

**2002 UNIFORM BUSINESS REPORT (UBR)****DOCUMENT # F96000004572**

1. Entity Name

**CUSTOMER COMMUNICATIONS CENTER, INC.****FILED**  
**Mar 05, 2002 8:00 am**  
**Secretary of State**

03-05-2002 90276 001 \*2,250.00

Principal Place of Business

**3011 UNIVERSITY CENTER DR  
TAMPA FL 33612**

Mailing Address

**C/O FEDERATED CORPORATE SERVICES  
7 WEST SEVENTH STREET  
CINCINNATI OH 45202**

2. Principal Place of Business

3. Mailing Address

Suite, Apt. #, etc.

Suite, Apt. #, etc.

City &amp; State

City &amp; State

Zip

Country

Zip

Country

4. FEI Number

**41-1838271**

Applied For

Not Applicable

5. Certificate of Status Desired ☐**\$8.75** Additional  
Fee Required

6. Name and Address of Current Registered Agent

7. Name and Address of New Registered Agent

**CORPORATION SERVICE COMPANY  
1201 HAYS STREET  
TALLAHASSEE FL 32301-2525**

Name

Street Address (P.O. Box Number is Not Acceptable)

City

**FL**

Zip Code

8. The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE

Signature, typed or printed name of registered agent and title if applicable.

(NOTE: Registered Agent signature required when reinstating)

DATE

9. This corporation is eligible to satisfy its Intangible  
Tax filing requirement and elects to do so.  
(See criteria on back) ☒**FILE NOW!!! FEE IS \$150.00**  
**After May 1, 2002 Fee will be \$550.00**  
**Make Check Payable to Department of State**10. Election Campaign Financing  
Trust Fund Contribution. ☐**\$5.00** May Be  
Added to Fees

11. OFFICERS AND DIRECTORS

12. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 11

TITLE ☐ Delete  
NAME **D**  
STREET ADDRESS **TYSOE, RON W**  
CITY-ST-ZIP **7 WEST SEVENTH STREET  
CINCINNATI OH 45202**TITLE ☐ Change ☐ Addition  
NAME  
STREET ADDRESS  
CITY-ST-ZIPTITLE ☐ Delete  
NAME **D**  
STREET ADDRESS **BRODERICK, DENNIS**  
CITY-ST-ZIP **7 WEST SEVENTH STREET  
CINCINNATI OH 45202**TITLE ☐ Change ☐ Addition  
NAME  
STREET ADDRESS  
CITY-ST-ZIPTITLE ☐ Delete  
NAME **VS**  
STREET ADDRESS **SIMS, JOHN R**  
CITY-ST-ZIP **7 WEST SEVENTH STREET  
CINCINNATI OH 45202**TITLE ☐ Change ☐ Addition  
NAME  
STREET ADDRESS  
CITY-ST-ZIPTITLE ☐ Delete  
NAME **PD**  
STREET ADDRESS **SHERMAN, MICHAEL P**  
CITY-ST-ZIP **4400 BAKER RD  
MINNETONKA MN 55343**TITLE ☐ Change ☐ Addition  
NAME  
STREET ADDRESS  
CITY-ST-ZIPTITLE ☐ Delete  
NAME **T**  
STREET ADDRESS **SZAMES, BRIAN M**  
CITY-ST-ZIP **4400 BAKER RD  
MINNETONKA MN 55343**TITLE ☐ Change ☐ Addition  
NAME  
STREET ADDRESS  
CITY-ST-ZIPTITLE ☐ Delete  
NAME  
STREET ADDRESS  
CITY-ST-ZIPTITLE ☐ Change ☐ Addition  
NAME  
STREET ADDRESS  
CITY-ST-ZIP

13. I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 11 or Block 12 if changed, or on an attachment with an address, with all other like empowered.

SIGNATURE:

SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

Asst. Secretary

2/18/02

(513) 579-7311

Date

Daytime Phone #

CR2E034 (9/01)

Attachment  
16098

Customer Communications Center, Inc.

#F9600004572

Directors:

Dennis J. Broderick  
Michael P. Sherman  
Ronald W. Tysoe

7 West Seventh Street, Cincinnati, OH 45202  
4400 Baker Road, Minnetonka, MN 55343  
7 West Seventh Street, Cincinnati, OH 45202

Officers:

President  
Senior VP, Chief Information Officer  
Senior VP, Chief Financial Officer  
VP and Assistant Secretary  
Vice President, General Counsel  
Vice President  
Vice President and Secretary  
Vice President  
Vice President  
Treasurer  
Assistant Treasurer  
Assistant Secretary  
Assistant Secretary  
Assistant Secretary

Michael P. Sherman  
Gary L. Bledsoe  
Nils Ytterbo  
Robert C. Kieffer  
Dennis J. Broderick  
Karen M. Hogue  
John R. Sims  
Neal Glueck  
Gary J. Nay  
Brian M. Szames  
Linda K. Paulos  
Gina M. Grothe  
Jack B. Cox  
Klaus M. Ziermaier

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