क्षणात्रा भेर भेरत है कि उने उने उने हैं कि चन्त्र अपने जाता है कि उने उने उने हैं ***** 763, 110 ***** 711, 131 SUBJECT 1RM Services, Inc. (Name of conjunction - must include suffix) 1.08 of \$1.00 of \$2.00 of \$2.0 Dear Sir of Madam: The enclosed "Application by Foreigh Corporation for Authorization to Transact Business in Plorida", "Certificate of Existence", and theck are submitted to register the above referenced foreign corporation to transact business in Plorida. Please return all correspondence concerning this matter to the following र प्राप्त कर तथा बर के प्राप्त के कार कार समाज्य करते । सार व्यक्ती - 22 gen y (新日) (中日日) 新藤柳新石(1) (サー 新神神新石(1) 2世 Suean Tukel (Name of Person) MORRIGHON, MARIONEY & MITALIE (Firm/Company) 25800 Northwestern Bwy. Ste 900 (Address) Southfield, Michigan 68075 (City/State/Zap) Should you need to call someone concerning this matter, please call busen Tukel 510 351=2943 (Area Code & Daytime Telephone Number) (Name of Person)

COURIER ADDRESS:

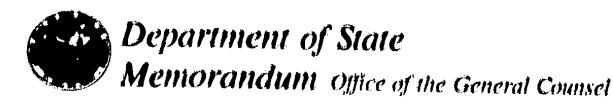
14)

Division of Comorations

Qualification/Tax Lion Sec. Division of Corporations 409 E Gaines St Tallahannoe, FL 32399

MAILING ADDRESS:

Qualification/Tax Lion Section Division of Corporations P. O. Box 6527 Tallahassec, FL 32314



10);

Tile

FROM:

More W. Dunhai, Assistant General Counsel

13A33

March R, 1996

親切

TRM hervices, Inc.

Bused on a review of the file and the payerion provided by this corporation, it is my recommendation that this file be closed and this corporation be qualified to do business. This corporation has paid all outstanding penalties (assessed at the statutory minimum amount of \$500 per year) and all outstanding fees and now wishes to be qualified to do business in this state.

MWD/mwd

MORRISON, MAHONEY & MILLER

wat Bratter & cach Bergiebe Mangachengere byster Characters that also voted

web math apply a cymple PARIS MISSES AND COURSE PROFESSION OF THE PROPERTY OF THE PARIS OF THE BOT THEFT LIS MEDITECIAN MOOTH HOLE ቀ ነበ ዓለም የተጠ Inchinter in in and ways

Munt MA46AF 1811 195 1 1 16

HOSTING benitert min Majortaren Kabbineri Juga EHODE HERBY

femen inneber b । क<mark>्रश्रम</mark>ान नेप्रकृत Haptenen

Mirthitian ginann kanna tipann kanna 1 AldreiteNA

han francisco -MIN THE

DWA.HOM:

Aven Tiffel 119.451.4V41

37A FEDERAL EXPRESS

March 6, 1996

MAR 7 1996

INTRAKIMENT OF STATE BYMAL OF THE STEAM TARY

Marc W. Dunhai, Assistant General Counsel PLORIDA DEPARTMENT FOR STATE 12,10 The Capitol Tullahasana, Florida 3239-0250

No.

IRM Nervices, Inc./Improved Risk Managers (Licensing) Out Hile No. 0002087

Dear Mr. Dunbur:

On behalf of our client, Improved Risk Managers, enclosed please find their check in the amount of \$3,500,00, representing payment of statutory minimum possities.

Thank you very much for your courtesy and assistance in this matter,

Very truly yours,

MORRISON, MAHONEY & MILLER

mynus Contra

SUSAN TUKEL

ST/mm

enc.

