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TRANSMITTAL LETTER

TO: QUALIFICATION/TAX LIEN SECTION
DIVISION OF CORPORATIONS

SUBJECT: Crittenden Adjustment Company (Aviation), Inc.
(Name of corporation - must include suffix)

Dear Sir or Madam:

The enclosed "Application by Foreign Corporation for Authorization to Transact Business in Florida", "Certificate of Existence", and check are submitted to register the above referenced foreign corporation to transact business in Florida.

Please return all correspondence concerning this matter to the following:

Richard A. Saunders, Esquire
(Name of Person)

FURNISS, DAVIS, RASHKIND and SAUNDERS
(Firm/Company)

Post Office Box 12525
(Address)

Norfolk, VA 23541-0525
(City, State and Zip Code)

W95-21687

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DIVISION OF CORPORATIONS
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Should you need to call someone concerning this matter, please call:

Richard A. Saunders at (804) 461 - 7100 .
(Name of Person) Area Code & Daytime Telephone Number

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COURIER ADDRESS:
Qualification/Tax Lien Sec.
Division of Corporations
409 E. Gaines St.
Tallahassee, FL 32399

MAILING ADDRESS:
Qualification/Tax Lien Sec.
Division of Corporations
P. O. Box 6327
Tallahassee, FL 32314

APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO
TRANSACTION BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS
SUBMITTED TO REGISTER A FOREIGN CORPORATION TO TRANSACTION BUSINESS IN THE
STATE OF FLORIDA:

1. CRITTENDEN ADJUSTMENT COMPANY (AVIATION), INC.
(Name of corporation: must include the word "INCORPORATED", "COMPANY", "CORPORATION" or words or
abbreviations of like import in language as will clearly indicate that it is a corporation instead of a natural person
or partnership if not so contained in the name at present.)

2. Virginia 3. 54-1758187
(State or country under the law of which it is incorporated) (FEI number, if applicable)

4. April 28, 1995 5. Perpetual
(Date of Incorporation) (Duration: Year corp. will cease to exist or "perpetual")

6. upon qualification
(Date first transacted business in Florida. (See sections 607.1501, 607.1502, and 817.155, F.S.))

7. 5257 Challedon Drive
Virginia Beach, Virginia 23462
(Current mailing address)

8. Adjustment of Insurance Claims
(Purpose(s) of corporation authorized in home state or country to be carried out in the state of Florida)

9. Name and street address of Florida registered agent:

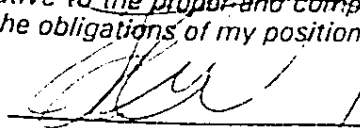
Name: Edward R. Crittenden

Office Address: 2250 Fowler Street

Fort Myers, Florida, 33901
(Zip Code)

10. Registered agent's acceptance:

Having been named as registered agent and to accept service of process for the above stated
corporation at the place designated in this application, I hereby accept the appointment as
registered agent and agree to act in this capacity. I further agree to comply with the provisions
of all statutes relative to the proper and complete performance of my duties, and I am familiar
with and accept the obligations of my position as registered agent.


(Registered agent's signature)

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to
delivery of this application to the Department of State, by the Secretary of State or other official
having custody of corporate records in the jurisdiction under the law of which it is incorporated.

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12. Names and addresses of officers and/or directors: (Street address ONLY- P. O. Box NOT acceptable)

A. DIRECTORS (Street address only- P. O. Box NOT acceptable)

Chairman: Robert A. Paul

Address: 5257 Challedon Drive

Virginia Beach, Virginia 23462

Vice Chairman: James G. McArthur

Address: 5257 Challedon Drive

Virginia Beach, Virginia 23462

Director: Kathryn H. Crittenden

Address: 2406 Jib Circle

Virginia Beach, VA 23451

Director: Archer B. Crittenden

Address: 5257 Challedon Drive

Virginia Beach, Virginia 23462

B. OFFICERS (Street address only- P. O. Box NOT acceptable)

President: Robert A. Paul

Address: 5257 Challedon Drive

Virginia Beach, Virginia 23462

Vice President: James G. McArthur

Address: 5257 Challedon Drive

Virginia Beach, Virginia 23462

Secretary: Kathryn H. Crittenden

Address: 2406 Jib Circle

Virginia Beach, Virginia 23451

Treasurer: Archer B. Crittenden

Address: 5257 Challedon Drive

Virginia Beach, Virginia 23462

NOTE: If necessary, you may attach an addendum to the application listing additional officers and/or directors.

13. (Signature of Chairman, Vice Chairman, or any officer listed in number 12 of the application)

14. Robert A. Paul, President
(Typed or printed name and capacity of person signing application)

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Commonwealth of Virginia



State Corporation Commission

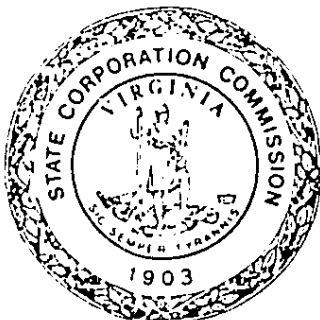
I Certify the Following from the Records of the Commission:

CRITTENDEN ADJUSTMENT COMPANY (AVIATION), INC. is a corporation existing under and by virtue of the laws of Virginia, and is in good standing.

The date of incorporation is April 28, 1995.

Nothing more is hereby certified.

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Signed and Sealed at Richmond
on this Date: October 19, 1995

William J. Bridge
William J. Bridge, Clerk of the Commission