

FILE NOW: FILING FEE AFTER MAY 1ST IS \$550.00

PROFIT
CORPORATION
ANNUAL REPORT
1999



FLORIDA DEPARTMENT OF STATE
Katherine Harris
Secretary of State
DIVISION OF CORPORATIONS

FILED
May 10, 1999 8:00 am
Secretary of State

05-10-1999 90126 023 ***150.00

DOCUMENT # F96000002508

1. Corporation Name

CAPITAL ONE SERVICES, INC.

Principal Place of Business

2980 FAIRVIEW PARK DR., #1300
FALLS CHURCH VA 22042

Mailing Address

2980 FAIRVIEW PARK DR., #1300
FALLS CHURCH VA 22042

DO NOT WRITE IN THIS SPACE

3. Date Incorporated or Qualified

05/20/1996

4. FEI Number

54-1780389

Applied For

Not Applicable

5. Certificate of Status Desired ☐

\$8.75 Additional
Fee Required

6. Election Campaign Financing
Trust Fund Contribution ☐

\$5.00 May Be
Added to Fees

8. This corporation owes the current year Intangible
Personal Property Tax. ☐ Yes ☒ No

2. Principal Place of Business

21 Suite, Apt. #, etc.

23 City & State

24 Zip Country

2a. Mailing Address

26 Suite, Apt. #, etc.

27 City & State

28 Zip Country

9. Name and Address of Current Registered Agent

CORPORATION SERVICE COMPANY
1201 HAYS STREET
TALLAHASSEE FL 32301-2525

10. Name and Address of New Registered Agent

81 Name

82 Street Address (P.O. Box Number is Not Acceptable)

83

84 City

FL

85 Zip Code

11. Pursuant to the provisions of Sections 607.0502 and 607.1508, Florida Statutes, the above-named corporation submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. Such change was authorized by the corporation's board of directors. I hereby accept the appointment as registered agent. I am familiar with, and accept the obligations of, Section 607.0505, Florida Statutes.

SIGNATURE

Signature, typed or printed name of registered agent and title if applicable

(NOTE: Registered Agent signature required when reinstating)

DATE

12. OFFICERS AND DIRECTORS

TITLE DCEO ☐ DELETE
NAME FAIRBANK, RICHARD D
STREET ADDRESS 2980 FAIRVIEW PARK DR., #1300
CITY-ST-ZIP FALLS CHURCH VA 22042

TITLE DPCO ☐ DELETE
NAME MORRIS, NIGEL W
STREET ADDRESS 2980 FAIRVIEW PARK DR., #1300
CITY-ST-ZIP FALLS CHURCH VA 22042

TITLE VCFO ☒ DELETE
NAME ZINN, JAMES M
STREET ADDRESS 2980 FAIRVIEW PARK DR., #1300
CITY-ST-ZIP FALLS CHURCH VA 22042

TITLE ☐ DELETE
NAME FINNERAN, JOHN G JR
STREET ADDRESS 2980 FAIRVIEW PARK DR., #1300
CITY-ST-ZIP FALLS CHURCH VA 22042

TITLE ☐ DELETE
NAME COOPER, MATTHEW J
STREET ADDRESS 2980 FAIRVIEW PARK DR., #1300
CITY-ST-ZIP FALLS CHURCH VA 22042

TITLE V ☐ DELETE
NAME DONEHEY, JAMES P
STREET ADDRESS 2980 FAIRVIEW PARK DR., #1300
CITY-ST-ZIP FALLS CHURCH VA 22042

13. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 12

1.1 TITLE ☐ Change ☒ Addition
1.2 NAME
1.3 STREET ADDRESS
1.4 CITY-ST-ZIP
see attached exhibit a for additional officers

2.1 TITLE ☐ Change ☐ Addition
2.2 NAME
2.3 STREET ADDRESS
2.4 CITY-ST-ZIP

3.1 TITLE ☐ Change ☒ Addition
3.2 NAME
3.3 STREET ADDRESS
3.4 CITY-ST-ZIP
SVP/T/AS
Willey, David M.
2980 Fairview Park Drive, Ste 1300
Falls Church, VA 22042

4.1 TITLE ☒ Change ☐ Addition
4.2 NAME
4.3 STREET ADDRESS
4.4 CITY-ST-ZIP
SVP/General Counsel/Sec.

5.1 TITLE ☒ Change ☐ Addition
5.2 NAME
5.3 STREET ADDRESS
5.4 CITY-ST-ZIP
SVP

6.1 TITLE ☒ Change ☐ Addition
6.2 NAME
6.3 STREET ADDRESS
6.4 CITY-ST-ZIP
SVP/CIO

14. I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this annual report or supplemental annual report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 12 or Block 13 if changed, or on an attachment with an address, with all other like empowered.

SIGNATURE:

SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

Date

Daytime Phone #

John G. Finneran Jr. - Secretary

CR2E034 (1/198)

Capital One Services, Inc.
Officers & Directors (cont.)

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532105.90126.23

<u>Name</u>	<u>Title</u>	<u>Business Address</u>
Dale P. Bateman	Vice President and Chief Auditor	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Frederick C. Burns	Vice President, Human Resources	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Charles R. Carey	Vice President, Marketing and Analysis	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Thomas F. Casalino	Vice President, Performance Management	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Kenneth L. Cirillo	Vice President, Risk Operations	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Neil Andrew Cohen	Vice President, Marketing and Analysis	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Philip C. Mason	Vice President, Information Technology	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
George M. Overholser	Vice President, Marketing and Analysis	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Paul J. Cusenza	Vice President and Director of Value-Added Alliances	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Jory A. Berson	Vice President, Marketing and Analysis	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Donald L. Jean	Vice President, Strategic Planning	2980 Fairview Park Drive Suite 1300

Capital One Services, Inc.
Officers & Directors (cont.)

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532 105.90/2623

<u>Name</u>	<u>Title</u>	<u>Business Address</u>
		Falls Church, VA 22042
Paul P. Paquin	Vice President and Director of Investor Relations	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Julian Robson	Vice President, European Growth Opportunities	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Peter A. Schnall	Vice President, Marketing and Analysis	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Diana Sun	Vice President and Director of Corporate Communications	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Joy Stuart Willey	Vice President, New Business Operations	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Alan D. Wolfson	Vice President, Marketing and Analysis	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
William L. Yontz	Vice President, Facilities Management/Real Estate	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042

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EXHIBIT A

Capital One Services, Inc.
Officers & Directors

<u>Name</u>	<u>Title</u>	<u>Business Address</u>
Richard D. Fairbank	Director and Chief Executive Officer	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Nigel W. Morris	Director, President and Chief Operating Officer	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
John G. Finneran, Jr.	Senior Vice President, General Counsel and Corporate Secretary	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Matthew J. Cooper	Senior Vice President, Marketing & Analysis	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
James P. Donehey	Senior Vice President and Chief Information Officer	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Dennis H. Liberson	Senior Vice President and Director of Human Resources	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Marjorie M. Connelly	Senior Vice President, Credit Card Operations	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
William J. McDonald	Senior Vice President, Brand Management	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
David M. Willey	Senior Vice President, Treasurer and Assistant Secretary	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Murry P. Abrams	Vice President & Assistant Treasurer	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042