA DEPARTMENT OF STATE Katherine Harris Secretary of State

November 16, 1999

CSC

TALLAHASSEE, FL

SUBJECT: MISSION CRITICAL SOFTWARE, INC.

Ref. Number: F97000001471

We have received your document for MISSION CRITICAL SOFTWARE, INC. and the authorization to debit your account in the amount of \$35.00. However, the document has not been filed and is being returned for the following:

Photocopies are not acceptable, please send original signature.

Please return your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (850) 487-6903.

Cheryl Coulliette Document Specialist

Letter Number: 299A00054914





PROFIT CORPORATION APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

(Pursuant to s. 607.1504, F.S.)

SECTION I (1-3 MUST BE COMPLETED)

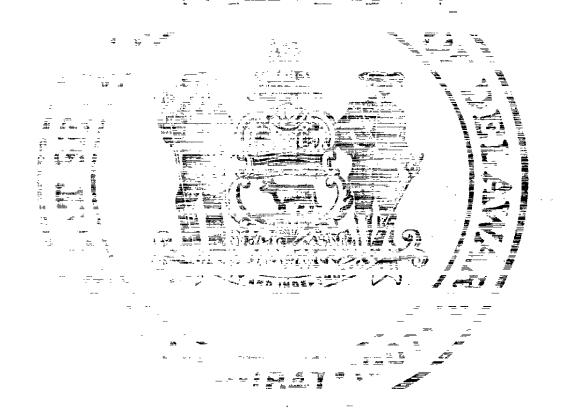
Name of corporation as it appears on the records of the Department of State.	
Delaware	3
Incorporated under laws of	Date authorized to do business in Florida
	TION II THE APPLICABLE CHANGES
	,
f the amendment changes the name of the corporatio 07/29/99	n, when was the change effected under the laws of
ts jurisdiction of incorporation?	
Mission Critical Software - North Ame	
ame of corporation after the amendment, adding suffix "corpora of contained in new name of the corporation.	tion" "company" or "incorporated," or appropriate abbreviat ion, if
	
f the amendment changes the period of duration, indi	icate new period of duration.
f the amendment changes the period of duration, indi	icate new period of duration.
	Duration TOURATION T
	Duration Puration
New	Duration Puration Pur
New f the amendment changes the jurisdiction of incorpor	Duration PL
New f the amendment changes the jurisdiction of incorpor	Duration ration, indicate new jurisdiction.
New J	Duration Tation, indicate new jurisdiction. The state of the state o
New The amendment changes the jurisdiction of incorpor	Duration ration, indicate new jurisdiction.
New J	Duration Tation, indicate new jurisdiction. Turisdiction Turisdiction

State of Delaware

PAGE 1

Office of the Secretary of State

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "MISSION CRITICAL HOLDING COMPANY, INC.", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "MISSION CRITICAL SOFTWARE, INC.", THE TWENTY-NINTH DAY OF JULY, A.D. 1999, AT 9:01 O'CLOCK A.M.



3073722 8320 991504801



0103345 Junit 11-24-99

Edward J. Freel, Secretary of State

AUTHENTICATION:

DATE: