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## TRANSMITTAL LETTER

**TO:** Amendment Section  
Division of Corporations

**SUBJECT:** INTERVOICE, INC  
(Name of corporation)

**DOCUMENT NUMBER:** F97000000260

The enclosed Amendment and fee are submitted for filing.

Please return all correspondence concerning this matter to the following:

KENT CAIN

(Name of person)

INTERVOICE, INC

(Name of firm/company)

17811 WATERVIEW PARKWAY

(Address)

DALLAS, TX 75252

(City/state and zip code)

For further information concerning this matter, please call:

MATTHEW R COSCIA

(Name of person)

at ( 972 ) 378-0408

(Area code & daytime telephone number)

Enclosed is a check for the following amount:



\$35.00 Filing Fee



\$43.75 Filing Fee &  
Certificate of Status



\$43.75 Filing Fee &  
Certified Copy  
(Additional copy is  
enclosed)



\$52.50 Filing Fee,  
Certificate of Status &  
Certified Copy  
(Additional copy is  
enclosed)

**Mailing Address:**

Amendment Section  
Division of Corporations  
P.O. Box 6327  
Tallahassee, FL 32314

**Street Address:**

Amendment Section  
Division of Corporations  
409 E. Gaines Street  
Tallahassee, FL 32399

**PROFIT CORPORATION**  
**APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO**  
**APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA**  
(Pursuant to s. 607.1504, F.S.)

**SECTION I**  
**(1-3 MUST BE COMPLETED)**

F97000000260

(Document number of corporation (if known))

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SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

1. INTERVOICE-BRITE, INC.  
(Name of corporation as it appears on the records of the Department of State)

2. TEXAS  
(Incorporated under laws of)

3. MARCH 12, 2001  
(Date authorized to do business in Florida)

**SECTION II**  
**(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)**

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? AUGUST 30, 2002

5. INTERVOICE, INC.  
(Name of corporation after the amendment, adding suffix "corporation," "company," or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation)

(If new name is unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)

6. If the amendment changes the period of duration, indicate new period of duration.

\_\_\_\_\_  
(New duration)

7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

\_\_\_\_\_  
(New jurisdiction)

Mark C. Falkenberg  
(Signature of a director, president or other officer, if in the hands of a receiver or other court appointed fiduciary, by that fiduciary)

Mark C. Falkenberg  
(Typed or printed name of person signing)

2/13/04  
(Date)

Chief Accounting Officer  
(Title of person signing)

Corporations Section  
P.O.Box 13697  
Austin, Texas 78711-3697



Geoffrey S. Connor  
Secretary of State

## Office of the Secretary of State

The undersigned, as Secretary of State of Texas, does hereby certify that on August 30, 2002, INTERVOICE-BRITE, INC., a Domestic Business Corporation (Filing # 68871100), changed its name to INTERVOICE, INC..

In testimony whereof, I have hereunto signed my name officially and caused to be impressed hereon the Seal of State at my office in Austin, Texas on January 20, 2004.



A handwritten signature in black ink, appearing to read "G. Connor".

Geoffrey S. Connor  
Secretary of State

ARTICLES OF AMENDMENT  
TO THE ARTICLES OF INCORPORATION

OF

INTERVOICE-BRITE, INC.

(TO EFFECT NAME CHANGE TO  
"INTERVOICE, INC.")

FILED  
In the Office of the  
Secretary of State of Texas

AUG 30 2002

Corporations Section

Pursuant to the provisions of Article 4.01 to Article 4.06 of the Texas Business Corporation Act, the undersigned corporation adopts the following Articles of Amendment to its Articles of Incorporation:

ARTICLE I

The name of the corporation is InterVoice-Brite, Inc.

ARTICLE II

Article I of the Articles of Incorporation of the corporation is amended to read in its entirety as follows:

"ARTICLE I  
NAME

The name of the corporation is InterVoice, Inc. (the "Corporation")."

ARTICLE III

These Articles of Amendment to the Articles of Incorporation were adopted by the shareholders of the corporation on August 28, 2002:

ARTICLE IV

The number of shares of common stock, no par value per share ("Common Stock") of the Corporation outstanding, and the numbers of shares entitled to vote on the amendment, is 34,106,944.

ARTICLE V

The number of shares of Common Stock voted for such amendment was 30,696,678. The number of shares of Common Stock voted against such amendment was 103,058.

IN WITNESS WHEREOF, the corporation has executed these Articles of Amendment as of the 28<sup>th</sup> day of August, 2002.

INTERVOICE-BRITE, INC.

By: 

Dean C. Howell,

Executive Vice President and General Counsel