FILE NOW: FILING FEE AFTER MAY 1 IS \$550.00

Mailing Address

PROFIT CORPORATION **ANNUAL REPORT**

1997

Principal Place of Business



FLORIDA DEPARTMENT OF STATE Sandra B. Mortham

Secretary of State DIVISION OF CORPORATIONS

DOCUMENT # F9600002508 (7)

CAPITAL ONE SERVICES, INC.

FALLS CHURCH VA 22042

CITY-ST-ZIP

FILED Jun 10 1997 8:00am Secretary of State

|--|--|

2980 FAIRVIEY FALLS CHURC	V PARK DR., #1300 H VA 22042	2980 FAIRVIEW PARK I FALLS CHURCH VA 22					
					3. Date Incorporated or Qualified 05/20/1996	3a. Date of I	ast Report
2. Principal P	lace of Business	2a. Mailing Address			4. FEI Number		Applied For
21		26			54-1780389		Not Applicable
Sulte, Apt.	#, etc.	Suite, Apt. #, etc.			5. Cerlificate of Status Desired		.75 Additional
22		27			9. Cermicate of Status Desired	F	ee Required
City & State	9	City & State			6. Election Campaign Financing	\$5	5.00 May Be
23		28			Trust Fund Contribution	A	dded to Fees
Zip	Country	Zip	Country		8. This corporation has liability for it		der s. 199.032,
24	25	29	30			Yes No	
	9. Name and Address of Curre				10. Name and Address of New Re	gistered Agent	
	RPORATION SERVICE COMPAI	YY	81	Name			
120	1 HAYS STREET		82	Street Ad	dress (P.O. Box Number is Not Acceptate	ile)	
TAL	LAHASSEE FL 32301-2525						
			83				
_			84	City		B5	Zip Code
			"	J.,			
office or ragent. I a	egistered agent, or both, in the Stat m familiar with, and accept the obti Signature, typed or printed name of registered a	gations of Section 607.0505,	Florida Statute	š.	ration's board of directors. I hereby acceptions	DATE	ent as registered
12. 555		ND DIRECTORS	13.		ADDITIONS/CHANGES TO OFFICE	ERS AND DIRE	CTORS IN 12
TITLE	DCEO	DELETE	1.1 TITLE			☐ CI	nange 🔀 Addition
NAME	FAIRBANK, RICHARD D		1.2 NAME		SEE ATTACHED EXH	a = A	
STREET ADDRESS	2980 FAIRVIEW PARK DR.,	#1300	1.3 STREET	ADDRESS	SET WINCHED EXH	16H /f	
CITY-ST-ZIP	FALLS CHURCH VA 22042		14 CITY-S	J-ZIP			
TITLE	PDC	DELETE	2.1 THLE			☐ CI	nange Addition
NAME	MORRIS, NIGEL W		2.2 NAME				
STREET ADDRESS	2980 FAIRVIEW PARK DR.,	#1300	2.3 STREET	ADDRESS			
CITY-ST-ZIP	FALLS CHURCH VA 22042		2 4 CHY-	ST - ZIP	,		
TITLE	VCFO	DELETE	31 THLE			C	nange Addition
NAME	ZINN, JAMES M		3.2 NAME				
STREET ADDRESS	2980 FAIRVIEW PARK DR.,	#1300	3.3 \$1REE1	ADDRESS			
CITY-ST-ZIP	FALLS CHURCH VA 22042		3.4. CITY-	ST-ZIP			
TiTLE	VS	☐ DELETE	4.1 T(1).E			CI	nange
NAME	FINNERAN, JOHN G JR		4. 2 NAME				
STREET ADDRESS	2980 FAIRVIEW PARK DR.,	#1300	4.3 STREET	ADDRESS			
CITY-ST-ZIP	FALLS CHURCH VA 22042		4.4 CITY-5	T-ZIP			
TITLE	V	☐ DELETE	5.1 TITLE			□ CI	nange 🔲 Addilion
NAME	COOPER, MATTHEW J		5.2 NAME				
STREET ADDRESS	2980 FAIRVIEW PARK DR.,	#1300	5.3 STREET	ADDRESS			
CITY-ST-ZIP	FALLS CHURCH VA 22042		5.4 CITY - 9	T- 21P			
TITLE	V	DELETE	6.1 TITLE			□ CI	nange 🔲 Addition
NAME	DONEHEY, JAMES P		6.2 NAME				
STREET ADDRESS	2980 FAIRVIEW PARK DR.,	#1300	6.3 STREET	ADDRESS			

14. I do hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i). Florida Statutes. I further certify that the information indicated on this annual report or supplemental annual report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes: and that my name appears in Block 12 or Block 13 if changed, or on an attachment with an address.

6.4 CITY - ST - 7(P

EXHIBIT A

NAME	TITLE	BUSINESS ADDRESS
Dennis H. Liberson	Senior Vice President and Chief	2980 Fairview Park Drive
	Information Officer	Suite 1300
		Falls Church, VA 22042
David M. Willey	Senior Vice President, Treasurer	2980 Fairview Park Drive
	and Assistant Secretary	Suite 1300
		Falls Church, VA 22042
Dale P. Bateman	Vice President and Chief Auditor	2980 Fairview Park Drive
		Suite 1300
		Falls Church, VA 22042
J. Brandon Black	Vice President,	2980 Fairview Park Drive
	Collections/Recoveries	Suite 1300
		Falls Church, VA 22042
Frederick C. Burns	Vice President, Human Resources	2980 Fairview Park Drive
		Suite 1300
		Falls Church, VA 22042
Thomas F. Casalino	Vice President, Performance	2980 Fairview Park Drive
	Management	Suite 1300
		Falls Church, VA 22042
Kenneth L. Cirillo	Vice President, Marketing and	2980 Fairview Park Drive
	Analysis	Suite 1300
		Falls Church, VA 22042
Neil Andrew Cohen	Vice President, Marketing and	2980 Fairview Park Drive
	Analysis	Suite 1300
		Falls Church, VA 22042
George M.	Vice President, Business	2980 Fairview Park Drive
Overholser	Development	Suite 1300
		Falls Church, VA 22042
Marjorie M. Connelly	Vice President, Operations	2980 Fairview Park Drive
		Suite 1300
		Falls Church, VA 22042

EXHIBIT A

NAME	TITLE	BUSINESS ADDRESS
Paul J. Cusenza	Vice President and Director of Value-Added Alliances	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Lawrence Doyle	Vice President, Marketing and Analysis	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Jory A. Berson	Vice President, Marketing and Analysis	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Donald L. Jean	Vice President, Strategic Planning	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Elizabeth McLean	Vice President	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Paul P. Paquin	Vice President	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Carl T. Stellwag	Vice President and Director of Physical Resources	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Jerry L. Wilterding	Vice President	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042
Bawa J. Singh	Vice President and Site Manager, Dallas Operations	2980 Fairview Park Drive Suite 1300 • Falls Church, VA 22042
Julian Robson	Vice President, European Growth Opportunities	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042

EXHIBIT A

NAME	TITLE	BUSINESS ADDRESS
Peter A. Schnall	Vice President, New Business Development	2980 Fairview Park Drive Suite 1300 Falls Church, VA 22042