660 EAST JEFFERSON STREET	I.	
equestor's Name "TALLANASSEE, FL 32301.		100001902471
ddress 222-	-1092	-07/29/9601195004 *****70.00 *****70.00
City State Zip	Phone	
CORPORATION	I(S) NAME	.o ≅
		SECTION SECTIO
		PH CONTROL
\mathcal{T}	CT Gua T.	S AM
Profit		10000190247
() NonProfit	() Amendment	1 0000190247 -07/23/9601135005 () Merga 408.75 ****408.7
() Limited Liability Co. KForeign	() Dissolution/Withdrawal	() Mark
1	() Annual Report	() Other
() Limited Partnership		// Change of R A
() Limited Partnership () Reinstatement	() Reservation	() Change of R.A.
	() Reservation () Photo Copies	() Fictitious Name Filing
() Reinstatement () Certified Copy		(), Fictitious Name Filing
() Reinstatement () Certified Copy () Call When Ready Walk In	() Photo Copies	(), Fictitious Name Filing
() Reinstatement () Certified Copy () Call When Ready Walk In () Mail Out	() Photo Copies () Call if Problem	(), Fictitious Name Filing
() Reinstatement () Certified Copy () Call When Ready Walk In	() Photo Copies () Call if Problem	(), Fictitious Name Filing
() Reinstatement () Certified Copy () Call When Ready Walk In () Mail Out Name Availability Document	() Photo Copies () Call if Problem () Will Wait	() Fictitious Name Filing
() Reinstatement () Certified Copy () Call When Ready Walk In () Mail Out Name Availability Document Examiner	() Photo Copies () Call if Problem	() Fictitious Name Filing
() Reinstatement () Certified Copy () Call When Ready Walk In () Mail Out Name Availability Document Examiner Updater	() Photo Copies () Call if Problem () Will Wait	() After 4:30 OF Pick Up
() Reinstatement () Certified Copy () Call When Ready Walk In () Mail Out Name Availability Document Examiner	() Photo Copies () Call if Problem () Will Wait	(), Fictitious Name Filing

CR2E031 (1-89)

APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA:

Pennsylvania	3. <u>23-245-2737</u> (FEI number, if applicable)
(State or country under the law of which it is incorporated)	
March 20, 1987 5. Perpetual (Date of Incorporation) (Duration: Year corp. will	
(Date of Incorporation) (Duration: Year corp. will	I cease to exist or "perpetual")
(Date first transacted business in Florida. (See sections 607.15)	
(Date first transacted business in Florida. (See sections 607.15)	رن 607,1502 and 817,156,55,5 ا
300 Town Center Drive	
Tanahama DA 10047	72 G
Langhorne, PA 19047 (Current mailing address)	
	PH IO:
Provider of call center & telephone ser	vices
(Purpose(s) of corporation authorized in home state or country tellorida)	to be carried out in the state on
. Name and street address of Florida registered agent:	
Name: CT CORPORATION SYSTEM	
Office Address: c/o C T Corporation System. 1	200 South Pine Island Road
Plantation, Florida, _	33324

10. Registered agent acceptance:

Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this application. I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

(Registered agent's signature) (Officer)

ANA J. WILLIAM ASST VICE PRESIDENT

(Type Name and Title of Officer)

11.	Attached	is a cert	ificate of	l existence	duly at	thenticat	ed, not m	ore than	80 days	prior to
vilah	inru of this	annlinati	ion to the	• Dapartme	nt of St	ata. by th	e Secretai	rv of State	OL OTHER	CHICIE
havi	na custody	of corpo	rate rec	ords in the	jurisdict	ion under	the law o	f which it	IR (Doorb	otvited.

12. Names and addresses of officers and/or directors:

A. DIF	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	Chairman: See Schedule 12 attached heroto.	
,	Address:	
	Vice Chairman:	
	Address:	·
	Director:	
	Address:	
	Diractor:	
	Address:	
		, <u></u>
B. O	CERS	
	President:	
	Address:	•
	Address.	
-		
	Vice President:	
	Address:	
		
	Secretary:	
	Address:	

Schedule 12 -- Florida

Officers and Directors of ICT Group, Inc.

Namo	Capacity (100)	Mailing Addroup		
John J. Bronnan	Chairman, Prosident, Chief Executive Officer and Director	800 Town Centre Dr. Langhorne, PA 19047		
Donald P. Bronnan	Vice Chairman and Director	Same as above		
Bernard Somers	Nominee for Director	Samo as abovo		
John L. Magaa	Executive Vice President, Operations	Same as above		
John D. Campbell	Senior Vice President, Sales and Marketing	Same as above		
Maurice J. Kerns	Senior Vice President, Systems and Technology	Same as above		
Robert F. Small	Senior Vice President, Corporate Planning and Development	Same as above		
Carl E. Smith	Senior Vice President, Finance and Administration, Chief Financial Officer and Secretary	Same as above		

	Address:	
	If necessary, you may attach an addendum to the application listing additional of lectors. 1 Colored School Feeder 1 Colored School Feeder 1 Colored School Feeder 1 Colored School Feeder I state of the application)	ficers
13. <u>By</u> (Sign:	ature of Chairman, Vice Chairman, or any officer listed in number 12 of the application)	
14	of printed name and capacity of person signing application)	,



COMMONWEALTH OF PENNSYLVANIA

DEPARTMENT OF STATE

JUNE 19, 1996

TO ALL WHOM THESE PRESENTS SHALL COME, GREETING:

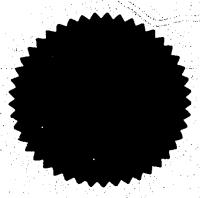
I DO HEREBY CERTIFY THAT.

ICT GROUP, INC.

SECRETARY OF STATE DIVISION OF CORPORATIONS

96 JUL 12 PH 10: 50

is duly incorporated under the laws of the Commonwealth of Pennsylvania and remains a subsisting corporation so far as the records of this office show, as of the date herein.



IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the Seal of the Secretary's Office to be affixed, the day and year above written.

Secretary of the Commonwealth

CFEN