MORRISON, MAHONEY & MILLER

(WINDPLAUND AT LAW

900 Birmiopa Bryppa Birpipa Mapasarbirahya 1999 IN Bir 840 7400 Barbibira Bir 840 7480

add Maltaadda Lewton Barid width wegged walting a Bellywithid. Michigan andysikali Bin abb bard Barahile bio and wega pandancipi jobi ja Bogorom Janing da Janing da Janing da Wasan panjah Pandancipi Panda Pandancipi Panda Pandancipi Panda Janing da Janin Townson, Townson, The Action The Action

March 4, 1996

MENT VIA TELEPAX 904-912-1763

Marc W. Dunbar
Assistant General Courses
Plortda Department of State
LL-10
The Capitol
Tallahasore, Plorida 3239-0250

Re: MM Services, Inc./Improved Risk Managers (Licensing)

Our File No. 0602087

Deat Mr. Dunber:

This letter is to conflicts our telephone conversation of this afternoons, in which you agreed to abuse the possition being assessed by the Department against lamproved Rich Managers to the statutory minimum, or \$3,500:00. In order to supodite statutors, our client will be forwarding this payment to your attention directly.

Once make, we shaule you for your coursely and assistance in this trainer.

Very wally yours,

MORRISON, MASIONEY & MILLER

Super Trakel

ST meh

boe: Clyde Burber

Julius Denomberg



TTCHETTA THE TABLE AT A PARTY. MAINTEN OF SHARE MOREOVERS OF SHARE

Pebruary, 1996

Norm Tukel Morrison, Mahoney & Miller 900 Maccahees Center 25800 Northwestern Hightway Southfield, Michigan 48075-8414

Re Request for Penalty Walver

Dear Ms. Tukel:

The purpose of this letter is to advise you that the Department of State cannot waive the penaltics imposed as a result of the unauthorized business activities in the State of Florida by IRM Services, Inc. Improved Risk Managers.

As of the date above, the total amount of penalties owed by this corporation is \$7,000.00. These penalties are pursuant to section 607.1502, Florida Statutes, a copy of which is enclosed for your reference. If highlightion is necessary to collect these penalties, the corporation may also be liable for additional fees and costs associated with filling soit.

If you wish to resolve this matter, please direct your payment to my attention at the address below. If I have not received payment within thirty days, I will assume that you are not willing to resolve this matter without litigation and will proceed accordingly. If you have any questions regarding this correspondence, you may contact me at 904/414-5556.

Bespectfully,

Marc Wednitar

Assistant General Counsel

MWT3/nd

Enclosure

MORRISON, MAHONEY & MILLER

CHICHARA I CHAR AT LAW

Filt de dedery deposy i Mentanie des manieres privitat del 1 mai 1944 Parintalien de 17 man 1844

> Minor Fried Mit No. 1944

which was reality to by dry w paning deal of the weath of the thing was benging thing to be the thing and the table benefit and whill the news of the call was

Tebruary 5, 1996

 $\langle D_0 \rangle$

Mahanifiliat ††h Proprin Raharian Poberras Poberras Poberras Aadmissin Reb

da ta tatara di di Adalah di didapadi Adalah tatupi da Midilah di didapadi Midilah di didapadi

i opposite

Buganari

DEPARTMENT OF STATE OFFICE OF THE BECKETARY

SENT VIA OVERNIGHT MAIL

Doug Dickinson
Document Specialist
Florida Department of State
Division of Corporations
P.O. Box 0327
Tallahassee, Florida 32314

Re:

IRM Services, Inc.

Improved Risk Managers

Authority to Transact Business in Florida

Reference No.: W950000022457

Our File No.: 1211565

Dear Mr. Dickinson:

This letter will serve to follow up our telephone conversation of January 31, 1996. As you know, our office represents IRM Services, Inc./Improved Risk Managers, which has filed an application for license to do business with the Florida Department of State.

IRM Services has its home office in Charlotte, Not at Carolina. The Company has applied to be licensed as a rating organization in Florida. IRM Services is engaged in those activities usual to a rating organization, as well as related administrative tasks, in Florida. IRM Services has only one employee in Florida.

When it was contacted by your Department, IRM Services mayod promptly to file the necessary application materials. After receiving the initial application materials, you advised the Company that it could not do business as IRM Services in Florida, as that name was being used by another entity. A supplemental filing, using the name of Improved Risk Managers^{18M}, was forwarded to you from this office by letter dated January 25, 1996. Nevertheless, by letter dated January 29, 1996, you advised us that the Company would be required to pay \$7,000.00 in ponalties for the years it was not proportly licensed in Florida.

