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**Apr 29, 1999 8:00 am**  
**Secretary of State**

04-29-1999 90127 006 \*\*\*150.00

PROFIT CORPORATION ANNUAL REPORT 1999



FLORIDA DEPARTMENT OF STATE  
**Katherine Harris**  
 Secretary of State  
 DIVISION OF CORPORATIONS

DOCUMENT # **F96000002572**

1. Corporation Name  
**MERRY MAIDS, INC.**

Principal Place of Business  
**860 RIDGE LAKE BLVD. -AL-1004-  
 MEMPHIS TN 38120**

Mailing Address  
**860 RIDGE LAKE BLVD. -AL-1004-  
 MEMPHIS TN 38120**



DO NOT WRITE IN THIS SPACE

|                                |                        |
|--------------------------------|------------------------|
| 2. Principal Place of Business | 2a. Mailing Address    |
| 21 Suite, Apt. #, etc.         | 26 Suite, Apt. #, etc. |
| 22 City & State                | 27 City & State        |
| 23 Zip Country                 | 28 Zip Country         |
| 24                             | 29                     |
| 25                             | 30                     |

3. Date Incorporated or Qualified  
**05/22/1996**

|   |   |
|---|---|
| 4. FEI Number<br><b>36-3590557</b>  | Applied For<br>Not Applicable           |
| 5. Certificate of Status Desired <input type="checkbox"/>   | <b>\$8.75</b> Additional Fee Required - |
| 6. Election Campaign Financing Trust Fund Contribution <input type="checkbox"/>   | <b>\$5.00</b> May Be Added to Fees      |
| 8. This corporation owes the current year Intangible Personal Property Tax. <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |   |

9. Name and Address of Current Registered Agent

**C T CORPORATION SYSTEM  
 1200 SOUTH PINE ISLAND ROAD  
 PLANTATION FL 33324**

10. Name and Address of New Registered Agent

|   |
|---|
| 81 Name   |
| 82 Street Address (P.O. Box Number is Not Acceptable) |
| 83  |
| 84 City   |
| 85 Zip Code   |

11. Pursuant to the provisions of Sections 607.0502 and 607.1508, Florida Statutes, the above-named corporation submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. Such change was authorized by the corporation's board of directors. I hereby accept the appointment as registered agent. I am familiar with, and accept the obligations of, Section 607.0505, Florida Statutes.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_  
Signature, typed or printed name of registered agent and title if applicable. (NOTE: Registered Agent signature required when reinstating)

