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DATE: 11-14-02

NAME: THE DIAL CORPORATION OF ARIZONA

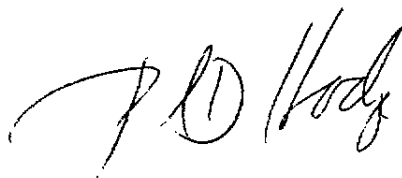
TYPE OF FILING: AMENDMENT

COST:

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ACCOUNT: FCA000000015

AUTHORIZATION: ABBIE/PAUL HODGE

A handwritten signature in black ink, appearing to read "P. D. Hodge". The signature is written in a cursive, flowing style with a large loop for the "P" and "D".

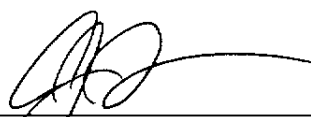
CERTIFIED RESOLUTION

I, Christopher J. Littlefield, do hereby certify that I am the duly elected and qualified Senior Vice President, General Counsel and Secretary of The Dial Corporation (the "Corporation"), a Delaware corporation, and that the resolutions below are true and correct resolutions of the Board of Directors, effective as of November 7, 2002. Such resolutions appear in the minute book of said Corporation in my custody, and are now in full force and effect.

RESOLVED, that The Dial Corporation organized and existing in the State of Delaware, hereby authorizes, effective as of November 7, 2002, the discontinuance of the fictitious name The Dial Corporation of Arizona and adopts the name The Dial Corporation for use in the state of Florida; and

FURTHER RESOLVED, that the officers be, and each of them acting singly hereby is, authorized and directed to take any such actions (including without limitation, to execute and deliver such further documents, instructions, agreements and certificates as may be required to consummate the transactions contemplated by the foregoing resolution, to make all such filings pursuant to applicable laws and to do all such other acts and things) as they, or any of them, may deem necessary or desirable to carry out the intent and purposes of the foregoing Resolution.

IN WITNESS WHEREOF, I have hereunto set my hand this 8th day of November 2002.



Christopher J. Littlefield
Senior Vice President, General
Counsel & Secretary

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SECRETARY OF STATE
TALLAHASSEE, FLORIDA

Delaware

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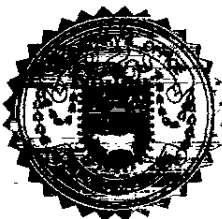
The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "THE DIAL CORPORATION" IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE TWELFTH DAY OF NOVEMBER, A.D. 2002.

AND I DO HEREBY FURTHER CERTIFY THAT THE SAID "THE DIAL CORPORATION" WAS INCORPORATED ON THE THIRD DAY OF JUNE, A.D. 1996.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL REPORTS HAVE BEEN FILED TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE BEEN PAID TO DATE.



Harriet Smith Windsor

Harriet Smith Windsor, Secretary of State

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AUTHENTICATION: 2084290

DATE: 11-12-02