MOUNISON, MAHONEY & MILLER

Ding Dickinum February 5, 1996 Page 2

As I advised you when we spoke, any failure on the part of our client to obtain a license was insiderent. You may recall that IRM Exercises came to the attention of your Department because it was filing income tax returns, but no license was on file. Therefore, it is clear that the Company was not attempting to evade any of its legal obligations in Florida. It also appears that there is, at least arguably, overlap in the licensing statutes which relate to this entity, requiring IRM Sorvices to be licensed both by the Department of State and the Department of Insurance. It may be that the company believed that filing with the Department of Insurance fully discharged its licensing obligations.

This letter is no request that, in view of all the circumstances, the Department of State waive any possible which have been assessed. The purpose of possibles is to punish persons or entities who wilfully refuse to follow the law. That was not the case here. Non-compliance was inadversent, and the amount of business transacted by this Company in Florids is relatively tradest. IRM Services will be maintaining its license with the Department of State in the future. As required, we enclose copies of the last five (5) federal income tax returns filed by the Company, as well as its check in the amount of \$931.25, representing all reporting fees attributable to the time it has been transacting business in Florida.

We thank you for your consideration. If you have any additional questions, or need more information, please let us know.

Very truly yours,

MORRISON, MAHONEY & MILLER

Anna Baker

Summ Tukel

STamb

ec: Julius Denemberg



January 29, 1990

BUBAN TUKEL
MORRIBON, MAHONEY & MILLER
25800 NORTHWESTERN HWY #900
BOUTHFIELD, MI 48075

BUBJECT: IRM BERVICES, INC. Hel, Number: W95000022457

You falled to make the correction(s) requested in our previous letter.

Pursuant to section 607.1502(4), 617.1502(4) or 608.502(4), Florida Statutes, this office collects a civil penalty of £1000 for each year this entity transacted business or conducted its affairs in Florida prior to qualification and the appropriate annual report fees that would have been due this office had the entity qualified the year it began operations in this state. The amount due this office to cover both annual report and penalty fees is £7931.25.

If you have any questions concerning the filling of your document, please call (904) 467-6094.

Doug Dickinson Document Specialist

Letter Number: 096A00003824



FLORIDA DEPARTMENT OF STATIC Bondra B, Mortham Beerdary of Blata

November 14, 1995

BUBAN TUKEL MORRIBON, MAHONEY & MILLER 25800 NORTHWESTERN 14WY #900 BOUTHFIELD, MI 48075

BUBJECT: IRM SERVICES, INC. Ref. Number: W95000022467

We have received your document for IRM SERVICES, INC. and your check(s) totaling \$70.00. However, the document has not been filed and is being retained in this office for the following:

The name designated in your document is not available. Therefore, the corporation must adopt an alternate name for use in the state of Florida. To adopt an alternate name the corporation must submit a corporate resolution by the board of directors adopting the alternate name for use in the state of Florida. Please note the corporate resolution must be signed by the chairman, vice chairman, or an officer of the corporation. The alternate name must contain a corporate suffix. Such suffixes include: Corporation, Corp., Incorporated, Inc., Company, and CO.

Please RETURN ALL DOCUMENTATION to the ATTENTION of the DOCUMENT SPECIALIST indicated.

Pursuant to section 607.1502(4), 617.1502(4) or 608.502(4). Florida Statutes, this office collects a civil penalty of \$1000 for each year this entity transacted business or conducted its affairs in Florida prior to qualification and the appropriate annual report fees that would have been due this office had the entity qualified the year if began operations in this state. The amount due this office to cover both annual report and penalty fees is \$7931.25.

Enclosed please find a copy of section 607.1501 or 617.1501. Florida Statutes, which lists those activities that do not constitute transacting business or conducting affairs in this state. If after reviewing this section you determine erroneous information was inserted on the application, a sworn affidavit containing the following information must be submitted; 1.) a statement indicating erroneous information was listed on the application; and 2.) the correct date the corporation began transacting business or conducting its affairs in Florida prior to the year the application was submitted did not constitute transacting business or conducting affairs bursuam to section 607.1501 or 617.1501. Florida Statutes.