| 12. OFFICERS AND DIRECTORS |   | 13. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 12 |  |
|----------------------------|---|---|--|
| TITLE                      | VP<br>SCHERER, THOMAS W<br>860 RIDGE LAKE BLVD<br>MEMPHIS TN 38120    | 1.1 TITLE   | <input checked="" type="checkbox"/> Change <input type="checkbox"/> Addition |
| NAME                       |   | 1.2 NAME  | <b>Joy L. Flora</b>  |
| STREET ADDRESS             |   | 1.3 STREET ADDRESS                                    | <b>860 Ridge Lake Blvd.</b>  |
| CITY-ST-ZIP                |   | 1.4 CITY-ST-ZIP                                       | <b>Memphis, TN 38120</b>   |
| TITLE                      | AVP<br>JACOBS, PAUL M<br>1 SERVICEMASTER WY<br>DOWNERS GROVE IL 60515 | 2.1 TITLE   | <input type="checkbox"/> Change <input type="checkbox"/> Addition            |
| NAME                       |   | 2.2 NAME  |  |
| STREET ADDRESS             |   | 2.3 STREET ADDRESS                                    |  |
| CITY-ST-ZIP                |   | 2.4 CITY-ST-ZIP                                       |  |
| TITLE                      | VP<br>MEHRENS, VANCE A<br>860 RIDGE LAKE BLVD<br>MEMPHIS TN 38120     | 3.1 TITLE   | <input type="checkbox"/> Change <input type="checkbox"/> Addition            |
| NAME                       |   | 3.2 NAME  |  |
| STREET ADDRESS             |   | 3.3 STREET ADDRESS                                    |  |
| CITY-ST-ZIP                |   | 3.4 CITY-ST-ZIP                                       |  |
| TITLE                      | VP<br>ROBERTS, ROD<br>860 RIDGE LAKE BLVD<br>MEMPHIS TN 38120         | 4.1 TITLE   | <input type="checkbox"/> Change <input type="checkbox"/> Addition            |
| NAME                       |   | 4.2 NAME  |  |
| STREET ADDRESS             |   | 4.3 STREET ADDRESS                                    |  |
| CITY-ST-ZIP                |   | 4.4 CITY-ST-ZIP                                       |  |
| TITLE                      | VS<br>SCHWERY, ROLAND<br>11117 MILL VALLEY ROAD<br>OMAHA NE 69154     | 5.1 TITLE   | <input type="checkbox"/> Change <input type="checkbox"/> Addition            |
| NAME                       |   | 5.2 NAME  |  |
| STREET ADDRESS             |   | 5.3 STREET ADDRESS                                    |  |
| CITY-ST-ZIP                |   | 5.4 CITY-ST-ZIP                                       |  |
| TITLE                      | ASVD<br>BLANTON, AMELIA N<br>860 RIDGE LAKE BLVD.<br>MEMPHIS TN 38120 | 6.1 TITLE   | <input type="checkbox"/> Change <input type="checkbox"/> Addition            |
| NAME                       |   | 6.2 NAME  |  |
| STREET ADDRESS             |   | 6.3 STREET ADDRESS                                    |  |
| CITY-ST-ZIP                |   | 6.4 CITY-ST-ZIP                                       |  |

13. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 12

Change  Addition

**Joy L. Flora**  
**860 Ridge Lake Blvd.**  
**Memphis, TN 38120**

14. I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this annual report or supplemental annual report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 12 or Block 13 if changed, or on an attachment with an address, with all other like empowered.

SIGNATURE: Joy L. Flora REQUIRED FLORA 4-19-99

SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

CR2E034 (1/98)

F96 00000 2572  
444693-90127-6

Rev. September 1, 1998

Annual Meeting Date  
9/1/98 MEG

**MERRY MAIDS, INC.**

DIRECTORS

Carlos H. Cantu  
One ServiceMaster Way  
Downers Grove, IL 60515

Ernest J. Mrozek  
860 Ridge Lake Blvd.  
Memphis, TN 38120

C. William Pollard  
One ServiceMaster Way  
Downers Grove, IL 60515

Michael M. Isakson  
860 Ridge Lake Blvd.  
Memphis, TN 38120

OFFICERS

Joy L. Flora  
President  
860 Ridge Lake Blvd.  
Memphis, TN 38120

Ernest J. Mrozek  
Vice President  
860 Ridge Lake Blvd.  
Memphis, TN 38120

Dale W. Peterson  
Executive Vice President  
22010 62nd Street, NW  
Sunbird, MN 56289

Lawrence L. Mariano, III  
Vice President & Treasurer  
860 Ridge Lake Blvd.  
Memphis, TN 38120

Roland Schwery  
Vice President & Secretary  
11117 Mill Valley Road  
Omaha, NE 69154

Amelia N. Blanton  
Vice President, Assistant Secretary  
and General Counsel  
860 Ridge Lake Blvd.  
Memphis, TN 38120

Thomas W. Scherer  
Vice President  
860 Ridge Lake Blvd.  
Memphis, TN 38120

Paul M. Jacobs  
Assistant Vice President  
One ServiceMaster Way  
Downers Grove, IL 60515

Rod Roberts  
Vice President  
860 Ridge Lake Blvd.  
Memphis, TN 38120

Vance A. Mehrens  
Vice President  
860 Ridge Lake Blvd.  
Memphis, TN 38120