# F97000000260

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SECRETARY OF STATE
TALLAHASSEE, FLORIDA

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# TRANSMITTAL LETTER

TO: Amendment Section Division of Corporations
SUBJECT: INTERVOICE, INC (Name of corporation)
DOCUMENT NUMBER: F97000000260
The enclosed Amendment and fee are submitted for filing.
Please return all correspondence concerning this matter to the following:
KENT CAIN
(Name of person)
INTERVOICE, INC
(Name of firm/company)
17811 WATERVIEW PARKWAY
(Address)
DALLAS, TX 75252
(City/state and zip code)
For further information concerning this matter, please call:
MATTHEW R COSCIA at ( 972 ) 378-0408 (Area code & daytime telephone number)
(Name of person) (Area code & daytime telephone number)
Enclosed is a check for the following amount:
\$35.00 Filing Fee  \$43.75 Filing Fee & Certificate of Status  \$43.75 Filing Fee & Certificate Opy (Additional copy is enclosed)  \$52.50 Filing Fee, Certificate of Status & Certificate of Status & Certified Copy (Additional copy is enclosed)
Mailing Address: Amendment Section Division of Corporations P.O. Box 6327 Tallahassee, FL 32314  Street Address: Amendment Section Division of Corporations 409 E. Gaines Street Tallahassee, FL 32399

# PROFIT CORPORATION APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

(Pursuant to s. 607.1504, F.S.)

	(1_3 n	SECTION I		
	(1-5 16	IOSI DE COMI	LE I ED J	O4 FEB 27 AF
	7070000			经留
	F9700000	0260 imber of corporat	tion (if known))	程心
	(Boeament na	inioci oi corporai	ion (ii khowiij)	SERVE
1	INTERVOICE-BRIT	TE, INC.		
••	(Name of corporation as it ap	pears on the reco	ords of the Department of State)	97.
				iga i
2	TEXAS	3	MARCH 12, 2001 (Date authorized to do business	
	(Incorporated under laws of)		(Date authorized to do business	in Florida)
		CECTION II	•	
	(4-7 COMPLETE O	SECTION II NLY THE APPL	LICABLE CHANGES)	
	·		•	
4. If the amendm	ent changes the name of the corpora	tion, when wa	s the change effected under	the laws of
its jurisdiction	of incorporation? AUGUST 30	0, 2002		
_				
Name of corp	INTERVOICE, INC, oration after the amendment, adding	suffix "corpo	ration " "company " or "inc.	ornorated " or
appropriate al	bbreviation, if not contained in new	name of the co	orporation)	orporated, or
(If new name is	s unavailable in Florida, enter alterna	ate corporate n	name adopted for the nurnose	of transacting
business in Flo	orida)	are corporate i	and adopted for the purpose	, or mansacang
6. If the amendm	ent changes the period of duration, i	ndicate new p	eriod of duration.	
		(New duration)		٠
7 10:1		,		
/. If the amendm	ent changes the jurisdiction of incorp	poration, indic	ate new jurisdiction.	
		(New jurisdiction	<u>n)</u>	
		(Ivew Julisdictio	11)	
	Mark & fallsonbeg		21,2101	
(Signature	e of a director, president or other offices, if	f in the hands	Z 13 04 (Date)	
of a recei	iver or other court appointed fiduciary, by the	hat fiduciary)		~
	Mark (- Falkenberg (Typed or printed name of person sig	<b>\</b>	Chief Accounting	
	(Typed or printed name of person sig	ning)	(Title of person	<del>si</del> gning)

Corporations Section
 P.O.Box 13697
 Austin, Texas 78711-3697

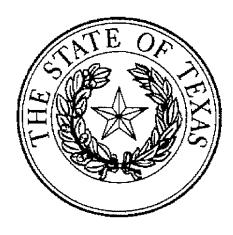


Geoffrey S. Connor Secretary of State

# Office of the Secretary of State

The undersigned, as Secretary of State of Texas, does hereby certify that on August 30, 2002, INTERVOICE-BRITE, INC., a Domestic Business Corporation (Filing # 68871100), changed its name to INTERVOICE, INC..

In testimony whereof, I have hereunto signed my name officially and caused to be impressed hereon the Seal of State at my office in Austin, Texas on January 20, 2004.





## ARTICLES OF AMENDMENT TO THE ARTICLES OF INCORPORATION

OF

FILED In the Office of the Secretary of State of Texa

AUG 3 0 2002

Corporations Section

# INTERVOICE-BRITE, INC.

## (TO EFFECT NAME CHANGE TO "INTERVOICE, INC.")

Pursuant to the provisions of Article 4.01 to Article 4.06 of the Texas Business Corporation Act, the undersigned corporation adopts the following Articles of Amendment to its Articles of Incorporation:

#### ARTICLET

The name of the corporation is InterVoice-Brite, Inc.

#### ARTICLE II

Article I of the Articles of Incorporation of the corporation is amended to read in its entirety as follows:

## "ARTICLE I NAME

The name of the corporation is Intervoice, Inc. (the "Corporation")."

#### ARTICLE III

These Articles of Amendment to the Articles of Incorporation were adopted by the shareholders of the corporation on August 28, 2002:

### ARTICLE IV

The number of shares of common stock, no par value per share ("Common Stock") of the Corporation outstanding, and the numbers of shares entitled to vote on the amendment, is 34,106,944.

#### ARTICLE V

The number of shares of Common Stock voted for such amendment was 30,696,678. The number of shares of Common Stock voted against such amendment was 103,058.

IN WITNESS WHEREOF, the corporation has executed these Articles of Amendment as of the 28th day of August, 2002.

INTERVOICE-BRITE, INC.

Executive Vice President and General Counsel