If you have any questions concerning the filing of your document, please call

RESOLUTION OF BOARD OF DIRECTORS

I, the undersignedClyde_kather_	معارضة التعاريف المعارض والترويدي والمراوية المراوية المراوية المراوية المراوية المراوية المراوية المراوية وال	, do hereby certify
that this Resolution of the Board of D	RM Respondential transfer and the second sec	
s corporation duly organized and exis	sting under the laws of th	51ate of
was duly adopted on11/28	, 19 95	
Heselved, that	IRM Cotulies, Inc.	, organized
and existing in the State of	fielswate	, hereby adopts the
name Improved	Rick Managera Company	for use in Florida.
Dated: 1719/96		
	<u>Clyle</u>	Bollandure of an internal one director

SERVE OF THE STATE OF THE STATE

APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION BOT HOS, PLORIDA STATUTES, THE POLLOWING IS SUBMITTED TO REGISTER A POREIGN CORPORATION TO TRANSACT HUSINESS IN THE STATE OF PLORIDA:

	AND Suggest on December of				
•	(Darrie of community must include the world this clearly or amount of the include the more at a sometime of the more at a	i tudio	ante disal il la a surreritation i	ORATIONS of the test of test of the test o	words rai
2	Delaware	3	56-1593821		
•	(State in country under the law of which it is incorporated)	,	(11) number, if appl	icable)	المستحسد ليذن
4	heptember 16, 1986	5	Postue Luad		
	(Date of Incorporation)		Perfectual Year (1917) "purposual")	small casane to a	exist of
6	Jaminery 4, 1988				
	Onte first transacted business in Florida. (bis success	INA (X)	7 1501, 607 1502, AND 817	155,7 6)	
7	TRM Services, Incorporated		and a second binary of the second second		<u></u>
	AACH Box San day			(74]2	
	6601 Batcley Downs Dilve, Chatlette, K. (Current much	C. ;	787(19		
	A STORY NEWSTER	K moa	7094)	-	9
¥	Property Claims Adjusting and Loss Contr	Ler		5m	(20
•	(Purpose's) of corporation audienzed in home state in oc	NIMITY	to be carried out in the stat	e of Floriday?	
9	Name and street address of Florida registered acceptable)				L.
	Name Benjanin R. Yohn	· · · · · · · · · · · · · · · · · · ·	Control of the State of the Control		
	Office Address: 12140, Blackheath	Cli	<u>c1e</u>		
	Or1 ando		, Florida , _32	821+5741	
10	Registered agent's acceptance:			(Zip Code)	_
cor reg	ving been named as registered agent and to acceptionation at the place designated in this application interest agent and agree to act in this capacity. If statutes relative to the proper and complete performance of the collections of my position as registered accept the obligations of my position as registered.	n, I f birthe man d ag	nereby accept the appoint or agree to comply with oe of my duties, and I a cont	niment as the provision	u of ith
11	Attached is a certificate of existence duly authenti- delivery of this application to the Department of S official having custody of corporate records in the	tatel	by the Secretary of Stat	e of other	

incomporated

12 Names and addirence of influers and/or directors (Street address ONLY-P.O Box NOT acceptable) A. DINECTORS (Street address only-P. O. Bas NOT acceptable) Vice Chairman Address: Market on the configuration of the contract of Director -Address. والمناف المستقل المستق المستقل المستقل المستقل المستقل المستقل المستقل المستقل المستقل Director: Address. B. OFFICERS (Street address only- P. O. Box NOT acceptable) President: R. Brore Jamlesor Address: 4401 Batclay Downs Dilve Chatlotte, N.C. 28209-4604 Vice President Robert Rollson Address: ____ece abuve Secretary: Clyde Barbet Address: see stuye Treasurer Clyde Barber Address: NOTE: If necessary, you may attach an addendum to the application listing additional officers and/or directors. Vice Chairman, or any officer listed in number 12 of the application) 14 Secretary/Trescurer

(T) ped or printed name and capacity of norsen signing applications:

State of Delaware

Office of the Secretary of State

i, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "IRM SERVICES, INC." IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAB A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE TWELFTH DAY OF OCTOBER, A.D. 1995.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL REPORTS HAVE BEEN FILED TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE BEEN PAID TO DATE.

Strail May



Edwith Trul

እስ ነፃያዚያ የረጃወር <u>ለ</u>መተላ ተራ

7672039